

DCUSA DCP 008 CHANGE REPORT – APPENDIX D

Initiated by phone or site visit	Working hours	DCP008A	DCP008B	DCP008D
Telephone Call – Metering Fault identified – Not Vulnerable	1 In hours	Refer to Supplier	Optional	Refer to Supplier
	2 Out of hours	Refer to Supplier	Optional	Refer to Supplier
Telephone Call – Metering Fault identified – Vulnerable	3 In hours	Refer to Supplier	Optional	Refer to Supplier
	4 Out of hours	UMETS applies	Optional	Refer to Supplier
Site Visit – Metering Fault identified – Not Vulnerable	5 In hours	Refer to Supplier	Optional	UMETS applies
	6 Out of hours	UMETS applies	Optional	UMETS applies
Site Visit – Metering Fault identified – Vulnerable	7 In hours	UMETS applies	Optional	UMETS applies
	8 Out of hours	UMETS applies	Optional	UMETS applies

Description	DCP 008A	DCP 008B	DCP 008D
Single-phase single rate meter	YES	Optional – Distributor to determine	YES
Like for like meter change	NO	Optional – Distributor to determine	Optional- Distributor to determine
Add Emergency Credit	NO	Optional – Distributor to determine	Optional- Distributor to determine
Ancillary Services	NO	Optional – Distributor to determine	Optional- Distributor to determine
Send dataflows for all work carried out	YES	YES	YES
Distributor obligation to provide UMeS	YES	NO	YES
Supplier obligation to take UMeS	YES	NO	YES