

Derogation Application

Originator Details	
Companies	GnERGY Ltd
Originator's Name	
Email Address	
Telephone Number	
Details of obligation(s) to which you are seeking a derogation, quoting relevant DCUSA clause(s)	
Paragraph	Schedule 25
Obligation	DCUSA

Reason Derogation Sought - details of the justification for seeking this derogation
<p><i>GnERGY current CRM system is not able to generate few fields for TRAS report. The main issue with GnERGY is extracting the data for 'Last meter inspection date' where GnERGY will need to do the manual input for an individual Electricity/Gas supply points which is impossible.</i></p> <p><i>GnERGY is in process of changing the CRM system. We expect the completion of the CRM system to be completed by end of March 2017. At the mean time we will not be able to provide the data requested by TRAS until our new system is up and running.</i></p>

Conditions – description of the conditions of this derogation (i.e. the extent to a derogation is requested / whether a less onerous obligation will be met for the period of the derogation)
<p><i>Until April 2017, GnERGY is able to provide the list of the details below,</i></p> <ul style="list-style-type: none"><i>• Supply Block</i><i>• Account Block</i><i>• Landlord Block</i><i>• Consumption Block</i>

Impact - details of the anticipated impact on the costs and operations of other parties:
<p><i>GnERGY supplies around xx Gas and xx meter points. Due to such a low volume of supply point we have, we expect this will not cause any disruption to third parties. However, if it does we are happy to be contacted on 01252 494002 and discuss this with us so that we can find the mutual solution among us.</i></p>

Action Being Taken - details of the action you will take to become compliant with the obligation including dates of any key milestones associated with these actions:
<p><i>GnERGY has a dedicated staff who will solely be looking into TRAS from April 2017. The staff has participated to most of the conference call and training provided by TRAS. The staff has some knowledge on using the TRAS Hunter.</i></p> <p><i>GnERGY will keep in touch with TRAS at beginning of March and ensure the procedures and process are followed on TRAS Hunter.</i></p>

Timescales - period of time for which the derogation is sought

<i>A derogation is requested until the end of March 2017.</i>

Associated Derogations – details of any previous or current derogations which are related to this one
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<i>GnERGY doesn't have any previous or current derogation with any other parties.</i>

To be completed by Panel Secretary

Panel Meeting:21 December 2016

Outcome:
