

SCHEDULE 2B – NATIONAL TERMS OF CONNECTION

SECTION 1

A. ***Introduction:*** The electricity that is supplied to, or exported from, the premises is conveyed using the network of the network operator. In order that electricity can be supplied to, or exported from, the premises, there must be both:

- a connection agreement with the network operator to maintain the connection to its network; and
- arrangements for the supply, or export, of electricity (~~usually~~which may be with an electricity supplier).

The National Terms of Connection set out the terms and conditions that the network operator requires you to accept in return for maintaining the connection of the premises to its network.

Where a premises is connected to a licence exempt distribution system, these terms do not apply and terms of connection to and use of that licence exempt distribution system may be applied to you by that licence exempt distributor.

B. ***Application to you and the premises:*** These terms may apply to you in one of two ways:

- If- you have entered into a contract with your electricity supplier for the supply of electricity to, or the export of electricity from, a particular premises, you will also have agreed with the network operator to accept these terms in respect of those premises. This is because your electricity supplier has been appointed as the agent of the network operator to make such an agreement.
- If you have not entered into any contract with your network operator in respect of a particular premise, but you are either the owner or occupier (or both the owner and occupier) of those premises, you are

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required to accept these terms pursuant to section 21 of the Electricity Act 1989 (and you will be taken to have accepted these terms unless and until your premises are permanently disconnected from the network or you agree different terms with your network operator).

C. **Application to other premises:** If the National Terms of Connection apply to you and a particular premises in accordance with the first bullet point of paragraph B above, you also agree that the National Terms of Connection apply to any other connection of any other premises of which you are the owner or the occupier (or both the owner and the occupier).

D. **Application of sections 2, 3-8, 4 & 5:** The National Terms of Connection contain 45 sections. This section 1 will always apply to you ~~and the premises.~~ In addition, either one of section 2, 3 or 4 will also apply to you and the premises, depending on the physical nature of the connection at the premises or section 5 will apply if you are a license exempt distributor:

- if the connection, other than a connection to a license exempt distribution system, is metered directly by putting the full electrical current through the meter (known as 'whole current metering'), only section 2 will apply (this is usually the case with domestic properties and small industrial and commercial properties); or
- if the connection, other than a connection to a license exempt distribution system, is metered indirectly by using current transformers to induce a reference current which is then put through the meter (known as 'C/T metering'), only section 3 will apply (this is usually the case with large industrial and commercial properties); or
- if the network operator has agreed that the connection, other than a connection to a license exempt distribution system, need not be metered (known as 'unmetered supply'), only section 4 will apply (this is usually the case with street lighting); or
- if the connection is to a licence exempt distribution system then only section 5 will apply irrespective of the nature of or the presence of

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physical metering systems at the connection between the licence exempt distribution system and the network of the network operator. Where the owner of the network ceases to be entitled to operate the network without holding an electricity distribution licence in accordance with s5 of the Electricity Act as amended this section 5 shall continue to apply until such time that they hold an electricity distribution licence in accordance with s5 of the Electricity Act or ceases to act as a Distributor and act as a customer under section 3 of this NTC.

If you are not sure which of sections 2, 3, 4 or 45 applies ~~to the premises~~, or have any other questions about the National Terms of Connection, you should contact the network operator. Contact details are available from the Energy Networks Association (telephone 0207 706 5137) or at www.connectionterms.co.uk.

E. ***Duration and replacement terms:*** If the National Terms of Connection take effect under the first bullet point of paragraph B above, they will apply in respect of the premises from the time that the contract with your electricity supplier takes effect, and will continue (even if that contract ends) until either:

- another connection agreement takes effect in respect of the premises pursuant to another contract with an electricity supplier for the supply of electricity to, or the export of electricity from, the premises (as applicable); or
- the application of the National Terms of Connection is terminated, or otherwise ends, in accordance with section 2, 3, 4 or 45 (as applicable), including where you agree a replacement agreement with the network operator.

F. ***Existing connection terms:*** Any existing terms and conditions applying to you and the connection of the premises to the network (except for standard terms which have effect by virtue of statute or pursuant to a contract with an electricity supplier, or which an electricity supplier procured your acceptance of) will apply instead of the National Terms of Connection to the extent that the two are inconsistent.

G. **Interpretation:** In this section,

the term “licence exempt distribution system” means an electricity distribution system operated by a person who does not hold a distribution licence or is exempt from the requirement to hold a distribution licence pursuant to s5 of the Electricity Act as amended;

the term “premises” includes any land, building, structure or electrical installation, and is a reference to the premises to which these terms apply;

the term “network” means, for each connection at the premises, the licensed electricity distribution network through which electricity is conveyed to, and from, that connection; and

the term “network operator” means the licensed electricity distributor for the network.

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SECTION 35

(DCP124 Note : This Section 35 is an entirely new section but is based on Section 3 and track changes from this point on are only showing changes which diverge from the arrangements set out in Section 3 for a non-distributing customer)

This Section 5 applies to connections with 'C/T metering' Licence Exempt Distribution Systems directly connected to the Company's Distribution System

- see paragraph D of Section 1.

1. DEFINITIONS & INTERPRETATION

- 1.1 In this Section 35, except where the context otherwise requires, the following expressions shall have the meaning set out opposite them (and cognate expressions shall be construed accordingly):

"Act" means the Electricity Act 1989;

"Affiliate" means, in respect of a person, any company which is, from time to time, a subsidiary or holding company of that person or a subsidiary of any such holding company (and the terms "subsidiary" and "holding company" shall have the meanings given to them by section 1159 of the Companies Act 2006);

"Agreement" means the terms and conditions of Sections 1 and 35 of the National Terms of Connection, which the ~~Customer~~**Exempt Distributor** has agreed with the Company ~~to accept~~ in respect of the connection of the Exempt Distributor's Distribution System at the Connection ~~Points~~**Point**;

"Application for a Modification" means the Company's standard form for applying for a Modification, which is available from the Company on request;

"Apparatus" means all equipment in which electrical conductors are used, supported or of which they may form part;

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“Authorised Persons” means persons authorised by the Company to undertake certain work on the Connection Equipment, the Company’s Connection Point Metering Equipment and/or the Monitoring Equipment;

“Authority” means the Gas and Electricity Markets Authority as established by section 1 of the Utilities Act 2000;

“Balancing and Settlement Code” or **“BSC”** means the Balancing and Settlement Code maintained pursuant to the NETSO Licence (including any and all subsidiary documents and procedures made under it);

“Company” means the holder of the Electricity Distribution Licence which applies to the Distribution System through which electricity is conveyed to, and from, the Connection Point;

“Company’s Equipment” means the switchgear, metering or other equipment, lines or other parts of the Company’s Distribution System, and any other property or rights of the Company (including any Substation apparatus);

“Company’s Premises” means any land or buildings of the Company in which any of the ~~Customer’s Installation~~ Exempt Distributor’s Distribution System is to be installed or is, from time to time, situated;

“Competent Authority” includes the Secretary of State, the Authority and any local or national agency, authority, court, department, inspectorate, minister, ministry, official or public or statutory person (whether autonomous or not) of (or of the government of) the United Kingdom or of the European Union, insofar (in each case) as it is acting within the limits of its proper authority;

“Connect” means the installation of the Connection Equipment in such a way that (subject to Energisation) the ~~Customer~~ Exempt Distributor may import electricity ~~to from~~, and/or export electricity ~~from, to~~ the ~~Customer’s Installation~~ over the Company’s Distribution System ~~at through~~ the Connection Point;

“Connection Equipment” means that part of the Company’s Equipment which has been provided and installed by the Company for the purposes of

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providing a connection ~~at to the Exempt Distributor's Distribution System at~~
the Connection Point;

"Connection Point" means the point or points of connection at which electricity may (upon Energisation) flow between the Company's Distribution System and the ~~Customer's Installation~~Exempt Distributor's Distribution System, and is (subject to Clause 2.4) a reference to the point or points of connection ~~at the Premises~~ to which this Agreement applies;

"Connection Point Metering Equipment" means the equipment associated with the Connection Point Metering including, but not limited to any related current transformers and voltage transformers;

"Connection Point Metering" means any structures, equipment, lines, appliances or Meters including where necessary communication and/or control equipment (not being the Company's Equipment) relating to the Connection Point and maintained (or to be maintained) by the appointed Meter Operator Agent;

"Connection and Use of System Code" or **"CUSC"** means the Connection and Use of System Code maintained pursuant to the NETSO Licence (including the framework agreement by which it is made contractually binding, and any supplementary agreement made under it);

"Customer" means the person, other than the Company, ~~to whom this Agreement applies;~~ but which may be the Exempt Distributor, who causes a flow of electricity through a Metering System at the Connection Point or an Embedded Metering Point for the purposes of buying from or selling electricity to an authorised electricity operator;

"Customer's Installation" ~~means any structures, equipment, lines, appliances or devices (not being the Company's Equipment) used, or to be used, at the Premises (whether or not owned or used by the Customer)~~;

"De-energisation" means the deliberate movement of any switch or the removal of any fuse or the taking of any other step whereby no electrical

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current can flow between the Company's Distribution System and the Customer's Installation at Exempt Distributor's Distribution System through the Connection Point or through an Embedded Metering Point (and “**De-energise(d)**” shall be construed accordingly);

“**DGNU Payment**” means the compensation mechanism (the Distributed Generation Network Unavailability Payment) created by the Authority to make compensation payments for network outages experienced by customers with distributed generation;

“**Difference Metering**” means an arrangement defined in the BSC for Settlement purposes of physical metering systems or logical metering points (half hourly traded unmetered connection inventories) all of which are traded into the Settlement market on a half hourly settled basis whereby the measurement of electricity by metering systems placed at Embedded Metering Points are deducted from the measurement of electricity by metering systems placed at the connection between the Exempt Distributor's Distribution System and the Company's Distribution System;

