

DCUSA Issues Form (DIF)

This form should be used by parties to submit matters for consideration to DCUSA Standing Issues Group (SIG).

The completed form should be issued to DCUSA@electralink.co.uk.

Document Control	
Date Submitted	18 th February 2010
Issue Title:	HHDC Access to Metering Substations
Issue Number*:	DIF 010
Meeting Ref*:	02/10
Attachments:	Appendix A – SAF Feedback Examples 2009

**Assigned by DCUSA Secretariat*

Originator details	
Party Name	E.ON UK
Originator Name	Glenn Sheern
Party Category	Supplier
Email Address	Glenn.sheern@eonenergy.com
Telephone Number	07834 621647

Nature of Issue
<p>At its meeting on 29 January 2010, the DCUSA Standing Issues Group (SIG) discussed Half Hourly Data Collector (HHDC) access to metering substations. The ELEXON Supplier Agents Forum (SAF) has noted that Agents are reporting an increase in incidents of being unable to gain access to metering substations to take actual meter reads and provided some analysis of the issue to the SIG for consideration.</p> <p>The SAF has suggested that the following solutions be considered within the context of the DCUSA:</p> <ul style="list-style-type: none">• Access keys to be provided to HHDCs following full training• Bookable escort service to be arranged with DNOs• Allow customer contacts permission and ability to give access to HHDCs.

Solution Overview – if known

Solution description:

Lead time for
Implementation: