

Dear SPAA and DCUSA Panel,

Tru Energy Limited derogation in respect of TRAS

Tru Energy was granted a derogation for 3 months until November due to low volume of customers and insignificant impact on the market. The update on October is provided in order to demonstrate the progress of reporting and system updates.

Progress

Tru Energy was planning to prepare the systems for reporting on time, however due to unforeseen events, Tru Energy has been unable to prepare the reporting and update the systems. Tru Energy had other system solutions to prepare that have been important for taking customers on supply. Tru Energy is working with their main customer Huddle Utilities that have their internal reporting system of theft and is obliged to share any discrepancies to Tru Energy.

Next steps

Tru Energy will present the requirements for TRAS reporting next week to their team, which is responsible for systems update. It is planned that the team will start to work on 16th of October.

Please inform me if you need more detailed explanation of why we have been unable to prepare the reporting and systems update.

Yours sincerely,

Sigita Vaisnoraite

Operations Analyst