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**Update on the progress of our system in respect to the TRAS implementation**

Dear Panel

The derogation was granted on the grounds that GnERGY are reviewing its CRM system. In our previous report we mentioned that GnERGY is in the final negotiation process with the CRM provider. The decision has now been confirmed and we are in process of exchanging the contract. The next plan is for GnERGY to provide all the requirements to the CRM provider where we have listed the TRAS report as a priority.

I believe we should be able to take an active role on TRAS from April 2017 onwards. However, I will only be able to provide you the progress and the confirmation in the April report.

I hope this update meets the Panel's requirements, and should you need additional information please let us know.

Yours faithfully,

**Bijay Thapa**  
**Senior Operations Analyst**  
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