

DCUSA Issues Form (DIF)

This form should be used by parties to submit matters for consideration to DCUSA Standing Issues Group (SIG).

The completed form should be issued to DCUSA@electralink.co.uk.

Document Control	
Date Submitted	29 September 2009
Issue Title:	Invoicing Use of System Charges to the User
Issue Number*:	DIF 008
Meeting Ref*:	10/09
Attachments:	None

**Assigned by DCUSA Secretariat*

Originator details	
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Party Category	Supplier
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Nature of Issue
<p>The Company shall invoice Use of System Charges to the User ensuring there is the full complement of 14 days available to pay from the User's receipt of the invoice, as currently this is not always so. This gives the User ample opportunity to query and rectify any issues with parties concerned, including the Company. To eliminate instances where invoices are received days after production and therefore tax point date, but without any alteration to payment date, reducing the processing time available to the User.</p> <p>The adherence by the Company of the correct amount of processing time available to the User to fully investigate and rectify issues to allow for a more accurate dataset behind the invoices benefitting all parties concerned.</p>

Solution Overview – if known

Solution description:	The Company shall grant the User a full 14 processing days from receipt of Use of System Charging for payment of all sums, or provide an initial breakdown directly to the User in understanding the User must first acknowledge receipt of this communication to establish the start of the time period. The User must be prompt to recognise to the Company their receipt of transmitted data either electronically automatically or manually.
Lead time for Implementation:	