

**DCUSA Change Report**

DCP 181 – Previous Connection Terms Enduring

# PURPOSE

## This document is issued in accordance with Clause 11.20 of the DCUSA and details DCP 181 – Previous Connection Terms Enduring.

## The voting process for the proposed variation and the timetable of the progression of the Change Proposal (CP) through the DCUSA Change Control Process is set out in this document.

## Parties are invited to consider the proposed legal drafting amendments (Attachment 1) and submit their votes using the form attached as Attachment 2 to dcusa@electralink.co.uk no later than **09 January 2015.**

# BACKGROUND

## The nature of connections to distribution systems is becoming more bespoke as products are offered to customers that help with the efficiency of the network or promote greener ways of working. Many such products might lead to the need for a bespoke connection agreement, for example if the customer has agreed to be constrained, if unusual technical characteristics apply or if the customer has agreed to avoid use at certain times.

## At present, if the customer who has agreed such non-standard terms sells or moves out of the property, the incoming owner or occupier defaults to the NTC. This means he is not bound by the previous non-standard terms. Consequently he could (whether deliberately or accidentally) use the connection in a way that is contrary to the previous agreement and which the network is not designed to facilitate.

## One way in which the original connection terms could be made to prevail is for the Distributor to take an interest in the land upon which the connection is provided. One way this could happen is through an easement (a right to use another’s property for a specific purpose). Such an easement could contain an obligation on the owner of the property not to dispose of any interest in the land or part with or share occupation of the land without having first procured a new connection agreement (which would be on the same terms as the original agreement) from the person to whom the interest is transferred. This could be coupled with a restriction noted in the relevant property deeds prohibiting the Land Registrar from registering any transfer of the property without first having received a certificate from, for example the DNO’s Company Solicitor or Secretary confirming that the new connection agreement has been signed. This is a recognised method of ensuring that positive obligations run with land, however it is time consuming and expensive to implement.

## The proposer of DCP 181 believes that a more efficient way of achieving the same outcome is to provide within the NTC that the terms of the original bi-lateral connection agreement will bind on change of ownership or occupation, until varied.

## The Electricity Act provides for the making of a new connection at s16. Whilst s21 allows the Distributor to require the person requesting the connection to accept certain restrictions and terms and conditions. However, s16 (4) provides that any reference in s16-23 to making a connection shall include a reference to maintaining a connection. In previous industry groups this has been interpreted, and legal advice has supported, that this means that on change of ownership the rights to capacity are maintained. Thus the need to apply for capacity (a “new” connection) every time there is a change of ownership or occupation is removed.

## However, the Proposer of DCP 181 asserts that if the capacity (the connection) is required to be maintained over time, then any restrictions or terms and conditions associated with providing it should similarly be maintained. s16(4) would appear to support that by referencing clauses that include s21 – hence the Distributor may require restrictions or terms and conditions in return for maintaining the connection. By ensuring that the original connection terms prevail, the Proposer believes that the existing benefits, obligations and rights of any subsequent owner and occupier are protected while equitably ensuring that users of a connection to a premises continue to utilise the connection within the parameters for which it has been designed or accepted to be utilised, thus protecting the existing benefits, obligations and rights of the Distributor.

# DCP 181 WORKING GROUP

## The DCUSA Panel established a Working Group to assess DCP 181. The Working Group was comprised of Supplier and Distributor representatives.

## Meetings were held in open session and the minutes and papers of each meeting are available on the DCUSA website – [www.dcusa.co.uk](http://www.dcusa.co.uk).

## The Working Group discussed the CP and developed a consultation document (Attachment 3) to gather information and feedback from market participants.

# DCP 181 CONSULTATION

## The DCP 181 consultation was issued on 22 August 2013 for a period of three weeks. The consultation was circulated to DCUSA Parties, interested consumers, Consumer Focus, Ofgem, consultants, councils and trade associations.

## There were 10 responses received to the consultation. A summary of the responses received, and the Working Group’s conclusions are set out below. The full set of responses and the Working Group’s comments are provided in Attachment 3.

## **Question 1 - Do you understand the intent of DCP181?**

## The Working Group noted that nine out of ten consultation respondents understood the intent of the CP.

## One consultant respondent discussed the intent of “*Where a distributor has agreed a bi-lateral connection agreement with an owner or occupier in respect of a connection point, those terms should bind on change of ownership or occupation”*. This respondent was concerned that the legal text only transferred the customer’s obligations but did not transfer the benefit of the Distributors obligations and as a result was not quite the same as novating an agreement. This respondent saw this change as a proposal that *“would seem to allow a Distributor to sue the customer for damages in the event that a special operating condition was no longer complied”* with.

## The Working Group considered the comment and noted that the contract binds both parties. The Working Group also pointed out that the idea of novation involves the substitution of one obligation for another which a party agrees to take over from another party, often including any outstanding liabilities. There is not intended to be any transfer of liabilities when a customer becomes subject to enduring terms.

## **Question 2 – Do you agree with the principles of DCP181?**

## The following table shows the responses to this question split by respondent type.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Respondent Type** | **Count of Respondents** | | | |
| **Yes** | **No** | **Undecided** | **Total** |
| **DNO** | 5 | 0 | 0 | **5** |
| **IDNO** | 1 | 0 | 0 | **1** |
| **Supplier** | 1 | 1 | 1 | **3** |
| **Consultant** | 0 | 1 | 0 | **1** |
| **Total** | **7** | **2** | **1** | **10** |

## Two respondents expanded on their answer. The Supplier who was undecided chose to emphasise the fact that although they understood the principles of the CP as a Supplier they were not party to any bilateral connection agreements.

## The Consultant respondent considered that the default National Terms of Connection should not *“be subverted to allow a Distributor to enforce contractual terms on a customer who has not agreed to”* them.

## The Working Group considered that they had addressed the consultant’s response in question 1. In regards to the three Suppliers responses, the Working Group noted that part of its work will be to address the concern expressed by Suppliers that the customer will not know the terms that apply to their connection when the issue arises.

## **Question 3 - For Distributors:**

## **Q3A Do you receive D0302 flows from Suppliers on change of customer?**

## Five DNOs and one IDNO responded to this question. One DNO simply responded ‘yes’ to receiving D0302 data flows. Four DNOs noted that the receipt of a D0302 as a change of Customer was not a reliable indicator as they could not rely on receiving it in all circumstances. Furthermore, as the D0302 is a Notification of Customer Details, when a customer changes their name the DNO might receive this notification but it will not represent a change of occupier.

## One DNO respondent advised that there were 3.3 million D0302 notifications in 2012 out of a total population of 8.3 million customers. This DNO respondent speculated that there may be duplication in these messages from Suppliers and wondered if they may also send this flow on contract renewal.

## **For Distributors:**

## **Q3B If no, how are you made aware of a change of owner or occupier at a property?**

## There were four responses to this question:

* One DNO respondent advised that they sometimes had direct contact with the tenant in advance of the dataflow. Another DNO sated they were not aware of changes of tenancy.
* The IDNO respondent had noted previously that they did not receive notifications for all changes of tenancy through the D0302 as the number of D0302 flows did not match the number of customers. They stated that there was no other mechanism for being advised of customer details other than MPAS address updates.

## The Working Group noted the responses.

## **For Distributors:**

## **Q3C What action is taken on receipt of a D0302?**

## There were five DNO responses and one IDNO response to this question detailing the process and action taken on receipt of a D0302.

* One DNO system triggers an update of the customer details within its trouble management system which then updates their internal systems. One DNO noted that although they record the customer information, the dataflow does not contain a date of the change of customer so ultimately they will not know the date the change took place on.
* One DNO respondent had a different process based on the number of data flows received in specific geographic areas. In areas of low dataflow receipts, where a site specific connection agreement exists for the MPAN, the DNO writes to the customer and requests whether they wish to confirm their on-going capacity requirements. If the customer confirms this then a new connection agreement is issued for the customer’s signature. In areas of high dataflow receipts it is not practical to write to all relevant customers so the customer is expected to contact the DNO if any changes are required.
* One DNO respondent produced an internal report concerning Maximum Demand customers and contacted them in relation to their bilateral agreement seeking a change of name. This process allowed the DNO to further update the customer details and discuss the technical details required.
* The IDNO respondent validates the D0302 content and records it in their Customer/Asset database within 5 days.

## The Working Group noted the processes followed in practice by DNO and IDNOs.

## **For Suppliers:**

## **Q3D Under what scenarios do you send the D0302 to the Distributor?**

## Three Suppliers responded to this question. One Supplier noted that they *“generate the D0302 flow following a ‘Change of Ownership’”* notification, one Supplier simply noted ‘yes’ to this question and the other Supplier provided a screenshot of the D0302 flow as described under the rules of the Data Transfer Catalogue (DTC). A note at the base of the flow advised that the flow must be sent when there was a new or changed value for any data items contained within Group 69C Customer details.

## The Working Group discussed the data flow and agreed that on the whole the customer name and contact details would be the most important items to analyse in this flow for a change of customer. The Working Group considered that a change to the flow to add the date of the change of customer would be beneficial.

## One Working Group member noted that a D055 data flow is sent to flag a change of tenancy but they do not send a D0302 data flow providing customer details. The Working Group agreed that it would be necessary to raise a change under the MRA to ensure the D055 data flow initiates a subsequent issue of the D0302 data flow.

## **For Suppliers:**

## **Q3E Do you always send a D0302 when customer details change due to ownership or tenancy?**

## Three Suppliers responded to this question. One Supplier advised that they sent a D0302 in accordance with the DTC guidelines and the other two Suppliers answered ‘Yes’ to this question. The Working Group noted their responses.

## **Question 4 - Do you think the existing connection contract should endure or be renegotiated at the point the property is sold?**

## Five DNO respondents and one IDNO respondent indicated through their comments that it is necessary for the connection terms to endure. This view largely arises as a consequence of the perceived requirement to maintain capacity but was also felt necessary to facilitate such initiatives as Demand Side Response. One Supplier felt customers should be advised of the existence of existing terms before taking them on and one Consultant respondent did not agree that the connections terms could endure without the agreement of the incoming customer (including capacity requirements) but the Working Group felt this would be unworkable in practice. Two Suppliers appeared to take a neutral stance based on their comments.

