

### **DCP 113 Legal Drafting**

42.6 Any metering equipment installed at the connection point pursuant to clause 42.5 shall be installed, operated and maintained with accuracy equivalent or better than that specified in Schedule 6.

42.7 Should the Company suspect an error at an Exit Point of any Metering Point through a mismatch data activity, the following should then be progressed:

(a) Company informs the User in writing or by email of the suspected error, outlining the details;

(b) The Company will confirm to the User that should the suspected error not be investigated and/or resolved within 3 calendar months of being notified of the error, the Company will visit the site to perform a site audit;

(c) Following a site visit audit where metering errors are confirmed, the error will then be reported by the Company to the User, who will then resolve with their agents in the time-frame of a normal metering fault.

(d) The User will be charged for expenses for and the result from the site visit audit where the User, or their agent are at fault; the Company will be charged for expenses for and the result from the site visit audit where no fault is found, or where the Company is found to be at fault.

(e) The User may be charged for expenses for and the result from the site visit audit where the Supplier, or their agent are at fault; the Company may be charged for expenses and/or any resulting works resulting from incorrect information being supplied by the Company and for the site visit audit where no fault is found, or where the Company is found to be at fault.