

Theft Best Practice Forum

08 November 2019 at 10:00-17:00

ETC Venues; Monument, 8 Eastcheap, London, EC3M 1AE

Agenda

<i>START – 10:00</i>				
Introductions 10:00 – 10:10				
1	Introductions	Verbal	ElectraLink	10 Minutes
Administration 10:10 – 10:25				
2	Last Meeting Minutes	20190730_Minutes	ElectraLink	5 Minutes
3	Actions Feedback – July Meeting	20190730_Actions	ElectraLink	10 Minutes
Closed Session 10:25 – 11:25				
4	Anonymised Case Studies/Unsolved Cases	Verbal	ElectraLink	20 Minutes
5	Discussion around Theft Obligations and Processes	Verbal	ElectraLink	20 Minutes
6	Frequently Asked Questions from New Suppliers	Verbal	ElectraLink	20 Minutes
<i>Comfort Break (15 Minutes)</i>				
11:40 – 12:55				
7	Current Theft Activities	Presentation	ElectraLink	15 Minutes
8	Joint Theft Reporting Review Group Update	Presentation	ElectraLink	20 Minutes
9	Ombudsman Case Studies	Presentation	David Pilling	20 minutes
10	Ombudsman Q&A	Verbal	David Pilling	20 Minutes
<i>Lunch 12:55 (30 Minutes)</i>				

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Crimestoppers Update 13:25 – 14:05				
11	Crimestoppers Update	Presentation	Crimestoppers	20 Minutes
12	Crimestoppers Q&A	Verbal	Crimestoppers	20 Minutes
Experian Update 14:05 – 14:45				
13	Experian Update	Presentation	ElectraLink	20 Minutes
14	Experian Q&A	Verbal	ElectraLink	20 Minutes
<i>Afternoon Break - 14:45 – 15:00 (15 Minutes)</i>				
Theft Strategy Update – 15:00 – 16:00				
15	Theft Strategy Update	Presentation	Jon Dixon/Michelle Simpson	45 Minutes
16	Theft Strategy Q&A Session	Verbal	Jon Dixon/Michelle Simpson	15 Minutes
END				
Networking 16:00 – 17:00				