## One DNO respondent considered that those Customers premises which were obligated to meet conditions such as a bilateral connection agreement for Demand Side Response (DSR) should be subject to enduring terms when a change of occupier at the property occurs. Demand Side Response customers are expected to change the amount of electricity taken off the system in response to a signal. This flexibility in usage is incorporated in to the network design. The DNO respondent considered that as the Distributor is bound through its licence conditions to maintain the connection then if the new Occupier refuses to act in accordance with the conditions of Demand Side Response then it would strand “*the Distributor and hence general customers with the bill for reinforcement to achieve the non DSR connection”*.

## Two DNO respondents considered that it would be ideal for the terms to endure with one of the two DNOs noting that the customer would be entitled to renegotiate. Another DNO respondent considered that the enduring terms would help to ensure that there would be less *“unexpected spikes and troughs in demand”* on the network.

## One IDNO respondent considered that the existing connection contract should endure providing that the new tenant/customer has the option to contact the Distributor to re-negotiate it.

## One DNO respondent considered a scenario where there was a bilateral connection agreement covering technical details. On change of customer, the DNO would be able to apply DUoS based on the last agreed maximum import/export capacity in accordance with Clause 2.28 of their LC 14 statement. However they felt any technical details contained in a bilateral connection agreement should endure until a customer renegotiates them. This DNO was concerned that mandatory renegotiation on every change of customer would make it more difficult to get agreements in place when customers refused to respond and would possibly lead to delays in changes of supplier whilst new connection terms are being agreed.

## One Supplier respondent considered the customer should be informed of the existing agreements so that they have an opportunity to renegotiate them. The customer needs to be aware of the connection terms especially if it affects the course of their business. This respondent considered that an appropriate mechanism for enduring terms should apply to any change of occupier and not just when the premises have been sold.

## The Working Group noted the concern of the Supplier that the customer may not be aware of the conditions in the bilateral connection agreement that would act as the enduring default terms and conditions for the premises. The Working Group discussed the idea of publishing a list of all MPANs with bespoke connection agreements on the National Terms of Connection website. This would highlight to customers whether they have an enduring bespoke connection agreement that they should seek further information on.

## One consultant respondent considered that the NTC was being subverted in order to place conditions on customers that they are unaware of and should not be bound by as a matter of law. Where there are special arrangements at a premise then the new occupier will need to be able to understand and agree to them. This respondent considered that the new customer had no right to a capacity unless granted that right by the Distributor. The distributor could make the availability of capacity to the new occupier conditional on compliance with special operating rules. The Working Group considered these comments but agreed that negotiating a contract for every customer by having no default terms of connection and no right for a new customer to any capacity would require the Distributor to renegotiate every contract which would be untenable.

## Two Suppliers respondents were neutral in their response. One Supplier advised that they did not consider connection agreements when notified of a new occupier. Another Supplier respondent did not indicate a preference but did highlight the issue of making the customer aware that the existing terms of connection would apply. The Supplier considered that the new occupier would depend on the old occupier being aware of the content of the connection agreement and passing on that information to the new occupier.

**Question 5 - How do customers know that the previous owner’s or occupier’s connection terms apply?**

## All respondents responded to this question with a list of options on how the customer is or could be notified as set out below:

Could be notified?

* Obtain a copy of the contract from the previous occupier or owner of the premises.
* Contact the Distributor in order to develop an understanding of the terms that apply to them.
* The Supplier could advise the customer to check the terms with the Distributor to ensure that no existing contract exists outside of the NTC.
* Amend the NTC to state on the face of them that the NTC terms apply unless there is a pre-existing agreement and require Purchasers to check whether this applies to them. They could do this using the Commercial Property Standard Enquiries or the Sellers Property Information Form (SPIF).
* The Distributor could contact the Customer to advise of the enduring terms of connection which apply to the premise and offer to renegotiate the contract if required.

Is notified?

* If the connection terms fall outside of the default NTC then on sale of a property, the seller should be obliged to provide a copy of the connection contract to the new occupier.
* The customer should be made aware during the sale/agreeing tenancy or the customer.
* Dependent on the previous owner knowing and including this information as part of the property exchange as part of the customer’s own due diligence process.
* On sale of a commercial property the Commercial Property Standard Enquiries would be utilized for replies to enquiries. A residential sale would use the SPIF (Sellers Property Information Form). These both have questions that obligate the Seller to disclose any agreements (in the case of the SPIF Question 8.8).

## The Working Group noted the responses and agreed that the method of the customer’s notification of the enduring terms is a key element in the development of this change.