“**Directive**” includes any present or future directive, requirement, licence condition, instruction, direction or rule of any Competent Authority (but only, if not having the force of law, if compliance with the Directive is in accordance with the general practice of persons to whom the Directive is addressed) and includes any modification, extension or replacement thereof then in force;

“**Disconnection**” means the permanent electrical disconnection of all or any of the Connection Equipment (and “**Disconnect**” shall be construed accordingly);

“**Disconnection Notice**” means a notice sent by the Registrant or the Customer Exempt Distributor to the Company requesting that the Company Disconnect one or more of the Connection Points;

“**Distribution Code**” means the distribution code established pursuant to the Company's Electricity Distribution Licence;

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“Distribution Connection and Use of System Agreement” or “DCUSA” means the Distribution Connection and Use of System Agreement established pursuant to the Electricity Distribution Licences;

“Distribution System” has the meaning given to that expression in the Electricity Distribution Licences, and (unless the context otherwise requires) is a reference to the Company’s Distribution System (as defined in the Company’s Electricity Distribution Licence);

“Electricity Distribution Licence” means an electricity distribution licence granted pursuant to section 6 (1) (c) of the Act;

“Electricity Supplier” means a person who is the holder of a licence to supply electricity under section 6 of the Act, or who is exempted from the requirement to hold such a licence under section 5 of the Act;

“Embedded Metering Point” means a point of connection within an Exempt Distributor’s Distribution System in respect of which the Settlement measurement of electricity is or should be conducted by an Electricity Supplier by use of either physical or logical measurement in accordance with the BSC;

“Embedded Metering Point Metering” means any structures, equipment, lines, appliances or Meters including where necessary communication and/or control equipment (not being the Exempt Distributor’s Equipment) relating to an Embedded Metering Point and maintained (or to be maintained) by the appointed Meter Operator Agent;

“Embedded Metering Point Metering Equipment” means the equipment belonging to the Exempt Distributor associated with the Embedded Metering Point Metering, including, but not limited to, any related current transformers and voltage transformers;

“Energisation” means the movement of any switch or the insertion of any fuse or the taking of any other step so as to enable an electrical current to flow between the Distribution System and the ~~Customer’s Installation~~ Exempt Distributor’s Distribution System at the Connection Point or through an

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Embedded Metering Point (and “**Energise(d)**” shall be construed accordingly);

“Exempt Distributor” means the person, other than the Company, to whom this Section 5 applies and who is an operator of an electricity distribution system intended for the conveyance of electricity to or from users connected to that electricity distribution system for which a specific exemption to hold a distribution licence pursuant to the Act has been granted to that operator or the operator is entitled to not hold a distribution licence consequent to a class exemption from the holding of a distribution licence also issued pursuant to the s5 of the Act as amended;

“Exempt Distributor’s Distribution System” means any structures, equipment, lines, appliances or devices (not being the Company’s Equipment) used, or to be used, at the Premises (whether or not owned or used by the Exempt Distributor);

“**Force Majeure**” means, in respect of a Party, any event or circumstance which is beyond the reasonable control of that Party and which results in or causes the failure of that Party to perform any of its obligations under this Agreement, which event of circumstance shall include: act of God, strike lockout or other industrial disturbance, act of the public enemy, war declared or undeclared, threat of war, terrorist act, blockade, revolution, riot, insurrection, civil commotion, public demonstration, sabotage, act of vandalism, lightning, fire, storm, flood, earthquake, accumulation of snow or ice, lack of water arising from weather or environmental problems, explosion, infrequent transient voltage variations (whether substantial or otherwise), and fault or failure of Plant and Apparatus (to the extent that any such event or circumstance could not have been prevented by Good Industry Practice); and shall also include: governmental restraint, any Act of Parliament, other legislation, or Directive (not being any order, regulation or direction under section 33, 34 or 35 of the Act); and (in respect of the Company) shall include: the failure of any generator or the NETSO to provide the Company with electricity (or any deficiency in the electricity provided) to the extent that such failure or deficiency or the consequences thereof could not have been

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prevented by the exercise of Good Industry Practice by the Company.
Provided that a Party's lack of funds shall not be interpreted as a cause beyond that Party's reasonable control;

"Generating Equipment" means any electricity generating unit;

"Good Industry Practice" means the exercise of that degree of skill, diligence, prudence and foresight which would reasonably and ordinarily be expected from a skilled and experienced operator engaged in the same type of undertaking under the same or similar circumstances;

~~**"Grid Code"** means the code of that name established pursuant to the NETSO Licence;~~

~~**"kVA"** means kilovoltamperes;~~

"kW" means kilowatts;

"Material Effect" means, in respect of a Party, an effect causing that Party to effect any works or to alter the manner of operation of the Company's Equipment or the ~~Customer's Installation~~Exempt Distributor's Distribution System (as the case may be), which in either case involves that Party in expenditure of more than £1,000;

"Maximum Export Capacity" means, in respect of a Connection Point (or the Connection Points collectively), the maximum amount of electricity (expressed in kW or kVA) which is permitted by the Company to flow into the Company's Distribution System through the Connection Point (or the Connection Points collectively);

"Maximum Import Capacity" means, in respect of a Connection Point (or the Connection Points collectively), the maximum amount of electricity (expressed in kW or kVA) which is permitted by the Company to flow from the Company's Distribution System through the Connection Point (or the Connection Points collectively);

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"Meter" means a device that measures the electricity that flows through the Connection Point; or where relevant an Embedded Metering Point;

"Meter Operator Agent" has the meaning given to that expression in the BSC, and is (unless the context otherwise requires) a reference to the person appointed to that role in relation to the Connection Point Metering System or to the Embedded Metering Point Metering System by the Registrant (or, where applicable, by the Customer);

"Metering" means any structures, equipment, lines, appliances or Meters including where necessary communication and/or control equipment (not being the Company's Equipment) relating to the Connection Point and maintained (or to be maintained) by the appointed Meter Operator Agent;

~~**"Metering Equipment"** means the equipment belonging to the Company and associated with the Metering, including any related current transformer, voltage transformer, and Metering Potential Fuses;~~

~~**"Metering Potential Fuses"** means the fuses which control the voltage supply to the Metering;~~

"Metering System" has the meaning given to that expression in the BSC, and is a reference (unless the context otherwise requires) to the metering system or systems associated with the Connection Point; or where relevant an Embedded Metering Point;

"Modification" means, in respect of a Party, any actual or proposed replacement, renovation, modification, alteration or construction by or on behalf of that Party to either that Party's Plant or Apparatus or the manner of its operation, which (in either case) has or will have a Material Effect on the other Party;

"Modification Notification" means the Company's standard form of Modification notification from time to time applicable;

"Modification Offer" means an offer by the Company to the ~~Customer~~Exempt Distributor made pursuant to Clause 14 of terms for connection in relation to

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any proposed Modification at or affecting one or more of the Connection Points, including any revision or extension of such offer;

“Monitoring Equipment” means any monitoring and metering equipment that may be used by the Company for the purposes of measuring or checking consumption otherwise than for ~~settlement~~Settlement;

“National Electricity Transmission System” shall have the meaning given to that expression in the CUSC;

“National Terms of Connection” means these National Terms of Connection, of which this Section ~~35~~ forms part, as amended from time to time in accordance with Clause 22 of this Section 5;

“NETSO” means the holder, from time to time, of the NETSO Licence (which is currently National Grid Electricity Transmission plc);

“NETSO Licence” means the electricity transmission licence granted, or treated as granted, pursuant to Section 6(1)(b) of the Act and in which section C of the standard transmission licence conditions applies;

“Party” means each of the Company and the ~~Customer~~Exempt Distributor (and “Parties” shall be construed accordingly);

“Plant” means fixed and movable items used in the generation, supply and/or distribution of electricity (other than Apparatus);

“Power Factor” means the ratio of real power to apparent power;

“Premises” includes any land, building, or structure, and (unless the context requires otherwise) is a reference to the premises in which resides the Exempt Distributor’s Distribution System to which this Agreement applies;

“Property” means the Premises to which this Agreement applies, together with any other premises of the ~~Customer~~Exempt Distributor in which the Company’s Equipment is installed from time to time (or to which the Company may require access for the purpose of accessing the Company’s Equipment);

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"Property Documents" means any and all of the agreements that create (or otherwise concern) property interests and/or rights (including all leases, wayleaves, easements, and servitudes) in favour of the Company, to which the ~~Customer~~Exempt Distributor is also party or which relate to the Connection Equipment;

"Re-energisation" means the movement of any switch or the installation of any fuse or the taking of any other step whereby electrical current can flow between the Distribution System and the ~~Customer's Installation~~Exempt Distributor's Distribution System at the Connection Point or through an Embedded Metering Point (and **"Re-energise(d)"** shall be construed accordingly);

"Registrant" means the person registered in accordance with the BSC as responsible for the Connection Point Metering System or for the Embedded Metering Point Metering System (which may be the Customer, an Electricity Supplier, or any other party to the BSC);

"Regulations" means the Electricity Safety, Quality and Continuity Regulations 2002, and/or the Electricity at Work Regulations 1989;

"Settlement" has the meaning given to that term in the Balancing and Settlement Code (BSC).

"Small-Scale Generating Equipment" means one or more items of Generating Equipment that have ~~an~~ aggregate rating of no greater than 16 amps per phase connected at low voltage;

"Substation" means an electricity substation (as defined in Regulation 1(5) of the Electricity Safety, Quality and Continuity Regulations 2002) of the Company;

"System Outage" means the deliberate act by the Company, by whatever means it determines, to interrupt the flow of electrical current to a part or parts of its Distribution System, for the purposes of carrying on its activities; and

"Unmetered Supplies Operator" has the meaning given to that term in the BSC;

“**Working Day**” has the meaning given to that term in section 64 of the Act.

