

Meeting Session	DCUSA Panel (Open Session)
Meeting Date	20 September 2017
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Action	For Information

Interventions Working Group Update

This paper provides an update to the DCUSA Panel on the progress of the Interventions Working Group (IWG).

1. Background

- 1.1 The Interventions Working Group (IWG) was established to assist the DCUSA Panel in the evaluation of the operation of Clause 30.5 of DCUSA, which relates to the roll out of smart meters.
- 1.2 The IWG has been tasked with the below:
 - Identify collaborative improvements in the on-site smart metering activity (across suppliers, distributors and meter operators) and supporting business processes;
 - Review feedback from field teams to identify opportunities for process improvements – both reporting processes and resolution processes;
 - Identify/flag examples of best practice ways of working together for others to follow; and
 - Develop evidence based recommendations for improving the installation and rollout of smart metering.

2. Update

- 2.1 IWG convened on 14 August 2017. This paper outlines the main discussion points.
DCP 297 'Network Interventions SLA Enhancement'
- 2.2 The Group reviewed the DCP 297 Change Report and agreed upon a number of minor amendments to be incorporated. Following which, the Proposer agreed to review the proposed legal text prior to the drafting being issued for legal review and to finalise the DCP 297 Change Report. In line with the DCP 297 work plan, the Change Report was expected to be presented at the September DCUSA Panel meeting, however it will now be presented to the Panel in October.
DCP 302 'Moving Made Safe Instances to Cat B'
- 2.3 DCP 302 seeks to create a Category B code to report Category A incidents that have been made safe in instances where the Meter Operator has left site as the intervention has not prevented the meter from being changed. The Group considered this change and noted that the word 'safer' could be more appropriate than 'safe' in the title of the Change Proposal. It was agreed that MOCOPA would need to be liaised with during the development of this change to ensure it was supported due to its

impacts on Meter Operators. Finally, it was agreed for DCP 302 to be consulted upon for a period of three-weeks on 29 August 2017.

DCP 304 'Metering Works by Non-Appointed Meter Operators'

- 2.4 DCP 304 seeks to widen the scope of DCUSA to allow Suppliers and their meter operators to break seals and work on metering equipment at metering points for which they are not the appointed meter operator. It was agreed that the Alt Han Company should be liaised with during the development of this change to ensure any potential impacts are identified. Finally, it was agreed for DCP 302 to be consulted upon for a period of three-weeks on 29 August 2017.

3. Recommendations

- 3.1 The Panel is invited to:
- **NOTE** the contents of the paper.

4. Attachments

- There are no attachments to this paper.

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