**Question Six: For Distributors - How many non-standard connection agreements do you hold?**

## There were six respondents to this question as per the table below. One DNO respondent noted that although they had 34,000 site specific connection agreements, a much smaller number would require enduring terms whilst another respondent advised that they did not specifically record which agreements were non-standard.

|  |  |
| --- | --- |
| **Non-Standard Connection Agreements** | |
| **DNO** | |
| **ENWL** | 4,700 Bespoke Agreements |
| **Northern Powergrid** | Not recorded |
| **SP Distribution and SP Manweb** | None |
| **UK Power Networks** | Approximately 7.500 Agreements |
| **Western Power Distribution** | 34,000 site specific Connection Agreements across all four licensed areas, over 20,000 of them in the Midlands area. |
| **IDNO** | |
| **ESP Electricity Ltd.** | 200 Agreements Annexed to the NTC |

**Question Seven: How many changes of ownership or tenancy of properties do you record in a year?**

## There were nine respondents to this question as per the table below. A number of respondents pointed out that there was no exact record of the number of changes of ownership or tenancy of properties and that a separate reporting exercise may be required. The D0302 dataflow is not just used to flag change of occupier but also for change of address and change of name so does not provide an exact number. However, one Supplier suggested that “*D302s that are sent with new customer name combined with the number of D055s that are sent to MPAS with the COT flag set to true”* could be used as a reference to gauge the number of change of occupiers.

|  |  |
| --- | --- |
| **Changes of Ownership Or Tenancy Of Properties** | |
| **DNO** | |
| **ENWL** | 3000 D0302 Change of Tenancy and name amendments annually for MD sites only |
| **Northern Powergrid** | 35,684 D0302 flows and these covered 1,894,457 MPANs. |
| **SP Distribution and SP Manweb** | We do not routinely get notification of this |
| **UK Power Networks** | 3.3m based on D302 but believe there may be duplication |
| **Western Power Distribution** | Approximately 2,000 thousand notifications across all four licensed areas that relate to a bespoke Connection Agreement. |
| **IDNO** | |
| **ESP Electricity Ltd.** | A separate reporting exercise would need to be run |
| **Suppliers** | |
| **E.ON** | Not recorded |
| **Npower** | For year 2012 - approx 28,000.  For year 2013 (to date) – approx 22,000 |
| **Scottish Power Energy Retail Ltd** | Unable to provide this information at this time. |

## The Working Group noted the issues with gauging an accurate indication of the number of changes of occupier at a property and agreed to take it in to consideration in developing a solution for this change.

## **Question Eight: For Distributors - Do you receive enquiries on bilateral connection agreement terms from domestic customers? If so, how many?**

## Four DNO respondents advised that they did not receive many enquiries on bilateral connection agreement terms from domestic customers with one DNO advising that an exception to this norm would be where a domestic customer lives in large premises with a higher load. One DNO respondent advised that they did not specifically record these calls but the expectation is that there would be very few queries of this kind. Whilst another DNO respondent advised that yes they did receive enquires of this type from domestic customers but there were very few of them.

## The Working Group noted the responses.

## **Question Nine A: Do you consider that this Change Proposal jeopardises the certainty of the NTC?**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Respondent Type** | **Count of Respondents** | | | | |
| **Yes** | **No** | **Maybe** | **No comment** | **Total** |
| **DNO** | 0 | 4 | 1 | 0 | **5** |
| **IDNO** | 0 | 1 | 0 | 0 | **1** |
| **Supplier** | 0 | 0 | 2 | 1 | **3** |
| **Consultant** | 0 | 0 | 0 | 0 | **0** |
| **Total** | **0** | **5** | **3** | **1** | **09** |

## Four DNO respondents and one IDNO respondent did not consider that the Change Proposal jeopardised the certainty of the National Terms Of Connection (NTC) for the following reasons:

* By making it “*clear that the NTC doesn’t apply in these instances. The NTC will be strengthened by bespoke terms enduring a change of ownership. Our bespoke terms usually contain specific operational requirements which will always be additional to the NTC terms and so conflict should not occur”*.
* *“No, it will not jeopardise the certainty of the NTC. The NTC would continue to be the default terms. An incoming Purchaser would either be informed by their Seller that they there was a different pre-existing contract or would know that they were covered by the NTC. The position will not change from their perspective*”.

## One DNO respondent and two Suppliers considered that this change may jeopardise the NTC for the following reasons.

* One Supplier respondent considered that it added further complexity which had originally been designed to be captured in bespoke agreements with the Distributor. This respondent considered that the examples used in the consultation were not exhaustive and only focus on where the Distributor has requested terms and not where the Customer has requested terms with no design implications on the network. This respondent considered that a test of materiality would be required on how many of these bespoke terms restrict activity on the customer. This respondent suggested that these agreements be flagged with the land registry so the new purchaser is aware of the restrictions before they proceed with the purchase and can check if there will be any adverse effect on the future use the purchaser may envisage for the site.
* The DNO respondent considered that a legal view may be required as non-standard terms may be technical in nature and therefore not part of the standard NTC.
* Another Supplier respondent advised that although it publishes the information it could not state definitively whether the NTC would be jeopardized or not.

## The Working Group considered each response and agreed to undertake further analysis on the notification of the customer of their connection terms enduring through the land registry and the costs involved.

## **Question Nine B: If so, do you consider that only the application of the bespoke terms would be at risk or is the application of the NTC to premises generally at risk?**

## There were three respondents to this question, one Supplier respondent who referred to their answer to question nine A and two DNO respondents. One DNO respondent advised that *“A legal view would be needed to decide if a party can be bound by bespoke terms that they had not formally agreed to as part of the NTC process”.* Another DNO respondent considered that the bespoke terms were already at risk without this change to the NTC.