1.2 In this Agreement, unless the context otherwise requires:

- 5.1.1 a reference to a “person” includes a reference to an individual, a body corporate, an association or a partnership;
- 5.1.2 a reference to the singular includes the plural (and vice versa), and to a gender includes every gender;
- 5.1.3 a reference to a “Section” is a reference to a section of the National Terms of Connection, and to a “Clause” is to a clause of this Section 3;
- 5.1.4 the headings are for ease of reference only and shall not affect its interpretation;
- 5.1.5 the words “include”, “including” and “in particular” are to be construed without limitation to the generality of the preceding words;
- 5.1.6 a reference to any statute or statutory provision includes any subordinate legislation made under it, any provision which it has modified or re-enacted, and any provision which subsequently supersedes or re-enacts it (with or without modification);
- 5.1.7 a reference to any agreement, code, licence or other document is to such agreement, code, licence or other document as amended, supplemented, novated or replaced from time to time (and includes all subsidiary agreements entered into under it); and
- 5.1.8 the word “costs” shall include all overhead and financing charges, and a reasonable rate of return on the capital represented by such costs.

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2. APPLICATION OF THIS AGREEMENT

2.1 The National Terms of Connection create separate legal agreements (each an Agreement) in respect of ~~each Premises~~the connection to each Exempt Distributor's Distribution System to which the National Terms of Connection apply.

2.2 Where, in respect of the ~~Premises~~Exempt Distributor's Distribution System to which this Agreement applies, more than one legal entity falls within the definition of ~~Customer~~Exempt Distributor, separate Agreements shall be created between the Company and each such ~~Customer~~Exempt Distributor.

2.3 Where there is more than one Connection Point ~~at the Premises~~to the Exempt Distributor's Distribution System to which this Agreement applies, and more than one Distribution System is used to convey electricity to, and from, the Connection Points, separate Agreements shall be created between the ~~Customer~~Exempt Distributor and ~~the~~each Electricity Distribution Licence holder ~~for each such Distribution System~~ (each such Electricity Distribution Licence holder being the Company for the purposes of each such Agreement).

~~2.4 Where there is more than one point of connection at which electricity may (upon Energisation) flow between the Distribution System and the Customer's Installation, but one or more of those points of connection would ordinarily be subject to Section 2 (rather than this Section 3), this Agreement (and this Section 3) shall apply to all of those points of connection (which shall all be Connection Points).~~

3. THE ~~CUSTOMER'S~~EXEMPT DISTRIBUTOR'S RIGHT TO BE (AND REMAIN) CONNECTED

3.1 This Agreement shall govern the terms upon which the ~~Customer's Installation~~Exempt Distributor's Distribution System shall be entitled to be (and remain) Connected to the Company's Distribution System.

3.2 ~~The Customer's Installation~~The Exempt Distributor's Distribution System will

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be, and remain, Connected to the Company's Distribution System in accordance with the provisions of the Act, any other legal requirements that apply from time to time, and the terms of this Agreement.

3.3 The right to be (and remain) Connected is conditional upon Settlement metering being in operation at the Connection Point or arrangements in place for all flows of electricity between the Company's Distribution System and the Exempt Distribution System to be measured and entered into the Settlement market in accordance with the requirements of the BSC.

~~3.3.4~~ The right to be (and remain) Connected does not include the right to be (and remain) Energised.

4. THE ~~CUSTOMER'S~~ EXEMPT DISTRIBUTOR'S RIGHT TO BE (AND REMAIN) ENERGISED

4.1 The ~~Customer's~~ Exempt Distributor's right to be (and remain) Energised is subject to the Company's right to De-energise the Connection Point in accordance with Clause 5, and is conditional upon:

5.1.9 the ~~Customer~~ Exempt Distributor having the ability to perform and comply with all of its obligations under this Agreement;

5.1.10 the ~~Customer~~ Exempt Distributor or an Electricity Supplier being registered, in accordance with the BSC, as responsible for the necessary Metering Systems may be required for the Connection Point and where relevant any Embedded Metering Point;

5.1.11 the Connection Point being and remaining registered by the Company as a Settlement metering point and Metering being installed, and a Meter Operator Agent being appointed, in accordance with the requirements of the BSC at the Connection Point only or otherwise at the Connection Point and the relevant Embedded Metering Point as is applicable to the following circumstances;

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5.1.12 where the Exempt Distributor requires Settlement metering of flows of electricity between its Distribution System and some but not all users premises including its own connected thereto, then the Exempt Distributor shall:

5.1.13 ensure the Connection Point is and remains registered by the Company as a Settlement metering point in respect of flows of electricity from the Company's Distribution System to the Exempt Distributor's Distribution System and where required is and remains registered by the Company as a Settlement metering point in respect of flows of electricity from the Exempt Distributor's Distribution System to Company's Distribution System, and

5.1.14 ensure that all relevant users' Embedded Metering Points are and remain registered by the Company as Settlement metering points in respect of flows of electricity through the Embedded Metering Point from the Exempt Distributor's Distribution System and where required by the BSC are and remain registered by the Company as Settlement metering points in respect of flows of electricity through the Embedded Metering Point to the Exempt Distributor's Distribution System, and

5.1.15 ensure that physical Metering is installed at and a Meter Operator Agent is appointed in respect of such Metering at both the Connection Point and at all the relevant users' Embedded Metering Points within the Exempt Distributor's Distribution System, and

5.1.16 ensure through its authorised electricity operator that Difference Metering is applied by the relevant authorised electricity operator's agents in accordance with the BSC , or

5.1.17 where the Licence Exempt Distributor requires Settlement metering of all flows of electricity between its Distribution System and users premises including its own connected thereto

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and the Company agrees that Settlement metering of the Connection Point is not required, then the Exempt Distributor shall:

- (A) ensure that all flows of electricity from its Distribution System to users premises including its own connected thereto are and remain registered by the Company as Settlement metering points, and
- (B) ensure all flows of electricity to its Distribution System from users premises including its own connected thereto are and remain registered by the Company as Settlement metering points as is required by the BSC, and
- (C) ensure that Metering is installed and a Meter Operator Agent appointed in respect of such Metering at all Embedded Metering Points on the Exempt Distributor's Distribution System, including its own use, unless they may be treated as unmetered premises in which case the Exempt Distributor shall ensure that all inventories are provided to the Unmetered Supplies Operator and certificates are issued by the Unmetered Supplies Operator prior to Energisation of those unmetered supplies, all in accordance with the BSC;
- (D) until termination of its connection to the Company's Distribution System grant to the Company and its agents access to the Exempt Distributor's Distribution System and procure and grant to the Company and its agents the Exempt Distributor's rights of access to the premises of any user connected to the Exempt Distributor's Distribution System in which parts of the Exempt Distributor's

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Distribution System reside for the purposes of the Company carrying out its business including amongst other things inspection testing detection of illegal abstraction and detection of points of flows of electricity within the Exempt Distributor's Distribution System not being measured or metered for Settlements purposes as is required in order to verify from time to time the Exempt Distributor's continued compliance with its obligations under Clause 4.1.3.2 (A); and

(E) in respect of Embedded Metering Points which are to be half hourly traded into the Settlement Market, notify the Company of the import capacity and export capacity and the date of commencement of such values as agreed between the Exempt Distributor and its users, including its own subsidiary use, in order for the Company to comply with its Electricity Distribution Licence and shall immediately notify the Company of any changes of import capacity or export capacity limits it agrees with its users, including its own subsidiary use. The Exempt Distributor shall fully indemnify the Company against all actions, proceedings, costs, demands, claims, expenses, liability, loss or damage arising from, or incurred by the Company as a consequence of the Exempt Distributor failing to comply with this Clause 4.1.3.2 (C).

4.1.1 where there is any Generating Equipment at the Premises, the Customer connected directly to or indirectly from the Exempt Distributor's Distribution System or connected from any Embedded Metering Point within the Exempt Distributor's Distribution System, the Exempt Distributor (or, if the Customer Exempt Distributor is not the

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owner or operator of the Generating Equipment, the owner or operator of the Generating Equipment):

~~5.1.125.1.18~~ not being within any category of person that is required in accordance with the provisions of the CUSC to be a party to the CUSC (or to be a party to any supplementary agreement under the CUSC); or

~~5.1.135.1.19~~ (to the extent that it is within any such category) being a party to the CUSC (and/or to the relevant supplementary agreement under the CUSC); and

~~5.1.145.1.20~~ where there is any Generating Equipment ~~at the Premises, the Customer (or, if the Customer~~connected directly to or indirectly from the Exempt Distributor's Distribution System or connected from any Embedded Metering Point within the Exempt Distributor's Distribution System, the Exempt Distributor (or, if the Exempt Distributor is not the owner or operator of the Generating Equipment, the owner or operator of the Generating Equipment) holding a licence to generate electricity under section 6 of the Act, or being exempted from the requirement to hold such a licence under section 5 of the Act.

4.1 The ~~Customer~~Exempt Distributor represents and undertakes to the Company that, at the date this Agreement comes into effect and for so long as it remains in effect, all of the conditions set out in Clause 4.1 are (and will remain) satisfied. The ~~Customer~~Exempt Distributor shall notify the Company as soon as reasonably practicable if any of the conditions in Clause 4.1 cease to be satisfied. The ~~Customer~~Exempt Distributor shall indemnify the Company against all actions, proceedings, claims or demands brought or threatened against the Company as a result of any of the conditions set out in Clause 4.1 not being (or ceasing to be) satisfied.

