

Meeting Session	Interventions Working Group
Paper Reference	IWG 20180613 03
Action	For Information

Outstanding Actions

This paper outlines the actions for the Interventions Working Group.

Open Actions

Action Ref.	Action	Owner	Update
14/03	ElectraLink to confirm if a breakdown of the smart meter type (NSS, S1 and S2) could be provided.	ElectraLink	14 February 2018 – Ongoing (see 12/03) 22 March 2018 – Ongoing 13 June 2018 – Ongoing.

17/04	DNOs to report all volumes and types of cut-outs.	All	9 May 2018 – Ongoing 13 June 2018 - the Group agreed that this action should be renamed to provide more detail. It was agreed that DNOs should report all volumes and types of cut-outs as an ongoing monthly agenda item.
18/02	ElectraLink to investigate potential for future IWG newsletter or updates to Small Supplier Forums	ElectraLink	13 June - the Group noted that updates to Small Supplier forums could go through AC and AD
18/03	Members to send images of cut-outs to amo@gemserv.com to be included in an AMO glossary.	All	13 June – Ongoing
19/01	PA to send a guidance document to the Association of Meter Operators to ensure that the role of Building Network Operatives is clarified.	PA	

Closed Actions in past meeting

Action Ref.	Action	Owner	Update
13/01	IWG to write to Suppliers to ask their installers not to call in Category B defects that they have installed.	Members	<p>18 December 2017 – Ongoing</p> <p>22 March 2018 - the Chair noted that Suppliers were contacted at the end of 2017, but no responses were received. A follow up note was issued post meeting.</p> <p>9 May 2018 – Group agreed that this should be renamed to only reflect Category B defects.</p> <p>13 June 2018 – Group agreed that this sits within MOCOPA guidelines and should be closed.</p>
15/01	KW to provide forecast on gas install volume estimates from British Gas	Kevin Woollard	<p>22 March 2018 – Members agreed that a sub-Group should be formed to discuss issues. Members also agreed to invite Ofgem representative to IWG 17 to discuss (see 16/01)</p> <p>11 April 2018 – KW noted that updates will be provided at IWG in May 2018</p> <p>9 May 2018 – Update will be provided at IWG in June 2018</p> <p><i>Post-Meeting note from KW</i></p> <p><i>British Gas does not see any value in providing a forecast of our gas first installations as these in isolation will not assist the DNOs in assessing the likely impact on intervention volumes. Suppliers currently provide a forecast of electricity smart meter installations by DNO area out to 2020. DNOs will have already made an assessment based on these forecasts as to the volume of intervention requests that are likely to be generated from these forecasts. As British Gas does not have information on how other Suppliers intend to approach their electricity single fuel customers it is difficult to forecast whether a customer will have already been converted to smart for their electricity supply before we visit to install a gas smart meter. For the purposes of providing an estimate we have assumed that 50% of single fuel customers will have been converted before we visit. Based on this we have assessed that our gas first installation programme could bring forward approximately 10k to 15k interventions requests across all networks during 2019 when we estimate our gas first installation programme will peak.</i></p> <p>13 June 2018 – Closed as per KW update.</p>

17/02	ElectraLink to send out Doodle Poll to ascertain attendance levels for BEIS workshop on 20 June 2018, with invitations to be sent out thereafter.	ElectraLink	11 April 2018 – Ongoing 9 May 2018 – Poll sent out and event scheduled for 20 June. Invites have been sent out. 13 June 2018 – Closed.
18/01	DW to contact Geoff Huckerby of AMO with invitation to attend IWG in June 2018.	DW	13 June 2018 – Geoff Huckerby attended this IWG. Closed
18/04	ElectraLink to request that all Suppliers indicate if they are installing Gas First	ElectraLink	13 June - All Suppliers barring British Gas have reported that they are not installing Gas First meters at this time. This Action can be closed.
18/05	Group to email DBr with training issues that they have discovered, relating to Workstream 1	All	13 June – DBr confirmed that this had been done. Closed
18/06	ElectraLink to find out if DCUSA derogations are permanent	ElectraLink	13 June 2018: DCUSA team have confirmed that DCUSA derogations are not permanent. Closed