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| Action | For Information |

Intervention Working Group Update

This paper provides an update to the DCUSA Panel on the progress of the Interventions Working Group (IWG).

1. Background

- 1.1 The Interventions Working Group (IWG) was established to assist the DCUSA Panel in the evaluation of the operation of Clause 30.5 of DCUSA as it pertains to the roll out of Smart meters.
- 1.2 The IWG therefore will:

- Identify collaborative improvements in the on-site smart metering activity (across suppliers, distributors and meter operators) and supporting business processes;
- Review feedback from field teams to identify opportunities for process improvements – both reporting processes and resolution processes;
- Identify/flag examples of best practice ways of working together for others to follow; and
- Develop evidence based recommendations for improving the installation and rollout of smart metering.

IWG Update

- 1.3 IWG have met twice since the last DCUSA Panel update, of which the main discussion can be found below.

IWG 13 December 2016

- 1.4 Members reviewed the MOCOPA Guidance, specifically regarding the A07 code. It was agreed that the Group should address and implement drafting changes for misreported codes promptly and proposed that feedback on the drafting should be provided by the end of December 2016, to be issued to AMO Parties, in order to arrange a meeting to discuss the amended guidance.
- 1.5 In regards to the Supplier Rollout Forecasts, the BEIS representative summarised the information to be requested from Suppliers and outlined that it would be based on key performance indicators, which would include resource levels, safety aspects and forecasting. It was highlighted that BEIS had agreed these indicators based on discussions with Suppliers. Members were informed that a dry run

would take place in January 2017, alongside the existing process, in order to implement in March or April 2017.

- 1.6 IWG reviewed the Risk Register, and it was questioned whether another issue should be added, in regards to the rejection of the amendments proposed to the MOCOPA Guidance, in terms of shared fuses. It was outlined that a change was raised to amend the scope of MOCOPA to state that equipment could be changed which was not owned by their Supplier, but that this was not progressed. Members discussed that this should be re-raised and progressed as a DCUSA change.

IWG 17 January 2017

- 1.7 IWG convened on 17 January 2017, to specifically discuss and redline the A07 and C15 Service Termination Asset Condition reporting codes, the outputs of which would then be circulated to the MOCOPA Working Group for consideration. Members also agreed to consider the Guidance for the A04 code - Physical damage to cut-out/service cable requiring immediate action.
- 1.8 IWG members did a page turning exercise of the code guidance and submitted the redlined drafting to the MOCOPA Working Group, which convened on 24 January 2017.
- 1.9 The next IWG meeting is due to be held on 13 February 2017.

2. Recommendation

- 2.1 The Panel is invited to:
- **NOTE** the contents of the paper.

3. Attachments

- There are no attachments to this paper.

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