4.2 This Agreement shall not give the ~~Customer~~Exempt Distributor any right to:

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~~5.1.155.1.21 receive a supply of~~import electricity to the ~~Premises~~Exempt Distributor's Distribution System from the Company's Distribution System;

~~5.1.165.1.22 sell~~export electricity ~~exported from the Premises~~from the Exempt Distributor's Distribution System to the Company's Distribution System; and/or

~~5.1.175.1.23 use the Company's Distribution System for the purposes of providing~~receiving a flow of electricity from the Company's Distribution System or passing a supplyflow of electricity ~~(or to otherwise have electricity transported through~~into the Company's Distribution System);

and the Company therefore makes no warranty to the ~~Customer~~Exempt Distributor in relation thereto. Where the ~~Customer~~Exempt Distributor is not the Registrant, the ~~Customer~~Exempt Distributor must contract with the Registrant for the matters outlined in Clauses 4.3.1 and 4.3.2, and the Registrant will contract with the Company for the matters outlined in Clause 4.3.3. Where the ~~Customer~~Exempt Distributor is the Registrant, it must contract for the matters outlined in Clauses 4.3.1 and 4.3.2 pursuant to the BSC, and must contract separately with the Company for the matters outlined in Clause 4.3.3.

- 4.3 When the Connection Point is Energised in accordance with this Agreement, the characteristics of any supply of electricity delivered at the Connection Point shall be subject to such variations as may be permitted by the Regulations. The Company does not guarantee that the supply of electricity at the Connection Point will be free from transient variations in voltage and frequency or voltage pulses or harmonic frequencies, and the ~~Customer~~Exempt Distributor must take its own protective measures if it requires a higher standard of supply.

- 4.4 The Company does not warrant the characteristics of any supply of electricity remote from the Connection Point such as at points of use within the Exempt Distributor's Distribution System and more

specifically at Embedded Metering Points therein.

5 **DE-ENERGISATION**

Emergency De-energisation

5.1 If, in the reasonable opinion of:

~~5.1.185.1.24~~ the Company, the condition or manner of operation of either the Customer's InstallationExempt Distributor's Distribution System or other equipment, user electrical installations connected to the Exempt Distributor's Distribution System and/or the condition or manner of operation of the Company's Distribution System, poses an immediate threat of injury or material damage to any person or property (including the Customer's Installation, theExempt Distributor's Distribution System, the Company's Distribution System, the National Electricity Transmission System, and the electrical systems and installations connected (directly or indirectly) to the Company's Distribution System and/or the National Electricity Transmission System), then the Company shall have the right to immediately De-energise the Connection Point if it is necessary or expedient to do so to avoid the occurrence of such injury or damage; or

~~5.1.195.1.25~~ the CustomerExempt Distributor, the condition or manner of operation of the Company's Distribution System or the Connection Equipment poses an immediate threat of injury or material damage to any person or property (including the Customer's InstallationExempt Distributor's Distribution System), then the CustomerExempt Distributor shall have the right with the prior agreement of the Company to De-energise the Customer's InstallationExempt Distributor's Distribution System if it is necessary or expedient to do so to avoid the occurrence of such injury or damage.

De-energisation on Request

5.2 The Company shall De-energise the Connection Point within a reasonable time (or, in circumstances of urgency, as soon as is reasonably practicable) after being instructed to do so by either the ~~Customer~~Exempt Distributor or where applicable the Registrant. Where the instruction has been given by the Registrant, the Company ~~need not~~shall give the ~~Customer~~Exempt Distributor such notice of the intention to De-energise as is reasonably practicable in the circumstances.

De-energisation Generally

5.3 Where the circumstances referred to in Clause 5.1.1 exist but with the proviso that the threat is not immediate, the Company may nevertheless De-energise the Connection Point, in which case the Company shall give the ~~Customer as much advance~~Exempt Distributor such notice of the De-energisation as is reasonably practicable in the circumstances.

5.4 The Company may De-energise the Connection Point pursuant to the Regulations, in which case the De-energisation shall be undertaken in accordance with any applicable requirements under the Regulations.

5.5 The Company may De-energise the Connection Point:

5.5.1 if it is necessary or reasonable for the Company to do so as part of a System Outage carried out in accordance with its statutory rights and obligations and Good Industry Practice; and

5.5.2 in order to permit other persons to connect to the Company's Distribution System,

in which case, the Company shall give the ~~Customer~~Exempt Distributor such notice of the De-~~Energisation~~energisation as is required by law (and shall use its reasonable endeavours to provide as long a notice as is practicable).

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5.6 The Company may, at any time without the need to give prior notice to the ~~Customer~~Exempt Distributor, De-energise the Connection Point if:

5.6.1 the Company is instructed or required to do so pursuant to the Act, its Electricity Distribution Licence, any Directive, the CUSC, the BSC, the DCUSA and/or the Electricity Supply Emergency Code (being the code of that name designated by the Secretary of State);

5.6.2 the Company reasonably considers it necessary to do so for safety reasons or for the security of the Company's Distribution System or any other electrical system (including in order to avoid interference with the regularity or efficiency of the Company's Distribution System);

5.6.3 the Company reasonably believes that the ~~Customer~~Exempt Distributor has made unauthorised use of electricity or committed ~~theft~~illegal abstraction of electricity;

5.6.4 if any of the conditions in Clause 4.1 cease to be satisfied, or the ~~Customer~~Exempt Distributor breaches any of the provisions of this Agreement (including Clauses 10, 12.3, 13 and 16);

5.6.5 the ~~Customer's~~Exempt Distributor's acts, omissions and/or continued Connection cause the Company to breach this Agreement or any law or Directive;

5.6.6 the Company is entitled to De-energise the Connection Point in accordance with any other connection agreement relating to that Connection Point (provided the Company acts reasonably in exercising such right); and/or

5.6.7 the Company is otherwise permitted to do so under the provisions of this Agreement (including under Clause 7.5).

Miscellaneous

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- 5.7 If the Company De-energises the Connection Point at the request of the ~~Customer~~Exempt Distributor, or as a result of the acts, omissions or breaches of the ~~Customer~~Exempt Distributor or any user of the Exempt Distributor's Distribution System, then the ~~Customer~~Exempt Distributor shall pay to the Company on demand any costs incurred by the Company as a result of such De-energisation and any subsequent Re-energisation.
- 5.8 If the Company De-energises the Connection Point at the request of the ~~Customer, the Company shall Re-energise the Connection Point as soon as reasonably practicable after being instructed to do so by the Customer or the Registrant. If the Company De-energises the Connection Point at the request of~~Exempt Distributor or (where applicable) the Registrant, the Company shall Re-energise the Connection Point as soon as reasonably practicable after being instructed to do so by the Exempt Distributor or the Registrant.
- 5.9 Where the Connection Point is De-energised otherwise than pursuant to Clause 5.2, the Company shall Re-energise the Connection Point as quickly as reasonably practicable after the circumstances leading to the De-energisation have ceased to exist.
- 5.10 In undertaking work relating to Energisation, De-energisation and any subsequent Re-energisation, the Company shall act in accordance with Good Industry Practice (and, subject thereto, shall decide on the extent and nature of the work required).
- 5.11 If at any time when the ~~Customer~~Exempt Distributor does not have a right for a Connection ~~Point or the Exempt Distributor or user does not have a right for an Embedded Metering~~ Point to be (and remain) Energised but nevertheless imports electricity from, or exports electricity to, the Company's Distribution System through that Connection Point ~~or Embedded Metering Point~~, then the ~~Customer~~Exempt Distributor shall (to the extent the Company is unable to recover the relevant amounts from the Registrant) pay to the

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Company forthwith upon demand such sum as the Company may require for such import or export calculated in accordance with the Company's then current charges, together with such other reasonable and proper costs, losses and expenses as the Company may incur as a result thereof.

6 DISCONNECTION

- 6.1 The ~~Customer~~Exempt Distributor (or the Registrant on behalf of the ~~Customer~~Exempt Distributor) shall be entitled to send to the Company a Disconnection Notice providing an explanation for why there is no reasonably foreseeable future use for the Connection Point, and specifying the date on which the Disconnection of the Connection Point is required.
- 6.2 Unless agreed otherwise following the receipt of a Disconnection Notice in accordance with Clause 6.1, the Company shall (on, or as soon as reasonably practicable after, the date specified in the Disconnection Notice) remove the Connection Equipment from the Property. The ~~Customer~~Exempt Distributor acknowledges that it may not be practicable to remove the equipment on the date specified, or for some time thereafter. The ~~Customer~~Exempt Distributor shall pay to the Company forthwith upon demand an amount equal to the reasonable costs and expenses incurred by the Company in removing the Connection Equipment.
- 6.3 The Company shall be entitled to Disconnect the Connection Point if the Company reasonably considers it necessary to do so for safety reasons. Where such safety reasons were the result of the ~~Customer's~~Exempt Distributor's acts or omissions, the ~~Customer~~Exempt Distributor shall pay to the Company forthwith upon demand an amount equal to the reasonable costs and expenses incurred by the Company in undertaking the Disconnection.

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7 **THE ~~CUSTOMER'S~~ ~~INSTALLATION~~ EXEMPT DISTRIBUTOR'S DISTRIBUTION SYSTEM AND EQUIPMENT**

Equipment Generally

- 7.1 The ~~Customer~~Exempt Distributor shall ensure compliance at all times with the Regulations and any laws or Directives in respect of the ~~Customer's Installation which are binding on the Customer~~Exempt Distributor's Distribution System which are binding on the Exempt Distributor and in respect of the installations of any user connected to the Exempt Distributor's Distribution System which are binding on the Exempt Distributor or user.
- 7.2 Save where express written representations are made by the Company, neither by inspection (if any) or non-rejection (nor in any other way) does the Company give any warranty (express or implied) as to the adequacy, safety, or other characteristics of the ~~Customer's Installation~~Exempt Distributor's Distribution System or installations of users connected thereto, and the Company shall not be responsible therefor.
- 7.3 The ~~Customer~~Exempt Distributor hereby acknowledges that the Company may use switchgear with auto-reclosing facilities, that the ~~Customer's Installation~~Exempt Distributor's Distribution System and the installations of users connected thereto should be designed and built so as not to suffer damage through the operation of such facilities and that the Company accepts no liability for such damage (subject to Clause 15.3) to the extent (if any) such damage is attributable to the ~~Customer's~~Exempt Distributor's and/or the installations of users connected thereto failure to so design and build the ~~Customer's Installation~~Exempt Distributor's Distribution System and/or the installations of users connected thereto..
- 7.4 The ~~Customer~~Exempt Distributor shall maintain the ~~Customer's Installation so that~~Exempt Distributor's Distribution System and so far

as it is reasonably able the installations of users connected thereto so that such installations are reasonably fit for the purpose for which ~~it~~ they are used, and so that neither ~~it~~ they nor ~~its~~ their operation or use shall be liable to cause damage to, or interference with, the Company's Distribution System or the National Electricity Transmission System (or their operation or use or the flow of electricity through them).

- 7.5 If the ~~Customer imports~~ Exempt Distributor or users connected to the Exempt Distributor's Distribution System, import electricity from, and/or ~~export~~ export electricity to, the Company's Distribution System in a manner which adversely affects or impairs voltage regulation or impairs the flow of electricity through the Company's Distribution System (or in the reasonable opinion of the Company is likely to do so), then the ~~Customer~~ Exempt Distributor shall at its own expense remedy the condition in a manner deemed adequate in the reasonable opinion of the Company (and, if the condition is not remedied within a reasonable time of the Company giving notice to the ~~Customer~~ Exempt Distributor of such condition, the Company may forthwith De-energise the Connection Point until such condition has been so remedied), and pay to the Company on demand the full amounts of all costs, losses and expenses caused to the Company thereby.

- 7.6 Where there is more than one Connection Point, the ~~Customer~~ Exempt Distributor shall (at its own expense) ensure that there does not exist within the ~~Customer's Installation~~ Exempt Distributor's Distribution System the facility to parallel across more than one Connection Point, unless expressly agreed in writing by the Company.

Generating Equipment

- 7.7 If the ~~Customer~~ Exempt Distributor installs or users connected to the Exempt Distributor's Distribution System install, or arranges for the installation of, Small-Scale Generating Equipment at the Premises to the Exempt Distributor's Distribution System or to installations of users connected thereto, then the ~~Customer~~ Exempt Distributor must inform

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the Company of any intention to use the generating equipment in parallel with the Distribution System no later than ~~20 Working Days~~28Days after the equipment is commissioned. Provided the ~~Customer~~Exempt Distributor or user so informs the Company, the ~~Customer~~Exempt Distributor or user does not need the Company's consent to install and/or operate Small-Scale Generating Equipment ~~at~~ to the ~~Premises. Exempt Distributor's Distribution System or to installations of the users connected thereto.~~

7.8 Subject to Clause 7.7, the ~~Customer~~Exempt Distributor shall notify the Company of any Generating Equipment ~~at~~connected to or intended to be connected to the ~~Premises~~Exempt Distributor's Distribution System or installation of users connected thereto, and shall obtain the Company's prior written consent to the installation and/or operation of any Generating Equipment ~~at~~intended to be connected to the ~~Premises~~Exempt Distributor's Distribution System or installation of users connected thereto capable of being operated in parallel with the Company's Distribution System.

7.9 Where there is Generating Equipment ~~at~~connected to the ~~Premises~~Exempt Distributor's Distribution System or installations of users connected thereto that is used as an emergency back-up source of electricity, it may be utilised provided that it is first isolated from the Company's Distribution System.

8 THE COMPANY'S INSTALLATION AND EQUIPMENT

8.1 Only Authorised Persons will be allowed to operate the Company's Equipment, the Metering Equipment and/or the Monitoring Equipment (including for the purposes of connecting any Metering to the Metering Equipment), and shall only do so in accordance with Good Industry Practice.

8.2 The ~~Customer~~Exempt Distributor shall allow the Company (at the Company's expense) to install Monitoring Equipment at the Connection Point, or in the case of Connection Points which are not metered for

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Settlement within the Exempt Distributor's Distribution System, if the Company considers it necessary to do so. Any such Monitoring Equipment will be independent of (and additional to) the Metering, and shall remain the Company's property.

- 8.3 This Agreement entitles the ~~Customer's Installation~~Exempt Distributor's Distribution System to be Connected for the purpose of receiving electricity from, or exporting electricity to, the Distribution System. Any other use of the Distribution System by the Exempt Distributor or users connected to the Exempt Distributor's Distribution System, including the transmission of data or communications, is strictly prohibited without the prior written consent of the Company. Unless the Company has given such consent, any such use of the Distribution System by the ~~Customer~~Exempt Distributor or users connected to the Exempt Distributor's Distribution System, or relating to the Connection Point, shall be a breach of this Agreement, and the ~~Customer~~Exempt Distributor shall pay to the Company on demand the full amount of all costs, losses and expenses caused to the Company as a result of such use.

9 PLANT AND APPARATUS

Prohibition on Interference

- 9.1 Each Party shall ensure that its agents, employees and invitees do not interfere in any way with any of the Plant or Apparatus of the other Party without the consent of such other Party, except where emergency action has to be taken to protect the health and safety of persons or to prevent material damage to property. Neither Party shall knowingly do (or omit to do) anything which would cause the other Party to breach the Regulations.
- 9.2 Subject to Clause 15.2, if either Party breaches Clause 9.1 and as a result any equipment is lost or damaged, the Party in breach shall pay the other Party the amount of any loss, damage and expenses the

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other Party suffers as a result, unless such loss or damage was caused by fair wear and tear or Force Majeure.

Damage

- 9.3 The ~~Customer~~Exempt Distributor shall at all times take reasonable precautions required to protect the Company's Equipment from damage, and for that purpose shall comply with any reasonable requirements made by the Company from time to time.
- 9.4 Each Party shall as soon as it becomes aware of the same notify the other Party in writing of any damage to any part of such other Party's equipment (being the ~~Customer's Installation~~Exempt Distributor's Distribution System or the Company's Equipment) and shall provide in writing to such other Party (as soon as reasonably possible after the other Party has requested the same) such information relating to the incident giving rise to such damage as the first Party has in its possession, under its control or can obtain on exercising reasonable efforts.
- 9.5 Where the Company's Equipment is contained within, or adjacent to and directly associated with, the ~~Customer's Installation, the Customer~~Exempt Distributor's Distribution System, the Exempt Distributor shall be liable for the replacement of any Company's Equipment which has been damaged and which arises from damage to the ~~Customer's Installation~~Exempt Distributor's Distribution System; provided that the ~~Customer's~~Exempt Distributor's liability in respect of the Company's Equipment pursuant to this Clause 9.5 shall not exceed £1,000,000 per incident or series of related incidents.

10 PROPERTY RIGHTS & ACCOMODATION

- 10.1 The ~~Customer~~Exempt Distributor shall ensure that the Company is at all times entitled (without cost to it) to:

10.1.1 occupy the Property for the purpose of Connecting the

~~Premises~~Exempt Distributor's Distribution System (or for the purpose of ~~Connecting the Premises and~~ providing a connection to any other premises as may be permitted);

10.1.2 exercise its rights created by (or under) the Property Documents; and

10.1.3 upon the expiry or termination of such rights and for so long thereafter as the ~~Premises~~Exempt Distributor's Distribution System requires a Connection (whether before or after the termination of this Agreement), exercise such rights upon the same terms as were contained in the Property Documents.

10.2 The ~~Customer~~Exempt Distributor shall provide or procure the provision of (at its own expense) such building or other suitable accommodation or facilities as the Company may reasonably require for any of the Company's Equipment, the Metering Equipment and ~~for~~ the Monitoring Equipment situated at the Property, and the ~~Customer~~Exempt Distributor shall (at its own expense) ensure that such accommodation or facilities are kept in good and safe repair and condition (including that they are water tight).

10.3 Where applicable the ~~Customer~~Exempt Distributor shall grant free of charge (or procure the grant free of charge by the freehold or leasehold owner as the case may be of the Property) to the Company a lease relating to the accommodation referred to in Clause 10.2, and the ~~Customer~~Exempt Distributor shall obtain (or procure the obtaining of) all consents (including any mortgagees, landlords or statutory consents) of any kind necessary to enable such a lease to be validly granted.

10.4 If the lease referred to in Clause 10.3 is not granted, or is terminated forfeited or surrendered (other than by replacement by a substitute lease), then the Company may terminate this Agreement by notice in writing to this effect to the ~~Customer~~Exempt Distributor.

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10.5 The Company shall not be liable for any breach of this Agreement arising as a result of, or caused by, any breach of the lease referred to in Clause 10.3 by the landlord to it, or any failure by the ~~Customer~~Exempt Distributor to comply with its obligation at Clause 10.2 to keep the accommodation in good repair and water tight condition.

11 RIGHTS OF ACCESS

11.1 ~~The Customer~~Where measurement of electricity for the purposes of Settlement is required by the Company to be conducted at the Connection Point then the Exempt Distributor shall procure that the Company (and its employees, agents, sub-contractors and/or invitees) shall at all times be given safe and unobstructed access to enter the Property at convenient times (except in the case of emergency, in which case access is permitted at any time) and upon reasonable notice (except in the case of emergency or the reading of Monitoring Equipment, in which case no such notice need be given) for the purpose of exercising the Company's rights, or enforcing the Company's obligations, under this Agreement (and, in particular, for the purposes of: carrying out Connection, Modification, Energisation, De-energisation, and Re-energisation works; installing, inspecting, testing, repairing, renewing, maintaining, isolating, protecting or removing the Company's Equipment, the Metering Equipment and/or the Monitoring Equipment (or any part thereof); and/or otherwise operating the Company's Distribution System). The provisions as to rights of access specified in paragraphs 7 to 10 of Schedule 6 to the Act shall apply to this Agreement. The Company shall ensure that any individuals to whom access is given pursuant to this Clause 11.1 shall comply with all reasonable directions given by the ~~Customer~~Exempt Distributor (and its appropriately authorised representatives) as to general safety and site security requirements.