## The Working Group considered the responses and noted that as there is no change to the National Terms of Connection, the NTC would still be the default terms but the incoming tenant would be notified that there may be bespoke connection terms

**Question Nine C: How might such issues be overcome?**

## There were three respondents to this question. One Supplier respondent considered that there was no need to alter the NTC. One DNO respondent advised that a legal view was required on determining whether the subsequent owner or occupier could be bound by non-standard terms which were not specifically referred to under the NTC as recorded as bespoke terms. One DNO respondent suggested that the NTC should be amended to state ‘*that the NTC terms apply unless there is a pre-existing agreement and require Purchasers to check whether this applies to them’*.

## The Working Group noted the responses.

## **Question Ten: If you are a Distributor, what would your response be to a prospective purchaser of premises who asked you for a copy of the connection agreement?**

## There were seven respondents to this question comprising of five DNO respondents, one Supplier and one IDNO respondent.

## Most DNO respondents noted that they would not provide the purchaser with the terms until they were the owner of the premises, or prior to this only if they had the permission of the current owner to provide them, due to general restrictions on disclosure of information under Section 105 of the Utilities Act which prevents a DNO from disclosing information obtained under or by virtue of the Act unless he has permission to do so.

## **Question Eleven: Do you believe there there will be consequential changes to other industry codes as a result of each option or solution?**

## Five DNO respondents, one Supplier and one IDNO respondent did not consider there to be consequential changes to other codes from this CP. One Supplier was unsure whether there would be consequential changes from this CP as it would be up to the other codes to determine whether they were impacted. One DNO respondent advised that that it would depend on the recommended solution.

## The Working Group considered that there would be improvements to other codes such as the MRA as some enhancements could be made to data flows.

## **Question Twelve: DCP 181 is due to be implemented in the next DCUSA release following authority consent. Do you have a preference on the date that DCP 181 is implemented in to the DCUSA?**

## Five DNOs, two Suppliers and one IDNO were supportive of the DCP 181 implementation date of next DCUSA release following Authority consent. One Supplier respondent suggested that this change should be implemented following the completion of the work under the DCP 161 change. Another Supplier respondent requested that DCP 181 change be implemented in one of the standard DCUSA implementation dates of February, June or November.

# Question Thirteen: Which DCUSA General Objectives does the CP better facilitate? Please provide supporting comments.

1. **The development, maintenance and operation by each of the DNO Parties and IDNO Parties of an efficient, co-ordinated, and economical Distribution System.**
2. **The facilitation of effective competition in the generation and supply of electricity and (so far as is consistent with that) the promotion of such competition in the sale, distribution and purchase of electricity.**
3. **The efficient discharge by each of the DNO Parties and IDNO Parties of the obligations imposed upon them by their Distribution Licences.**
4. **The promotion of efficiency in the implementation and administration of this Agreement and the arrangements under it.**
5. **compliance with the Regulation on Cross-Border Exchange in Electricity and any relevant legally binding decisions of the European Commission and/or the Agency for the Co-operation of Energy Regulators.**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Respondent Party Type** | **Objective 1** | **Objective 2** | **Objective 3** | **Objective 4** | **Objective 5** | **None** | **N/A** |
| **DNOs** | 4 | 2 | 0 | 0 | 0 | 0 | 0 |
| **Suppliers** | 1 | 1 | 0 | 0 | 0 | 1 | 1 |
| **IDNOs** | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| **Consultants** | 0 | 0 | 0 | 0 | 0 | 0 | 1 |

## There were eight respondents to this question. Four DNOs, one Supplier and one IDNO considered that DCUSA General Objective One was better facilitated by this change for the following reasons:

* *“We believe that general objective one is better facilitated in that it ensures that an efficient network is maintained. Without this we may need to incur costs where the provisions within the bi-lateral agreement with a previous incumbent as fallen away due to a new tenant occupying the property”.*
* “*Obj 1 is better facilitated as management of the network is supported by the enforcement of Connection Agreement terms. Voiding agreements without negotiation would put distributers at risk of reinforcement of networks”.*
* *“Objective 1 is achieved*
* *because the risk of reinforcement due to a customer not being bound by previous terms is avoided”.*
* “*We believe the CP better facilitates DCUSA General Objective One as it will allow the Distributor some certainty in the overall development in the network”.*
* *“Objective 1 is achieved because the risk of reinforcement due to a customer not being bound by previous terms is avoided.”*

## Two DNO respondents, one Supplier respondent and one IDNO respondent considered that DCUSA Objective Two was better facilitated by this change for the following reasons:

* *“Obj 2 is better facilitated as some customers would have non-standard NTC terms and an efficient solution would reduce costs and promote competition”.*
* *“Objective 2: The facilitation of effective competition in the generation and supply of electricity and (so far as is consistent with that) the promotion of such competition in the sale, distribution and purchase of electricity”.*
* *“Objective 2 is achieved because generators may require, and increasingly so for larger LV and higher voltage generators, the types of connection that have non-standard terms and the alternative of registering interests with the Land Registry would take time and greater expense as part of the connection process to achieve the same outcome. The proposed solution therefore leads to greater efficiency and hence promotes competition”.*

## One Supplier respondent considered that none of the Objectives were better facilitated by this change. The Working Group noted the response.

