

## DCUSA Change Proposal Form

This form is issued in accordance with Clause 10.5 of the DCUSA.

Completed forms should be returned to [dcusa@electralink.co.uk](mailto:dcusa@electralink.co.uk) for assessment by the DCUSA Panel. Failure to complete all parts of the form may result in it being rejected by the DCUSA Panel.

- PART A – Mandatory for all Change Proposals
- PART B – Mandatory for Non Charging Methodologies Proposals
- PART C – Mandatory for Charging Methodologies Proposals
- PART D – Guidance Notes

### PART A - MANDATORY FOR ALL CHANGE PROPOSALS

Document Control	
CP Status	Standard / <del>Urgent</del>
CP Number	DCP 083
Date of submission	09 03 10
Attachments	
Originator Details	
Company Name	Eastern Power Networks
Originator Name	Peter Waymont
Category	<del>DG / DNO / HDNO / OTSO / SUPPLIER / OTHER</del>
Email Address	Peter.waymont@ukpowernetworks.co.uk
Phone Number	07875 112757
Change Proposal Details	
CP Title	Customer Details
Impacted parties	Suppliers, DNOs, Distributors
Impacted Clause(s)	New clause
Part 1 / Part 2 Matter	Part 2
Related Change Proposals	
Change Proposal Intent	
<p>The intent is that where a supplier is aware of a change of customer at a premises, he should communicate the details of that new customer to the distributor together with the date that the supplier believes that customer became responsible for the premises, in a timely fashion.</p>	
Business Justification and Market Benefits	
<p>Section 105 of the Utilities Act requires Distributors not to divulge confidential information other than to customers (with various stated exceptions).</p> <p>We have people phoning us purporting to be the customer or his agent and seeking commercial data but the records we hold, which are based on a D0302 data flow sent by suppliers, are unreliable. Often the flow has simply not been sent. Alternatively when we need to see who a customer was at a point in time we find that a supplier might have put the supply start date on the flow rather than the change of occupancy date (which our system interprets as a correction rather than a change as it now has two customer names with the same efd and so we los the history of occupancy).</p> <p>This change is to mandate the correct and timely use of the flow so that we can better establish whether the person phoning is the genuine customer or his agent and can better see customer history. Such phone calls are often concerning capacity or connection agreements.</p> <p>Note that premises may becmeoe a defined term under DCP080A, if not it may be useful to add it here but I have not included that within the drafting.</p>	

<b>Proposed Solution and Draft Legal Text</b>
Add New Clause and sub-heading <b>Customer Details</b> <b>17.5 Where the supplier becomes aware of a change to the customer details at a premises, he shall notify the distributor, using data flow D0302 and including a reasonable estimate of the effective date of the change, within 5 working days of becoming so aware.</b>
<b>Proposed Implementation Date</b>
First release after approval.
<b>Impact on Other Codes</b>
Please tick the relevant boxes and provide any supporting information.  BSC <input type="checkbox"/> CUSC <input type="checkbox"/> Grid Code <input type="checkbox"/> MRA <input type="checkbox"/> Other <input type="checkbox"/> None <input checked="" type="checkbox"/>  If other please specify
<b>Environmental Impact</b>
None
<b>Confidentiality</b>
None

**PART B – MANDATORY FOR NON CHARGING METHODOLOGIES CHANGE PROPOSALS**

<b>DCUSA Objectives</b>
<u>General Objectives:</u>  Please tick the relevant boxes.  <input type="checkbox"/> 1 The development, maintenance and operation by the DNO Parties and IDNO Parties of efficient, co-ordinated, and economical Distribution Networks <input type="checkbox"/> 2 The facilitation of effective competition in the generation and supply of electricity and (so far as is consistent therewith) the promotion of such competition in the sale, distribution and purchase of electricity <input checked="" type="checkbox"/> 3 The efficient discharge by the DNO Parties and IDNO Parties of obligations imposed upon them in their Distribution Licences

4 The promotion of efficiency in the implementation and administration of this Agreement

**Rationale for better facilitation of the DCUSA Objectives identified above**

May of the License requirements talk about "the Customer" so it would be nice to know who he is. More importantly this is about not unwittingly breaching the requirements of the Utilities Act.

