21. SITE-SPECIFIC BILLING AND PAYMENT

21.1 This Clause 21 applies in respect of those services falling within the scope of Clause 19.1 for which the charges to be levied relate to Metering Points or Metering Systems that fall within Clauses 19.5.1 to 19.5.3 (inclusive).

Submission of Account

21.2 As soon as is reasonably practicable after the end of each charging period, the Company shall submit to the User an account specifying the Use of System Charges payable for the whole or any part of that charging period. In respect of accounts to be submitted during a calendar month, the Company shall use reasonable endeavours to submit all accounts on the same day with the same tax point date and in any event shall not submit accounts on more than four days. Such account shall be based on:

21.2.1 data ~~from metering equipment or any Equivalent Meter~~ provided by the User in accordance with Clause 29.~~2~~ 3 or, where actual data are not available, estimated data prepared in accordance with methods of estimation established under the Balancing and Settlement Code by the relevant Data Collector; and

21.2.2 other data as specified in the Relevant Charging Statement and/or the relevant Connection Agreement,

provided that the Company may use estimated data prepared by the Company where the User fails to provide the data under Clause 21.2.1 and 21.2.2, and, where an account is based on estimated data, the account shall be subject to any adjustment which may be necessary following the receipt of actual data from the User.

Obligation to Pay

21.3 Within 14 days of the date of an account submitted in accordance with Clause 21.2, the User shall pay to the Company all sums due in respect of such account by electronic transfer of cleared funds to such bank account (located in the United Kingdom) as is specified in the account, quoting the account

number against which payment is made and/or such other details as the Company may reasonably require.

Disputes

21.4 Where any sum included in an account submitted in accordance with Clause 21.2 is disputed by the User, the provisions of Schedule 4 shall apply.