## One DNO respondent agreed that DCUSA General Objectives One and Two were better facilitated but highlighted the importance that the technical arrangements and connection agreement conditions*, “as provided for by the Distributor for the original owner/occupier, remains”. “Otherwise the new tenant may operate in a manner which has an adverse affect on the network having been designed for the needs of the original owner/occupier”*.

## Following the consideration of the comments provided by the respondents, the majority of the Working Group agreed that DCUSA General Objective One and Objective Two were better facilitated by this change.

## **Question Fourteen: Are there any alternative solutions or matters that should be considered by the Working Group?**

## There were nine respondents to this question. Three DNOs and one Supplier had no further matters or solutions that should be considered by the Working Group. The remaining five respondents comprised of two DNOs, 1 Supplier, 1 IDNO and 1 consultant requested for the Working Group to consider the following matters:

**DNO Respondents**

* One DNO respondent proposed the removal of the words ‘you and’ (“Any existing terms and conditions applying to ~~you and~~ the connection of the premises”) in the draft DCP 181 legal text of DCUSA Schedule 2B F on existing connection terms.
* The Working Group agreed with the proposer and amended the DCP 181 legal text accordingly.
* One DNO respondent requested that where there are non-standard terms which *“have been agreed with an owner or occupier”*, the Working Group should “*consider writing those bilateral terms such that the owner or occupier gives the Distributor and Supplier the automatic right to disclose the terms to prospective purchasers”.* This respondent considered that *“non-standard terms are likely to involve technical issues or restrictions and as such could avoid any data protection issues”.*
* The Working Group considered whether it would be beneficial to add an automatic letter of authority which was limited to certain details on the connection in to the National Terms of Connection. This letter would allow the new occupier to be notified of the enduring terms and technical specifications of their connection. The Working Group agreed that under data protection there was more protection under Section 105 of the Electricity Act which required the new occupier to prove that they were the purchaser of the property through a letter of authority.

**Supplier Respondent**

* The Supplier respondent considered that this change should be considered “*in combination with the data produced under DCP 161[[1]](#footnote-1) where customers have been charged for excess capacity, the number of customers with bespoke connection agreements that are unaware of the contents as they have never seen the agreement, should be looked at”*.

Furthermore, the Supplier respondent proposed that “*it should be reasonable for a Distributor to contact all new occupant, or perspective purchaser on request, to inform them of the existing connection terms and highlight the consequences both financial through increased charges or business critical through network constraint. Relying on a signpost clause to another document in the Terms and Conditions of the Supplier is not adequate”.*

The Supplier raised a concern with this change in regards to the onerous obligation under DCUSA Clause 17.9 of DCUSA *“on Suppliers to prove that they have sent a contract to the customer or indemnify Distributors”.* This Supplier advised that *“adding more detailed and critical terms to this clause when Distributors cannot produce their own contracts is inappropriate”.*

* The Working Group considered that the notification to the customer of their non-standard conditions was critical to this change. The Working Group agreed to seek legal advice on Clause 17.9 of the DCUSA and the obligations on the Supplier to notify the customer of the National Terms of Connection and how it would apply if it was the notification of non-standard contract terms.

**IDNO Respondent**

* One IDNO respondent advised that on request from a Supplier on whether a Customer Agreement is in place and what the applicable terms are, the most common discrepancy is the MIC/MEC[[2]](#footnote-2) agreed by the previous tenant of the premises. This respondent advised that ECOES could be used to record the MIC/MEC and *“a ‘special terms’ flag could identify any bilateral agreements with bespoke terms”.*
* The Working Group considered the suggestion for a change to the Customer Agreement form to be valid but outside of the scope of this change.

**Consultant Respondent**

* The consultant respondent raised some areas of concern in the consultation in particular:
* 5.1 of the Consultation which advises that *“the Working Group agreed to undertake a cost benefit analysis on the Land registry option versus the connection terms enduring option.”* The respondents notes that there is a table with qualitative costs and benefits but considers there to be an insufficient cost analysis undertaken.
* Under 4.2-4.5 the respondent notes the references to previous industry groups which the respondent considers to be vague and the use of the word “reinterpretation” in regards to the Electricity Act.
* This respondent considered that this change would allow for the Distributor *“to fail to communicate properly with a new occupier (as it would have do it if it needed an explicit agreement on a site-specific connection agreement), the proposal would accelerate the deterioration in data quality about connection agreements, and make disputes about these agreements more complicated (e.g. a distributor would be allowed to rely on old documents that the customer had never seen)”.*
* The Working Group noted that the wording ‘re-interpret the electricity act’ in the consultation was written in error. The Working Group agreed that in order to notify customers of enduring terms better data quality would need to be made available across the industry. Furthermore, the Working Group agreed with the respondent that quantitative analysis would need to occur as part of this change.

# WORKING GROUP ASSESSMENT OF DCP 181

## After reviewing the consultation responses the Working Group took legal advice on a number of aspects of the proposal.

