



# VERASTAR

Dear Panel,

## Sinq Power Ltd derogation in respect of the electricity Theft Risk Assessment Service implementation date – update to May 2017 DCUSA Panel.

In response to our application the DCUSA panel granted Sinq Power a derogation of 6 months until August 2017 in respect of our obligations under DCUSA schedule 25 in relation to supplying energy data to TRAS.

The derogation was granted due to the small size of Sinq Power and the need for enough time to develop the necessary robust systems to supply accurate and timely data to Experian. This is our first update.

### Progress on Systems Delivery

We have continued to speak to Experian, although it should be noted that we have found them very slow with general enquiries. They are given a low priority and without following queries up, no answers arrive. The bulk of the work has been the design and build of the MI report to support the TRAS requirements and this has been broadly achieved. An outline of the data report has been agreed but we are still in the position where we have not been able to snag and test fully. We continue to update our internal data systems which means adjustments have had to be made to the TRAS report. For reference, here is a screen shot of a section of the current data report:

#	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Record Ty	File Ident	Contrib	File Creat	Format	Record Ty	MPAN / M	Multiple M	Supplier's	Customer	Customer	Customer	Customer	Customer	Customer	Customer	Customer	Customer	Customer	Customer
0	NULL	NULL	09:45.8	FMT001	NULL	1.1E+12	N	93	Mr Alan E A E Con										
0	NULL	NULL	09:45.8	FMT001	NULL	1.1E+12	N	93	Mr Alan E A E Con										
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis										
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	First Floor Offices									
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	First Floor Offices									
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	Charlbroo									
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis										
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	First Floor Offices									
0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	First Floor Offices									
1	0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	Charlbroo								
2	0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	Ltd								
3	0	NULL	NULL	09:45.8	FMT001	NULL	1.2E+12	Y	93	Mrs Fredri Mis	First Floor Offices								
4	0	NULL	NULL	09:45.8	FMT001	NULL	1.41E+12	N	93	Mrs Janice Green									
5	0	NULL	NULL	09:45.8	FMT001	NULL	1.41E+12	N	93	Mrs Janice Green									
5	0	NULL	NULL	09:45.8	FMT001	NULL	1.41E+12	N	93	Mrs Janice Green									

### Next Steps

Snagging and testing the report internally will now be happening during May. We are hoping that there will be a test run of the full data report towards the end of May and have discussed it with the team at Experian in preparation to get the relevant feedback for any changes or improvements. If this goes to plan and any issues arising are fully sorted, we would still be expecting to run our first actual report in June in relation to May's data. This timescale would be comfortably inside our derogation period.

I trust that this update meets the Panel's requirements, but if further information is needed we will be happy to provide it.

Yours sincerely,

Tamsin Millard

Product and Operations Energy Lead