

DCUSA Issues Form (DIF)

This form should be used by parties to submit matters for consideration to DCUSA Standing Issues Group (SIG).

The completed form should be issued to DCUSA@electralink.co.uk

| Document Control | |
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| Date Submitted | 19 th March 2010 |
| Issue Title: | UMETS – Provision of data to Suppliers |
| Issue Number*: | DIF 011 |
| Meeting Ref*: | 03/11 |
| Attachments: | |

**Assigned by DCUSA Secretariat*

| Originator details | |
|--------------------|-------------------------------|
| Party Name | British Gas |
| Originator Name | Kevin Woollard |
| Party Category | Supplier |
| Email Address | Kevin.woollard@centrica.co.uk |
| Telephone Number | 07979 563580 |

| Nature of Issue |
|---|
| <p>Two DNOs currently publish a Urgent Metering Services (UMETS) charge in their statement of charges. Following rejection by Ofgem of DCP 008 there are no documented procedures as to how data will be notified to the supplier should the DNO carry out a meter exchange under its UMETs service.</p> <p>This issue have been raised as we believe meters may be being exchanged but details of the exchange are not being passed to suppliers in a timely manner.</p> |

| Solution Overview – if known | |
|------------------------------|---|
| Solution description: | Where UMETs services are offered define process for notifying |

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|-------------------------------|--|
| | suppliers of old and new meter details in a timely manner. |
| Lead time for Implementation: | |