## The Working Group’s first question concerned the fact that s16 of the Electricity Act imposes an obligation on a DNO to maintain the connection, and s21 enables the DNO to enter into terms in respect of connection. If the customer changes how do these two reconcile themselves as the s21 terms may be bi-lateral but the s16 obligation to maintain endures. s21 gives the distributor the right to require a person to accept terms – does this mean that the bi-lateral can be imposed noting that the NTC are deemed to be statutory terms. The response to this question was;

Section 16 imposes an obligation on distributors to make (and maintain) a connection. Section 21 allows a Distributor to require a person who requires a connection to accept reasonable terms in respect of the making (and maintenance) of a connection. Both the obligation and the ability to impose terms are on-going. If the customer changes, the obligation to maintain that connection is subject to the Distributor’s ability to require the new customer to accept reasonable terms.

Whether or not the section 21 terms apply automatically (by virtue of statute) or need to be imposed by contract is (I think) still unclear. If they apply automatically, the new owner/occupier is automatically bound by the NTC. If they apply by contract, the NTC apply on entry into a supply contract (or entry into a bespoke connection contract).

In any event, the Distributor is entitled to require the owner/occupier to accept the terms. The implication is that the Distributor is not obliged to maintain the connection where the owner/occupier refuses to accept the reasonable terms.

## The Working Group’s second question was whether the NTC apply to renters of properties. The response to this question was;

## People who occupy a premises are clearly occupiers (whether they rent or own the premises). If the ‘renter’ has a lease of a premises, they are also likely to fall within the definition of ‘owner’ (as a lessor owns a legal interest in the premises). If ‘renter’ is intended to capture a wider category of person who has a contractual right to leave things in a premises, it starts to get less straightforward.

## The Working Group’s third question concerned the application of clause 17.9. and whether, if DCP181 went ahead and so existing terms prevailed, this clause would impose an obligation (risk of not doing so) on the supplier to notify a new customer that existing terms apply to them. Alternatively the NTC would refer to the possible existence of existing terms and so the supplier need only refer to the NTC as they do now. The response to this question was;

## Clause 17.9 refers to compliance with clause 17.3. The supplier’s only obligation under clause 17.3 is to include in its Contracts the wording set out in schedule 2A (and to include that wording clearly). The supplier is not obliged (or indeed entitled) to say anything broader. The DCP181 proposal is that the NTC are expanded to make reference to the existing terms.

# REGISTERING AN INTEREST IN LAND WITH THE LAND REGISTRY

## The Working Group also investigated the costs of registering an interest in land. A representative from the Working Group asked a selection of legal firms to provide;

1. an estimate of the costs to carry out the work, broken down as an hourly rate, dependent on the level of fee earner that would be engaged in undertaking that type of work.
2. An estimate of the length of time which will be added to the transaction by including such arrangements.
3. an assessment, on a scale of 1-10, of the likelihood of; developers of renewables projects (e.g. wind farms and photovoltaics), any party with a superior property interest or any lenders being willing to accept such an arrangement.

## The average of the responses is shown in the table on the next two pages.

## In summary it shows that the costs of registering an interest in land in each case varies from £173 to £903 with a 70% chance of success.

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **National Terms of Connection Questionnaire (Time)** | | | | | | | | | | |
|  |  |  | **Freehold Acquisition** | | **Freehold Acquisition with Lender** | | **Leasehold Acquisition** | | **Leasehold Acquisition with Lender** | |
| **Period of Qualification** | **Blended Hourly Rate (Q1)** | **Additional costs (Q1)** | **Time added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** | **Time added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** | **Time added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** | **Time added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** |
| **N.Q. < 2years PQE** | £173 | £40 if lodged  separately | 1 hour | 6.5 | 1-2 hours | 7 | 1 hour | 8.5 | 90 minutes | 7 |
| **Associate 2 - 5 years PQE** | £202 | £40 if lodged  separately | 1 hour | 6.5 | 1-2 hours | 7 | 1 hour | 8.5 | 90 minutes | 7 |
| **Senior Associate > 5 years PQE** | £227 | £40 if lodged  separately | 90 minutes | 6.5 | 2 hours | 7 | 2 hours | 8.5 | 2 hours 30 minutes | 7 |
| **Partner** | £258 | £40 if lodged  separately | 50 minutes | 6.5 | 55 minutes | 7 | 55 minutes | 8.5 | 3 hours 30 minutes | 7 |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **National Terms of Connection Questionnaire (Cost)** | | | | | | | | | | |
|  |  |  | **Freehold Acquisition** | | **Freehold Acquisition with Lender** | | **Leasehold Acquisition** | | **Leasehold Acquisition with Lender** | |
| **Period of Qualification** | **Blended Hourly Rate (Q1)** | **Additional Costs (Q1)** | **Cost added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** | **Cost added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** | **Cost added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** | **Cost added to Transaction (Q2)** | **Likelihood of Transaction (Q3)** |
| **N.Q. < 2years PQE** | £173 | £40 if lodged  separately | £173 | 6.5 | £173 | 7 | £173 | 8.5 | £259.50 | 7 |
| **Associate 2 - 5 years PQE** | £202 | £40 if lodged  separately | £202 | 6.5 | £202-404 | 7 | £202 | 8.5 | £135 | 7 |
| **Senior Associate > 5 years PQE** | £227 | £40 if lodged  separately | £151 | 6.5 | £454 | 7 | £454 | 8.5 | £567.50 | 7 |
| **Partner** | £258 | £40 if lodged  separately | £215 | 6.5 | £236.50 | 7 | £236.50 | 8.5 | £903 | 7 |

# IMPACT

Volumes of customers with bi-laterals. Impacted customer types.

