

**DCUSA CHANGE DECLARATION**  
**DCP 032 – ENA ADDRESS CHANGE**

**VOTING DATE:** 15 July 2008

DCP 032	WEIGHTED VOTING		
	DNO	IDNO	SUPPLIER
CHANGE SOLUTION	Accept	Accept	Reject
IMPLEMENTATION DATE	Accept	Accept	Accept
RECOMMENDATION	<p><b>Change Solution – REJECT.</b>                      In respect of each Party Category that was eligible to vote, the sum of the Weighted Votes of the Groups which voted to accept the variation was not greater than 50% in all Party categories</p> <p><b>Implementation Date –ACCEPT.</b>                      In respect of each Party Category that was eligible to vote, the sum of the Weighted Votes of the Groups in that Party Category which voted to accept the implementation date was greater than 50% in all Categories.</p>		
PART ONE / PART TWO	Part One – Authority Determination Required.		

PARTY	SOLUTION (A / R)	IMPLEMENTATION DATE (A/R)	COMMENTS
<b>DNO PARTIES</b>			
Central Networks East	A	A	
Central Networks West	A	A	
EDF Energy Networks (EPN) plc	A	A	
EDF Energy Networks (LPN) plc	A	A	
EDF Energy Networks (SPN) plc	A	A	
	A	A	<p><b>Proposed solution</b> The change is self explanatory and needs no further comment.</p> <p><b>Implementation Date</b> Since the move of address will occur this month (July 2008) we cannot delay the implementation until Suppliers have changed their contracts so the only approach is to implement as soon as possible after the Authority determination (subject of course to this being a positive determination) and be sympathetic to derogations raised by Suppliers.</p>
Electricity North West Limited			
Northern Electric Distribution Ltd	A	A	
Scottish Hydro Electric Power Distribution plc	A	A	
Southern Electric Power Distribution plc	A	A	
SP Distribution	A	A	
SP Manweb	A	A	
Western Power Distribution (South West) plc	A	A	
Western Power Distribution (South	A	A	

Wales) plc			
Yorkshire Electricity Distribution plc.	A	A	
<b>IDNO PARTIES</b>			
The Electricity Network Company Ltd	A	A	
<b>SUPPLIER PARTIES</b>			
	R	R	<p>An alternative enduring solution needs to be put in place that will ensure this situation cannot occur in future.</p> <p>We would suggest that a PO Box address is set up to ensure future ENA address changes do not impact on terms and conditions printed by Suppliers on their customer contracts.</p> <p>We are disappointed at the short timescales required by this change as we feel that this requirement must have been known for some time.</p> <p>This change will add additional cost to suppliers.</p> <p>We are unable to support a change to the DCUSA that will mean we need to apply for an immediate derogation to ensure we are not in breach of the terms of the DCUSA.</p>
British Gas			
E.ON UK	R	R	We believe this is not the best long term solution. In our opinion there a better solution could be developed

			<p>which does not require suppliers to change all the existing T&amp;Cs when a change is made to the contact details of the ENA which is not a party to DCUSA and over which the DCUSA has no influence. The perceived need for an urgent change, shows that this "signpost" solution to the National Terms of connection does not work and the large costs imposed on suppliers of changing T&amp;Cs is not acceptable. We note that mail is being re-directed for a year, this is not long enough as some suppliers will have long term contracts with customers with no change to T&amp;Cs other than this forced upon them. We believe there is time to develop a solution that either directs the customer to the Distributor or if they wish to continue using the ENA a PO Box address and a freephone number which could be maintaining in the event of another change of location, telephone number or website address.</p>
<p>Npower Group</p>	<p>R</p>	<p>A</p>	<p>Whilst we are not against amending DCUSA to reflect the correct address details for the ENA in principle, we do not believe that the solution as outlined within DCP32 is the best solution available. Our preference would be for the ENA to adopt a PO</p>

			Box Address for the purpose of this correspondence, in order to ensure that should the ENA move offices again that further changes to customers' contracts are not required.
	A	A	ScottishPower Energy Retail recognises the urgency of this change and have approved its implementation. However, we are disappointed that the need for a change was not highlighted much earlier, as the move must have been scheduled a considerable period in advance. As the majority of suppliers will now have to apply for a derogation, we believe the publication of a postal address should be reviewed to ensure this does not have to happen each time a change of address is required (for example if another move takes place or a postcode changes etc). In this day and age, would an email address or website not be more appropriate?
ScottishPower Energy Retail Ltd			
SSE Energy Supply Limited	A	A	