~~11.2 The Company shall procure that the Customer~~ Where the measurement of electricity for Settlement purposes is not required by

the Company to be conducted at the Connection Point then the Exempt Distributor shall procure that the Company (and its employees, agents, sub-contractors and/or invitees) shall at all times be given safe and unobstructed access to enter the Property, the Premises and the property of users connected to the Exempt Distributor's Distribution System at convenient times (except in the case of emergency, in which case access is permitted at any time) and upon reasonable notice (except in the case of emergency or the reading of Monitoring Equipment, in which case no such notice need be given) for the purpose of exercising the Company's rights, or enforcing the Company's obligations, under this Agreement and, in particular:

11.2.1 in respect of the Company's Distribution System for the purposes of: carrying out Connection, Modification, Energisation, De-energisation, and Re-energisation works; installing, inspecting, testing, repairing, renewing, maintaining, isolating, protecting or removing the Company's Equipment, the Metering Equipment and/or the Monitoring Equipment (or any part thereof); and/or otherwise operating the Company's Distribution System). The provisions as to rights of access specified in paragraphs 7 to 10 of Schedule 6 to the Act shall apply to this Agreement, and

11.2.2 in respect of access to the Exempt Distributor's Distribution System and premises of users connected to the Exempt Distributor's Distribution System for the purposes of: inspection testing detection of illegal abstraction and detection of all flows of electricity within the Exempt Distributor's Distribution System not being measured or metered for Settlement purposes and the placement of and/or the removal of Monitoring Equipment connected to the Exempt Distribution's Distribution System as is required in order to verify from time to time the Exempt Distributor's continued compliance with its obligations under Clause 4.1.3.2 (A).

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The Company shall ensure that any individuals to whom access is given pursuant to this Clause 11.2 shall comply with all reasonable directions given by the Exempt Distributor (and its appropriately authorised representatives) as to general safety and site security requirements.

11.3 The Company shall procure that the Exempt Distributor (and its employees, agents, sub-contractors and/or invitees) shall at all times (subject to suitable supervision by representatives of the Company) be given safe and unobstructed access to enter the Company's Premises at convenient times and upon reasonable notice for the purpose of exercising the Customer's Exempt Distributor's rights, or enforcing the Customer's Exempt Distributor's obligations, under this Agreement (and, in particular, for the purposes of: inspecting, testing, repairing, renewing, maintaining, isolating, protecting or removing the Customer's Installation Exempt Distributor's Distribution System and/or the Metering (or any part thereof)). The Customer Exempt Distributor shall ensure that any individuals to whom access is given pursuant to this Clause 11.23 shall comply with all reasonable directions given by the Company (and its appropriately authorised representatives) as to general safety and site security requirements.

12 LIMITATION OF CAPACITY

12.1 The Company shall only be obliged to allow the import of electricity from, and/or the export of electricity to, the Distribution System through the Connection Point at levels equal to or below the Maximum Import Capacity and/or the Maximum Export Capacity (respectively).

12.2 Subject to the other provisions of this Agreement, the Company shall use reasonable endeavours to:

12.2.1 ensure that the Maximum Import Capacity and the Maximum Export Capacity is available at the Connection Point at all times during the period of this Agreement; and

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12.2.2 maintain the connection characteristics at the Connection Point.

12.3 The CustomerExempt Distributor shall ensure that the import of electricity from, and/or the export of electricity to, the Company's Distribution System through the Connection Point does not exceed the Maximum Import Capacity and/or the Maximum Export Capacity (respectively). Where the CustomerExempt Distributor is unsure of the Maximum Import Capacity and/or the Maximum Export Capacity, it shall contact the Company (and the Company will inform the CustomerExempt Distributor of the applicable capacities).

12.4 On each occasion that the CustomerExempt Distributor breaches Clause 12.3 (and without prejudice to the Company's other rights and remedies, including under Clause 5), the CustomerExempt Distributor shall:

12.4.1 upon written notice from the Company, take the necessary actions to reduce the import and/or export of electricity to within the Maximum Import Capacity and/or the Maximum Export Capacity within the period of time specified in the notice; and

12.4.2 where it wishes to do so, propose a variation to the Maximum Import Capacity and/or the Maximum Export Capacity in accordance with Clause 12.6; or

12.4.3 where it wishes to do so, submit a Modification Application to the Company in accordance with Clause 14.

12.5 Following the occurrence of a breach of Clause 12.3 (and without prejudice to the Company's other rights and remedies, including under Clause 5), the Company shall (to the extent it is unable to recover the relevant amounts from the Registrant where applicable) be entitled to charge the CustomerExempt Distributor (in which case the CustomerExempt Distributor shall pay forthwith upon demand) such sum as the Company may require for such import or export calculated in accordance with the Company's then current charges.

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12.6 Except where a variation requires a Modification, either party may propose a variation to the Maximum Import Capacity and/or Maximum Export Capacity by notice in writing to the other Party. The Company and the ~~Customer~~Exempt Distributor shall negotiate in good faith such a variation, but where it is not agreed section 23 of the Act may entitle the ~~Customer~~Exempt Distributor to refer the matter to the Authority.

12.7 Any reduction in the Maximum Import Capacity or the Maximum Export Capacity pursuant to Clause 12.6 shall, where the Parties have within the preceding 12 months agreed the Maximum Import Capacity or the Maximum Export Capacity (as applicable), only take effect following the expiry of 12 months from the date of such previous agreement (unless the Company expressly agrees otherwise).

13 **POWER FACTOR AND PHASE BALANCE**

13.1 Unless otherwise agreed, the ~~Customer~~Exempt Distributor shall at all times ensure that the Power Factor of any import of electricity from, or export of electricity to, the Company's Distribution System through the Connection Point is maintained:

13.1.1 (unless otherwise required by the Company for operational reasons) so that there is never a leading Power Factor; and

13.1.2 (subject to Clause 13.1.1) at or as near to unity as practicable, but in any case no less than 0.95 lagging.

13.2 The ~~Customer~~Exempt Distributor shall not allow the Power Factor at the Connection Point to vary such as to cause damage or disturbance to the Company's Distribution System.

13.3 Where connection at the Connection Point is provided through two or more phases, the ~~Customer~~Exempt Distributor shall ensure (insofar as is reasonably practicable) that the flow of electricity through the Connection Point is at all times balanced between the phases.

13.4 If the ~~Customer~~Exempt Distributor fails to comply with Clause 13.1,

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13.2 or 13.3 the Company may in its reasonable discretion and having given such notice as it considers reasonable in the circumstances De-energise the Connection Point until the causes of the failure are remedied. If the ~~Customer~~Exempt Distributor is unable to remedy the situation within a reasonable time, the Company may require a Modification to be made to the Company's Equipment and/or the ~~Customer's Installation~~Exempt Distributor's Distribution System

14 **MODIFICATIONS**

- 14.1 No Modification may be made by or on behalf of either Party otherwise than in accordance with the provisions of this Clause 14.
- 14.2 Where the ~~Customer~~Exempt Distributor wishes to make a Modification it shall complete and submit to the Company an Application for a Modification.
- 14.3 The Company shall make a Modification Offer to the ~~Customer~~Exempt Distributor as soon as reasonably practicable and in accordance with the requirements of its Electricity Distribution Licence. The Parties shall discuss in good faith the implications of the proposed Modification(s).
- 14.4 The Modification Offer made by the Company in response to the application will be open for acceptance in accordance with its terms, unless either the Company or the ~~Customer~~Exempt Distributor makes an application for determination to the Authority under the Company's Electricity Distribution Licence in which event the Modification Offer shall remain open for acceptance until the date 10 Working Days after the determination by the Authority pursuant to such application. If the Modification Offer is accepted by the ~~Customer~~Exempt Distributor, this Agreement shall be varied to reflect the terms of the Modification Offer and the Modification shall proceed according to the terms of this Agreement as varied.
- 14.5 Where the Company wishes to make a Modification to the Company's Distribution System the Company shall complete and submit to the

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CustomerExempt Distributor a Modification Notification and shall advise the CustomerExempt Distributor of any works which the Company reasonably believes the CustomerExempt Distributor may have to carry out as a result.

14.6 The CustomerExempt Distributor may as soon as practicable after receipt of the Modification Notification and (save where the Authority consents to a longer period) within the period stated therein (which shall be sufficient to enable the CustomerExempt Distributor to assess the implications of the proposed Modification) make an application to the Authority under the Company's Electricity Distribution Licence.

14.7 As soon as practicable after the receipt of the Modification Notification or, if an application to the Authority has been made, the determination by the Authority, and in any event within 2 months thereof, the CustomerExempt Distributor shall submit an Application for a Modification to the Company.

14.8 Once an Application for a Modification has been made by the CustomerExempt Distributor pursuant to Clause 14.7 the provisions of Clauses 14.3 and 14.4 shall thereafter apply.