# PROPOSED LEGAL TEXT

## The proposed legal drafting of DCP 181 has been considered by the Working Group, and reviewed by Wragge & Co, and is provided as Attachment 1.

## The legal text introduces new definitions to DCUSA Section 1A and amends the text in Clause 30.5. It also introduces a new DCUSA Schedule which defines the Network SLAs and associated reporting requirements.

# EVALUATION AGAINST THE DCUSA OBJECTIVES

## The majority of the Working Group considers that the following DCUSA Objectives are better facilitated by DCP 181.

**General Objective One – ‘The development, maintenance and operation by the DNO Parties and IDNO Parties of efficient, co-ordinated, and economical Distribution Networks’**

## The Change Proposal better meets DCUSA General Objective One by ensuring that the risk of reinforcement due to a customer not being bound by previous terms is avoided.

**General Objective Two – ‘The facilitation of effective competition in the generation and supply of electricity and (so far as is consistent therewith) the promotion of such competition in the sale, distribution and purchase of electricity’**

## The CP better meets General Objective Two because generators may require, and increasingly so for larger LV and higher voltage generators, the types of connection that have non-standard terms and the alternative of registering interests with the Land Registry would take time and greater expense as part of the connection process to achieve the same outcome. The proposed solution therefore leads to greater efficiency and hence promotes competition.

# IMPLEMENTATION

## DCP 181 is classified as a Part 1 matter and therefore will go to the Authority for determination after the voting process has completed.

## The proposed implementation date for the DCP 181 legal text is the next practicable release after Ofgem approval. This recognises that changes to the NTC must be notified (in the London Gazette) and so it may not be practicable to include this change in a next release that is only days away.

# WORKING GROUP CONCLUSIONS

## The Working Group reviewed each of the responses received to consultation 1 and concluded that the majority of the respondents understood the intent of DCP 181.

## The Working Group agreed that the majority of respondents were supportive of the principle of the CP.

## The Working Group noted that the majority of respondents felt that specifically DCUSA General Objectives 1 and 2 were better facilitated by this change.

## The Working Group concluded that the CP will provide the following benefits:

## By ensuring that the connection terms reflect the technical constraints, characteristics and nature of the physical connection rather than reverting to the default National Terms of Connection (NTC).

# ENGAGEMENT WITH THE AUTHORITY

## Ofgem was invited to join the DCP 181 Working Group.

# ENVIRONMENTAL IMPACT

## In accordance with DCUSA Clause 11.14.6, the Working Group assessed whether there would be a material impact on greenhouse gas emissions if DCP 181 were implemented. The Working Group did not identify any material impact on greenhouse gas emissions from the implementation of this Change Proposal.

# PANEL RECOMMENDATION

## The Panel approved this Change Report on 17 December 2014. The Panel considered that the Working Group had carried out the level of analysis required to enable Parties to understand the impact of the proposed amendment and to vote on DCP 181.

## The timetable for the progression of the Change Proposals is set out below:

|  |  |
| --- | --- |
| **Activity** | **Target Date** |
| Change Report Agreed | 17 December 2014 |
| Change Report Issued For Voting | 19 December 2014 |
| Party Voting Ends | 09 January 2015 |
| Change Declaration Issued  Authority Decision[[3]](#footnote-3) | 13 January 2015  17 February 2015 |
| Implementation[[4]](#footnote-4) | Next DCUSA Release following Authority Consent |

# NEXT STEPS

## Parties are invited to consider the proposed amendment (Attachment 1) and submit their votes using the Voting form (Attachment 2) to [DCUSA@electralink.co.uk](mailto:DCUSA@electralink.co.uk) by **09 January 2015.**

## If you have any questions about this paper or the DCUSA Change Process please contact the DCUSA by email [DCUSA@electralink.co.uk](mailto:DCUSA@electralink.co.uk) to or telephone 020 7432 3017.

# ATTACHMENTS:

# Attachment 1 - DCP 181 Proposed Legal Drafting

# Attachment 2 – DCP 181 Voting Form

# Attachment 3 – Consultation Document and Responses

# Attachment 4 – DCP 181 Change Proposal

1. DCP 161 ‘Excess Capacity Charges’ Change Proposal seeks to improve the cost reflectivity of the excess capacity charge calculation within the CDCM and EDCM. The change to the calculation involves removing the customer contributions and adding in any additional costs that should be attributed to this charge. [↑](#footnote-ref-1)
2. MEC –Maximum Export Capacity [↑](#footnote-ref-2)
3. Indicative decision date based on the 25 Working Day KPI [↑](#footnote-ref-3)
4. Next DCUSA release is the 01 October 2014 [↑](#footnote-ref-4)