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| Meeting Session | Interventions Working Group |
| Paper Reference | IWG 20171016 03 |
| Action | For Information |

Outstanding Actions

This paper outlines the actions for the Interventions Working Group.

Open Actions

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| **Action Ref.** | **Action** | **Owner** | **Update** |
| 09/04 | To draft a DCP form for the provision of Smart Rollout Reporting post rollout and circulate this to the IWG for review, requesting a volunteer to sponsor the change. | ElectraLink | 19 June 2017 – Ongoing – This is being developed with the support of Robin Hood Energy. Until the new template is gained, the roll out profiles/supplier forecast would be provided from Suppliers, like an interim reporting process. Asked that this is conveyed to the DCUSA Panel, though perhaps ask Suppliers about the interim solution (i.e.: to use the BIES Template and then fill in the last year of data)  25 June 2017 – An update will be provided at the August 2017 IWG meeting.  14 August 2017 – Ongoing |
| 11/03 | KW to examine the thirty-eight complaints relating to dissatisfied customers in DCP 297 consultation, and bring to the August IWG for further discussion | KW | 14 August 2017 – Ongoing |
| 11/04 | Group to find out which aborts need to be measured for Suppliers and DNOs to work out at which point DNOs would be released from their SLA. | Members | 14 August 2017 – Ongoing |
| 11/06 | ENWL to research and develop ‘sliding scale’ idea relating to DCP 297 and bring back for further discussion. | ENWL | 14 August 2017 – Ongoing |
| 12/01 | To provide organisation’s views on whether the proposed Smart Meter Installs report would be of use on an ongoing basis. | Members |  |
| 12/02 | To contact Jason Stevens regarding Alt Han impacts of DCP 304. | ElectraLink | 16 October 2017 - Complete |

Closed Actions

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| **Action Ref.** | **Action** | **Owner** | **Update** |
| 05/02 | KW and DW to raise the DCUSA Change Proposal concerning an amendment to the scope of MOCoPA to state that equipment could be changed by the MOp which is not owned by their Supplier. | KW and DW | 13 February 2017 - On going  24 April 2017 – On going  31 May 2017 – KW made initial drafting which was discussed at the meeting  19 June 2017 - It was noted that the change has not been formally raised as the drafting is still under review, but this is likely to be raised in July 2017 to the DCUSA Panel  25 July 2017 – 26 July – DCP 304 went to the DCUSA Panel in July. The output of which was a recommendation for DCP 304 [Metering Works by Non-Apointed Meter Operator] to be progressed via IWG. It was agreed for this item to be included on the next Working Group meeting’s agenda.  14 August 2017 – Complete |
| 05/03 | To check the voltage measures are aligned to the specification, which notes 50 volts. | SP Energy Networks | 13 February 2017 - On going  24 April 2017 – It was noted that this item was due to be discussed at the STIG meeting later in the week.  31 May 2017 – On going  19 June 2017 – Ongoing  14 August 2017 – The IWG agreed that the voltage should be measured with equipment identifying if there is any voltage running through the meter. It was further agreed that this issue should be progressed via MOCoPA in order to determine who should approve the equipment used to measure voltages.  The IWG agreed that any surface voltage found on cut-outs should be reported.  There was discussion about whether a voltage should merely be indicated present, or whether it should be measured.  Any industry recommendation should be included in a revision to the MOCOPA Service Termination Issues Guidance document, so therefore can be closed here. Complete. |
| 06/04 | Raise a DCUSA CP mandating that DCUSA Parties provide contact details for mis-reporting of the Category Codes. | MM | 24 April 2017 – On going  31 May 2017 – A CP form has been pulled together and a request to DCUSA Contract Managers has been sent, so it was agreed that this action is on going.  19 June 2017 – Ongoing  25 June 2017 - Ongoing  14 August 2017 – It was noted that BEIS has taken an action at the Small Supplier Forum to encourage smaller Suppliers to take part in sharing contact details, and that this issue did not require any further DCUSA action. Complete. |
| 07/04 | To update the smart meter rollout data at IWG meetings to include cumulative figures as well as the number of effective installations as opposed to the number of meter install attempts. | LN | 31 May 2017 – IT department currently looking at this. The cumulative figures have been included this month. Ongoing.  19 June 2017 – Ongoing  25 June 2017 – It was agreed that this would be discussed as an Agenda Item at the August 2017 IWG meeting.  14 August 2017 – Complete – Agenda Item |
| 11/01 | KW to update legal text to introduce an obligation on Suppliers to improve accuracy by end of w/c 31st July 2017, which will be issued for legal review and circulated to the group. | KW | 14 August 2017 – The Proposer did not believe that this obligation was in line with the original intent of the CP, and so declined to make the update to the legal text. Complete. |
| 11/02 | ElectraLink to feedback to MOCoPA regarding HQ audit and it covering service termination. | LN | 14 August 2017 – Complete |
| 11/05 | ElectraLink to issue reminder to Suppliers to provide roll out profiles. | LN | 14 August 2017 – Complete |
| 11/07 | Feedback to MOCoPA to confirm that disturbed meter tails should always be marked, and should be clarified within the Code of Practice. | LN | 14 August 2017 – Complete |
| 11/08 | ElectraLink to feedback to MOCoPA that post-installation audits for DNO metering work could be introduced subject to supporting evidence to justify the change being provided. | LN | 14 August 2017 – Complete |