DCUSA CP 364 – Provision of Information on Suppliers Emergency Metering Service Provisions

Amend Clause 30.5 in Section 2A of the DCUSA as follows:

30.5 Where the User or its agent or any Relevant Exempt Supplier receives a report or enquiry from any person about any matter or incident that does or is likely to:

30.5.1. cause danger or require urgent attention in relation to the supply or distribution of electricity in the Company's Distribution Services Area through the Distribution System; or

30.5.2. affect the maintenance of the security, availability and quality of service of the Distribution System,

the User shall notify the Company of such report or enquiry in a prompt and appropriate manner having regard to the nature of the incident to which the report relates. Where the User does not hold a Supply Licence (or to the extent the User does not discharge its obligation under Condition 20 of its Supply Licence) the User shall notify the Company of reports received from Connectees in accordance with this Clause 30.5. Where the User is a Supplier Party, it shall meet its obligations under this Clause 30.5 (insofar as relating to Category A Situations, Category B Situations and Category C Situations) by complying with Clauses 30.5A to ~~30.5F~~30.5G below. Such Clauses shall not apply where the User is not a Supplier Party.

Insert a new Clause 30.5G.1 in Section 2A of the DCUSA as follows:

30.5G.1 In performing its obligations under Clauses 30.5 to 30.5E (inclusive), the Company may need to contact the User or may leave the Connectee in a situation where they need to contact the User. In order to facilitate this contact, the User shall provide to the Secretariat details of the User's emergency metering and follow-up points of contact, for publication pursuant to paragraph 8 of Schedule 14. The User shall ensure that the Secretariat is notified of any changes to such details within 10 Working Days, and shall confirm existing details on an annual basis during September of each year. The Company shall use these contact details to contact the User, and shall provide the relevant contact details to Connectees.

<u>Insert a new paragraph 8 in Schedule 14 of the DCUSA as follows:</u>

8 The Secretariat shall collate and publish on the Website (as part of the Password Controlled Pages) the emergency metering and follow-up points of contact provided and updated by each Supplier Party under Clause 30.5G.1. The Secretariat shall confirm the accuracy of these contact details with each Supplier Party during September of each year.

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