14.9 Subject to the payment of its reasonable charges (if any) as referred to in this Clause 14.9, the Company undertakes to the CustomerExempt Distributor to provide all advice and assistance reasonably requested by the CustomerExempt Distributor to enable the CustomerExempt Distributor adequately to assess the implications including the feasibility of making a Modification to the Customer's InstallationExempt Distributor's Distribution System (whether such Modification is to be made at the request of the Company or of the CustomerExempt Distributor). The charges referred to in this Clause 14.9 are:

14.9.1 if the proposed Modification by the CustomerExempt Distributor is or may be required as a result of a Modification proposed by the Company, then the Company shall provide such advice and

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assistance free of charge; or

14.9.2 if the proposed Modification is or may be proposed by the ~~Customer~~Exempt Distributor, the Company may charge the ~~Customer~~Exempt Distributor such amount as is reasonable in all the circumstances for such advice and assistance.

14.10 The provisions of such advice and assistance shall be subject to any confidentiality obligations binding on the Parties.

14.11 The Company shall have no obligation to compensate the ~~Customer~~Exempt Distributor for the cost and expenses incurred by the ~~Customer~~Exempt Distributor or users connected to the Exempt Distributor's Distribution System as a result of any Modification by the Company.

15 LIMITATION OF LIABILITY

15.1 Neither Party shall be liable for any breach of this Agreement directly or indirectly caused by Force Majeure.

15.2 Subject to Clause 15.3 and save where any provisions of this Agreement provide for an indemnity, neither Party (the "**Party Liable**") nor any of its officers, employees or agents shall be liable to the other Party for any loss arising under or in relation to this Agreement (whether for breach of this Agreement, in tort or otherwise) other than for loss directly resulting from a breach of this Agreement and which at the date hereof was reasonably foreseeable as not unlikely to occur in the ordinary course of events from such breach in respect of:

15.2.1 physical damage to the property of the other Party, its officers, employees or agents; and/or

15.2.2 the liability of such other Party to any other person for loss in respect of physical damage to the property of any person,

provided that:

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15.2.3 the liability of either Party in respect of claims for such loss shall in no circumstance exceed one million pounds (£1,000,000) per incident or series of related incidents;

15.2.4 where such incident or series of related incidents entitles the ~~Customer~~Exempt Distributor to claim compensation from the Company under this Agreement and any other agreement (including any other connection agreement), the Company's aggregate liability under this Agreement and all such other agreements in respect of that incident or series of related incidents shall not exceed one million pounds (£1,000,000), irrespective of whether the ~~Customer~~Exempt Distributor has claimed under this Agreement and/or any such other agreement; and

15.2.5 where such incident or series of related incidents entitles any person other than the ~~Customer~~Exempt Distributor to claim compensation from the Company under a connection agreement relating to the Premises, the Company's aggregate liability under this Agreement and all such other connection agreements in respect of that incident or series of related incidents shall not exceed one million pounds (£1,000,000), and the Company's liability under this Agreement will be pro-rated accordingly.

15.3 Nothing in this Agreement shall exclude or limit the liability of the Party Liable for fraudulent misrepresentation death or personal injury resulting from the negligence of the Party Liable, or any of its officers, employees or agents and the Party Liable shall indemnify and keep indemnified the other Party, its officers, employees or agents from and against all such and any loss or liability which such other Party may suffer or incur by reason of any claim on account of fraudulent misrepresentation death or personal injury resulting from the negligence of the Party Liable, or any of its officers, employees or agents.

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15.4 Subject to Clause 15.3, neither Party, nor any of its officers, employees or agents shall in any circumstances whatsoever be liable to the other Party for any:

15.4.1 loss of profit, loss of revenue, loss of use, loss of contract or loss of goodwill;

15.4.2 indirect or consequential loss; or

15.4.3 loss resulting from the liability of such other Party to any other person however and whenever arising except under Clause 15.2.2,

and, for the avoidance of doubt, the Company shall have no liability to pay the Customer Exempt Distributor, or to pay to any person connected to the Exempt Distributor's Distribution System, the DGNU Payment unless by prior agreement in writing.

15.5 The rights and remedies provided by this Agreement to the Parties are exclusive and not cumulative and exclude and are in place of all substantive (but not procedural) rights or remedies express or implied and provided by common law or statute in respect of the subject matter of this Agreement, including without limitation any rights either Party may possess in tort which shall include without limitation actions brought in negligence and/or nuisance. Accordingly, each Party hereby waives to the fullest extent possible all such rights and remedies provided by common law or statute, and releases the Company to the same extent from all duties, liabilities, responsibilities or obligations provided by common law or statute in respect of the matters dealt with in this Agreement and undertakes not to enforce any of the same except as expressly provided herein.

15.6 Save as otherwise expressly provided in this Agreement, this Clause 15 insofar as it excludes or limits liability shall override any other provision of this Agreement, provided that nothing in this Clause 15 shall exclude or restrict or otherwise prejudice or affect any of:

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15.6.1 the rights, powers, duties and obligations of either Party which are conferred or created by the Act, (or any subordinate legislation made under it), the Electricity Distribution Licence, or the Regulations; or

15.6.2 the rights, powers, duties and obligations of the Authority or the Secretary of State under the Act, the Electricity Distribution Licence or otherwise howsoever.

15.7 Each of the Clauses of this Clause 15 shall:

15.7.1 be construed as a separate and severable contract term, and if one or more of such Clauses is held to be invalid, unlawful or otherwise unenforceable the other or others of such Clauses shall remain in full force and effect and shall continue to bind the Parties; and

15.7.2 survive termination of this Agreement.

15.8 Each of the Parties agrees that the other Party holds the benefit of Clauses 15.2 and 15.3 for itself and as trustee and agent for its officers, employees and agents.

15.9 Nothing in this Clause 15 shall be construed so as to prevent the Company from bringing an action in debt against the ~~Customer~~Exempt Distributor.

15.10 Nothing in this Clause 15 shall entitle a user of an Embedded Metering Point to bring any claim against the Company and the Exempt Distributor shall fully indemnify the Company against any such claim.

15.11 Nothing in this Agreement shall exclude or limit the liability of the Exempt Distributor resulting from the Exempt Distributor not being or no longer being lawfully permitted to operate an electricity distribution system without being in possession of an Electricity Distribution Licence and the Exempt Distributor shall indemnify and keep indemnified the Company against all such costs losses or liability which

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the Company may suffer or incur arising from the inability of the Exempt Distributor to operate or continue to operate without an Electricity Distribution Licence.

16 DISTRIBUTION CODE

- 16.1 Each Party undertakes to comply with all the provisions of the Distribution Code applicable to it.
- 16.2 In the event of any conflict between this Agreement and the Distribution Code, the Distribution Code shall prevail.

17 PAYMENTS

- 17.1 Unless otherwise stated, each Party shall pay any and all amounts due to the other Party under this Agreement within 30 days of the date of invoice.
- 17.2 If any amount owing by one Party to the other under the terms of this Agreement remains unpaid after the due date for payment, the Party to whom the amount is owed shall be entitled to recover interest thereon at the rate provided for by the Late Payment of Commercial Debts (Interest) Act 1998. The Party to whom the amount is owed shall also be entitled to recover the fixed sum provided for by that Act.
- 17.3 All amounts payable under this Agreement are exclusive of value added tax and value added tax may be added at the applicable rate.

18 ASSIGNMENT AND SUB-CONTRACTING

- 18.1 Subject to Clauses 18.2, 18.3 and 18.4, neither Party shall assign (or otherwise transfer) its benefit or burden under this Agreement without the prior written consent of the other Party, such consent not to be unreasonably withheld or delayed.
- 18.2 Either Party may assign or charge its benefit under this Agreement in whole or in part by way of security.

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18.3 The Company shall be entitled, without the consent of the ~~Customer~~Exempt Distributor, to assign its rights and/or obligations under this Agreement, whether in whole or in part, where such assignment is to an Affiliate.

18.4 Either Party shall be entitled, without the consent of the other Party, to sub-contract its obligations under this Agreement. The sub-contracting by the Company or the ~~Customer~~Exempt Distributor of the performance of any obligations or duties under this Agreement or of any activities envisaged by the Distribution Code shall not relieve the Company or the ~~Customer~~Exempt Distributor (as the case may be) from liability for the performance (or non-performance) of such obligation or duty.

19 **EVENTS OF DEFAULT AND TERMINATION**

Automatic termination

19.1 This Agreement will automatically terminate in respect of ~~a Connection Point~~the connection of the Exempt Distributor's Distribution System where one or more of the following occurs:

19.1.1 the ~~Customer~~Exempt Distributor and the Company agree a replacement connection agreement in respect of the Connection Point; or

19.1.2 the Connection Point is Disconnected.

Termination on notice

19.2 Either Party may terminate this Agreement by giving the other not less than one month's notice in writing; provided that the Company may not give such notice for so long as it is required to offer terms for connection in respect of the ~~Premises~~Exempt Distributor's Distribution System pursuant to the Act.

19.3 The Company **may** terminate this Agreement with immediate effect if

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the Exempt Distributor is not in accordance with the law able to operate or continue to operate an electricity distribution system without an Electricity Distribution Licence.

