

Meeting Session	DCUSA Panel (Open Session)
Meeting Date	15 November 2017
Paper Reference	Panel_2017_1115_02
Action	For Information

Interventions Working Group Update

This paper provides an update to the DCUSA Panel on the progress of the Interventions Working Group (IWG).

1. Background

- 1.1 The Interventions Working Group (IWG) was established to assist the DCUSA Panel in the evaluation of the operation of Clause 30.5 of DCUSA, which relates to the roll out of smart meters.
- 1.2 The IWG has been tasked with the below:
 - Identify collaborative improvements in the on-site smart metering activity (across suppliers, distributors and meter operators) and supporting business processes;
 - Review feedback from field teams to identify opportunities for process improvements – both reporting processes and resolution processes;
 - Identify/flag examples of best practice ways of working together for others to follow; and
 - Develop evidence based recommendations for improving the installation and rollout of smart metering.

2. Update

- 2.1 IWG convened on 16 October 2017 and 6 November 2017. This paper outlines the main discussion points.

DCP 297 ‘Network Interventions SLA Enhancement’
- 2.2 The Group reviewed the DCP 297 Change Report and agreed upon a number of amendments to be incorporated. Following which, the legal text was issued for review in line with the DCP 297 work plan and has been provided to the Panel with the Change Report for consideration under a separate agenda item.

DCP 302 ‘Moving Made Safe Instances to Cat B’
- 2.3 DCP 302 was issued for consultation on 6 September 2017 and received eleven responses. The Group walked through each of the responses at its meeting on 16 October 2017 and agreed for the change to be developed into a Change Report, and for the associated drafting to be progressed for legal

review taking into consideration the respondents feedback. A number of comments were raised in relation to the Change Report on 6 November 2017, which are due to be addressed in advance of the Group's December meeting and reviewed alongside the legal text.

DCP 304 'Metering Works by Non-Appointed Meter Operators'

- 2.4 DCP 304 was issued for consultation on 29 August 2017 and received eleven responses. The Group walked through each of the responses on 6 November 2017 and agreed for the change to be developed into a Change Report, and for the associated drafting to be progressed for legal review taking into consideration the respondents feedback. The Change Report and updated legal text will be reviewed at Group's December meeting.

3. Recommendations

- 3.1 The Panel is invited to:
- **NOTE** the contents of the paper.

4. Attachments

- There are no attachments to this paper.

Lauren Nicholls