

DCUSA Panel
Ground Floor, Grafton House
2-3 Golden Square
London
W1F 9HR

2nd February 2017

Update on the progress of our system in respect to the TRAS implementation

Dear Panel

The panel kindly responded to our request made on 1st December 2016 and granted GnERGY a derogation until 31st March 2017 in respect of the Theft Risk Assessment Service.

The derogation was granted on the grounds that GnERGY are looking to review its CRM system. GnERGY expects the completion of the revised CRM system by end of March 2017, however realistically this may extend to April at the most. GnERGY is in the final negotiation process with the potential CRM providers. The decision has been delayed taking into account the added risk with the involvement of Smart meters and the need to confirm that the CRM must interface with the Service provider to connect through DCC. The final decision will be taken before the end of February 2017.

We should be able to confirm this in our next update. This will confirm the progress and when we can expect to be fully involved and functional.

I hope this update meets the Panel's requirements, and should you need additional information please let us know.

Yours faithfully,

Bijay Thapa
Senior Operations Analyst
GnERGY Ltd