Meeting Session	DCUSA Panel (Open Session)
Paper Reference	Panel_2021_0217_02_Interventions Working Group Headline Report
Action	For Information

Interventions Working Group: Headline Report

This paper provides an update to the DCUSA Panel on the progress of the Interventions Working Group (IWG).

1. Background

1.1 The Interventions Working Group (IWG) was established to assist the DCUSA Panel in the evaluation of the operation of Clause 30.5 of DCUSA, which relates to the roll out of smart meters.

1.2 The IWG has been tasked with the below:

- Identify collaborative improvements in the on-site smart metering activity (across suppliers, distributors and meter operators) and supporting business processes;
- Review feedback from field teams to identify opportunities for process improvements – both reporting processes and resolution processes;
- Identify/flag examples of best practice ways of working together for others to follow; and
- Develop evidence-based recommendations for improving the installation and rollout of smart metering.

2. Update

2.1 IWG convened on 03 February 2021. This paper outlines the main discussion points.

<u>IWG Future Workplan</u>

2.2 The IWG reviewed the various workstreams as below:

- WPD Smart Meter Derby Local Pilot Support
  - This pilot was placed on hold due to the Covid-19 pandemic but will reconvene in May 2021
- BNO Issues
  - The main objective of this workstream is to improve how industry parties identify and communicate with the owners of electrical infrastructure within MDUs

- IWG were communicating with Alt Han to establish whether it would be possible to share MDU BNO/managing agents contact details for the purposes of safety and security of supply. It has been confirmed that under the current regulatory framework data and information derived and retained by Alt HAN Co shall only be used in connection with Alt HAN objectives that are set out in Section Z of the Smart Energy Code (SEC). In short, this means that sharing data for other purposes is not permitted. ENWL is preparing to raise a SEC change requesting that this data be shared for this purpose and this will hopefully be submitted to SEC shortly.

- Data Issues
  - IWG held a workshop to look at DTN data flows and identify any areas for improvements on 11th November. A specific concern raised by DNOs was that customer contact details are not always included in Category B flows and this can make following up on the issue difficult. One suggestion was that a guidance document could be created to emphasise the importance of capturing this data and for this to be circulated to MOPs. Another suggestion was to investigate whether the alignment of the purpose for D0302 / D0225 / D0135 flows is possible so that these can be used to address any missing customer data within a D0135 flow. For example, if a data flow is received with missing customer contact details, can the DNO review previously received flows on the basis that they are all for safety issues. Work is ongoing and further updates will be provided in due course.

Smart Meter Installs

2.3 The monthly smart meter installs for December 2020 were **171,836** respectively. The total cumulative number of smart meters installs currently stands at **14,705,576**.

3. Recommendations

3.1 The Panel is invited to:

- **NOTE** the contents of the paper.

Richard Colwill
GS Senior Analyst