Termination for breach or financial difficulty

~~19.3.1~~19.4 The Company may immediately terminate this Agreement by giving notice of such termination to the ~~Customer~~Exempt Distributor in the event that one or more of the following occurs (and is continuing):

~~19.3.1~~19.4.1 the ~~Customer~~Exempt Distributor fails to pay any amount properly due and owing to the Company pursuant to this Agreement, and such failure is not remedied within 5 Working Days of receiving written notice from the Company of the occurrence thereof and requiring the same to be remedied;

~~19.3.2~~19.4.2 the ~~Customer~~Exempt Distributor fails in any material respect to perform or comply with any of its obligations under this Agreement, and (only if the breach is capable of remedy) it is not remedied to the reasonable satisfaction of the Company within 20 Working Days of receiving written notice from the Company of the occurrence thereof and requiring the same to be remedied; or

~~19.3.3~~19.4.3 any of the following occurs:

an interim order or bankruptcy order is made in respect of the ~~Customer~~Exempt Distributor under the Insolvency Act 1986 or a voluntary arrangement is proposed in respect of the ~~Customer~~Exempt Distributor;

an order of the High Court is made or an effective

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resolution passed for the insolvent winding-up or dissolution of the ~~Customer~~Exempt Distributor;

a receiver (which expression shall include an administrative receiver within the meaning of section 29 of the Insolvency Act 1986) of the whole or any material part of the assets or undertaking of the ~~Customer~~Exempt Distributor is appointed;

an administration order under section 8 of the Insolvency Act 1986 is made or if a voluntary arrangement is proposed under section 1 of that Act in respect of the ~~Customer~~Exempt Distributor; or

the ~~Customer~~Exempt Distributor enters into any scheme of arrangement (other than for the purpose of reconstruction or amalgamation upon terms previously approved in writing by the Company); or

the ~~Customer~~Exempt Distributor is unable to pay its debts (within the meaning of section 123(1) or (2) of the Insolvency Act 1986),

and (to the extent relevant) within 20 Working Days of his appointment, the trustee in bankruptcy, liquidation, receiver, administrative receiver, administrator, nominee or other similar officer has not provided to the Company a guarantee of future performance by the ~~Customer~~Exempt Distributor of this Agreement in such form and amount as the Company may reasonably require.

Consequences of Termination

~~19.4~~19.5 The ending or termination of this Agreement (by either Party and for whatever reason) shall not affect any of the rights, remedies or obligations of either Party that have accrued prior to such ending or termination, or any of the provisions of this Agreement that are

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expressly (or by implication) intended to survive such ending or termination.

~~19.5.1~~19.6 Upon the ending or termination of this Agreement (by either Party and for whatever reason):

~~19.5.1~~19.6.1 the Company may De-energise and/or Disconnect the Connection Point and the Exempt Distributor shall indemnify the Company against any claim made by any users connected to the Exempt Distributor's Distribution System arising as a result thereof;

~~19.5.2~~19.6.2 the ~~Customer~~Exempt Distributor shall allow the Company (at its sole option) to enter the Property in order to remove the Company's Equipment (or any part of it); and/or

~~19.5.3~~19.6.3 the ~~Customer~~Exempt Distributor shall pay to the Company all sums then due and payable or accrued due under this Agreement, and any reasonable costs incurred by the Company in Disconnecting the Connection Point and removing the Company's Equipment (or any part of it).

20 **FORCE MAJEURE**

20.1 If either Party shall be unable to carry out any of its obligations under this Agreement due to a circumstance of Force Majeure this Agreement shall remain in effect but save as otherwise provided herein both Parties' obligations other than any obligation as to payment of charges shall be suspended without liability for a period equal to the circumstance of Force Majeure provided that:

20.1.1 the Party affected by the Force Majeure promptly gives the other Party written notice describing the circumstance of the Force Majeure (including the nature of the occurrence and its expected duration) and, where reasonably practicable, continues to furnish regular reports with respect thereto during the period of

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the Force Majeure;

20.1.2 the suspension of performance is of no greater scope and of no longer duration than is required by the Force Majeure;

20.1.3 no obligations of either Party that arose before the Force Majeure causing the suspension of performance are excused as a result of the Force Majeure; and

20.1.4 the non-performing Party uses all reasonable efforts to remedy its inability to perform.

21 **DISPUTES RESOLUTION**

21.1 Without prejudice to the rights of the Parties given in the Electricity Distribution Licence or the Act in respect of dispute resolution (including as referred to in Clauses 12.6, 14.4 and 22.2), the Parties shall not be obliged to submit any dispute, difference or question arising under or in connection with this Agreement to any prescribed method of resolution but shall be entitled, in the event of a failure to agree between them on a method of dispute resolution, to commence such proceedings or make such reference as they may competently pursue.

22 **VARIATIONS**

22.1 The National Terms of Connection (and therefore this Agreement) will be changed automatically to incorporate any changes which are approved by the Authority pursuant to the DCUSA. Notice of any change which is approved will be advertised in the national press, and the new terms will be published on the internet at www.connectionterms.co.uk.

22.2 Either Party may, at any time, ask the other to enter into an alternative connection agreement in respect of the ~~Premises~~ Exempt Distributor's Distribution System if it believes an alternative agreement is needed because of the nature or use of the Connection Point and/or the

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~~Premises-Exempt Distributor's Distribution System.~~ Each Party shall negotiate in good faith the terms of any such alternative agreement. If an alternative agreement has not been agreed within 1 month of its being proposed, either Party may refer the matter to the Authority for determination pursuant to section 23 of the Act. The Parties shall give effect to any such determination, and shall enter into any agreement as shall be necessary to give effect to any such determination.

23 **NOTICES**

23.1 Any notice, demand, certificate or other communication required to be given or sent under this Agreement shall be in writing and delivered by hand, by first class post, by facsimile or by email.

23.2 Subject to Clause 23.3, the required address for the delivery of notices to the Company shall be its registered address (in which case delivery must be by hand or by first class post), and for delivery to the ~~Customer~~Exempt Distributor shall be the Premises or its registered or principal business address (in which case delivery must be by hand or by first class post).

23.3 Either Party may, from time to time, notify the other in accordance with this Clause 23 of the address, facsimile number and/or email address at which the first Party will accept delivery of notices for the purposes of this Agreement.

23.4 Where the Exempt Distributor fails to notify the Company under clause 23.3 the Company shall not be liable for any claims arising and the Exempt Distributor shall full indemnify the Company against such claims.

~~23.4~~23.5 A notice or other form of communication shall be deemed to have been served and received as follows:

~~23.4.1~~23.5.1 if given or delivered by hand, at the time when given or delivered;

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~~23.4.2~~23.5.2 if sent by first class post, at the expiration of two Working Days after the document was delivered (bearing the correct address and being pre-paid) into the custody of the postal authorities;

~~23.4.3~~23.5.3 if sent by facsimile, upon production by the sender's equipment of a transmission report indicating that the message was sent to the correct number in full and without error; and

~~23.4.4~~23.5.4 if sent by email, at the time when delivered to the recipient's email server.

24 **GENERAL**

24.1 This Agreement, and any documents referred to in it, contains the entire agreement between the Parties in relation to its subject matter. Each of the Parties irrevocably and unconditionally waives any right it may have to claim damages for, and/or to rescind this Agreement because of, breach of any warranty not expressly contained, or referred to, in this Agreement, or any misrepresentation whether or not contained in this Agreement, unless such misrepresentation was made fraudulently.

24.2 None of the provisions of this Agreement shall be considered waived by either Party except when such waiver is given in writing. No delay by or omission of either Party in exercising any right, power, privilege or remedy under this Agreement or the Distribution Code shall operate to impair such right, power, privilege or remedy or be construed as a waiver thereof. Any single or partial exercise of any such right, power, privilege or remedy shall not preclude any other future exercise thereof or the exercise of any other right, power, privilege or remedy.

24.3 If any provision of this Agreement is or becomes or is declared invalid, unenforceable or illegal by a Competent Authority, such invalidity, unenforceability or illegality shall not prejudice or affect the remaining provisions of this Agreement which shall continue in full force and effect

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notwithstanding such invalidity, unenforceability or illegality.

24.4 Each Party's officers, employees and agents shall have the benefit of, and be able to enforce, Clauses 15.2 and 15.3. Subject thereto, the Parties do not intend that any provision of this Agreement will be enforceable by a third party (whether by virtue of the Contracts (Rights of Third Parties) Act 1999 or otherwise). Notwithstanding that a person who is not a Party may have a right to enforce particular Clauses under the Contracts (Rights of Third Parties) Act 1999 in accordance with this Clause, the Parties may vary or terminate this Agreement in accordance with its terms without requiring the consent of any such person.

25 **GOVERNING LAW AND JURISDICTION**

25.1 Subject to Clause 25.2, this Agreement will be governed by, and interpreted in accordance with, the laws of England and Wales, under the jurisdiction of the English and Welsh courts.

25.2 If the Connection Point is located in Scotland (except where the Company is Northern Electric Distribution Limited (a company incorporated in England & Wales with company number 2906593) or Electricity North West Limited (a company incorporated in England & Wales with company number 2366949)), this Agreement will be governed by, and interpreted in accordance with, Scots law, under the jurisdiction of the Scottish courts.

For information: supply characteristics

As required by law, the electricity delivered to the ~~Premises~~Exempt Distributor's Distribution System through the Company's Distribution System will normally be at one of the voltages (and will have the technical characteristics) set out below:

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- At 230 volts nominal alternating voltage: normally a single-phase supply, with a permitted range of voltage variation from plus 10% to minus 6%.
- At 400 volts nominal alternating voltage: normally a three-phase supply, with a permitted range of voltage variation from plus 10% to minus 6%.
- At a nominal alternating voltage equal to or greater than 1000 volts but less than 132,000 volts: normally a three-phase supply, with a permitted range of voltage variation from plus 6% to minus 6%. For the avoidance of doubt this range includes not exhaustively Connection Points with a nominal alternating voltage of 3,300, 6,600, 11,000, 20,000, 22,000, 25,000, 33,000, and 66,000 volts.
- At a nominal alternating voltage equal to or greater than 132,000 volts: normally a three-phase supply, with a permitted range of voltage variation from plus 10% to minus 10%.
- At all of the above voltages: the supply frequency will be 50 hertz, with a permitted nominal variation of plus or minus 1%.

The Company does not warrant the characteristics of any supply of electricity remote from the Connection Point such as at points of use within the Exempt Distributor's Distribution System and more specifically at Embedded Metering Points therein and any enquiries as to electricity supply characteristics at such points should be referred to the Exempt Distributor.

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