DCUSA

Interventions Working Group - Meeting 51

06 January 2021 at 10:00am
Teleconference on Teams

Attendees	Company
Callum Sheen [CS]	E.ON
Richard Cockerill (RiC)	OVO
Dave Wright [DW]	Npower
Geoff Huckerby [GH]	Power Data Associates
Martin Murphy [MM]	NPg
Paul Abreu [PA]	Energy Networks Association (ENA)
Paul Morris [PM]	UK Power Networks (UKPN)
Peter Skirvin [PS]	Electricity North West (ENW)
Rachael Williams [RW]	SPEN
Richard Hill [RH]	Centrica
Simon Wilson [SW]	EDF Energy
John Heague [JH	Scottish Power
Richard Brady [RB]	WPD
Secretariat	
Richard Colwill [RC] (Chair)	ElectraLink

Amina Uddin [AU]	ElectraLink

1. Administration

1.1 The Chair welcomed attendees to the 51st IWG meeting.

1.2 The Chair reminded members to act in accordance with the terms set out in the DCUSA "Competition Law Guidance" for the duration of the meeting.

2. IWG 50 – Draft Minutes

2.1 The minutes from the previous meeting held on 02 December 2020 were reviewed.

2.2 The Chair noted a few amendments which were accepted and agreed as an accurate reflection of the discussions held at the previous meeting. A version of these minutes can be found in Attachment 1.

3. Outstanding Actions

3.1 The IWG reviewed the outstanding actions and an updated version of the actions log can be found in Attachment 2.

3.2 The Chair gave an update on Action 50/01[1]. The group was informed that an update would be provided once the next report was out and had been discussed with SPAA.

3.3 There was an update on Action 50/02[2]. A further update would be provided when received.

3.4 The Chair gave an update on Action 50/03[3]. The Chair informed that an update would be provided when further information was received.

4. Covid-19 Members Update

4.1 IWG members provided updates on the current impacts COVID-19 is having on their Companies. Key points are detailed below:

[1] Make the necessary amendments to the Smart Meter reporting template to remove the need for out-code reporting.

[2] Investigate whether a centralised database could be created containing customer contact details that could be used by industries where safety issues can occur at consumer properties.

[3] Provide IWG with the methodology for producing the monthly Smart Meter Installs report.

- Relevant Government guidance can be found at the links below:
  Click here for the guidance for England
  Click here for the guidance for Scotland
  Click here for the guidance for Wales
- Most Companies operating as BAU. Based on the latest on the Gov.uk website, working in homes can continue, and this includes installing smart meters, The information on working in other people's homes can be found here and should continue to be monitored in case of changes.
- At the time of this meeting British Gas had limited works to off supplies, swapping standard pre-pay meters to smart to allow for remote top up, RP new issues, meter installs for safety reasons and new connections to avoid delays with new builds
- Companies monitoring resource levels due to track and trace impacts etc.
- EUK have issued a statement which would be circulated to AMO members. It was also suggested that the statement should be sent to the IWG group (circulated to members).
- Training and Re-Authorisations – NPg and SPEN noted that there are no impacts and safety critical training is continuing. If there are any concerns people should speak directly to SPEN or NPg on a case-by-case basis.

5. Operational, Safety, and Reporting Issues

5.1 The Operational, Safety, and Reporting Issues spreadsheet was issued prior to the meeting (Attachment 3).

5.2 One member raised the process of moving meters for service provisions. When customers request a service alteration, the coordination / planning of the physical service alteration and the attendance of the supplier/agent on the same date to move the meter to maintain supply can be problematic for the customer, causing lead times for attendance to impact on work dates.

5.3 An action was taken to issue an RFI to Suppliers to check what the current processes are in place to offer this service to customers.

5.4 JH provided an update that the newly introduced process for the reporting of earth changes to services, e.g. SNE service changed to CNE/PME through the B07 code has been helpful and the process is working well.

6. 2020 Workstreams Updates

WPD Smart Meter Derby Local Pilot Support – February to April 2020

6.1 IWG were informed that this pilot is on hold until May 2021.

BNO Issues

6.2 The SEC Modification is currently being drafted and further updates will be provided in the coming months.

Data Issues

6.3 The Chair noted that the IWG Data Issues Workshop was held on 11 November 2020.

6.4 The actions from the workshop were circulated to members. The Chair noted and reviewed the actions that came from the workshop as below once again:

- ACTION 01: Investigate whether Suppliers could be copied into D0135 flows sent to DNOs via the MOP.
- ACTION 02: Produce a draft version of high-level guidance for MOPs regarding submission of data flows.
- ACTION 03: Investigate making the Asset Condition Code mandatory.
- ACTION 04: Investigate potential for auto validation on fields such as telephone numbers, email addresses etc.
- ACTION 05: Investigate adding extra data field lined for additional telephone numbers and email address within the D0135 flow.
- ACTION 06: Investigate whether the alignment of the purpose for D0302 / D0225 / D0135 flows is possible so that these can be used to address any missing customer data within a D0135 flow.

6.5 It was note that action 2 and 6 would be relatively straight forward but the others will require MRA changes. An action was taken to contact MRA to initiate conversations to address these actions.

Metal Clad Cut-Outs – Glossary

6.6 This Glossary is now published on the MOCOPA website.

Aborted Site Visits

6.7 It was noted that various reasons for aborted site visits are discussed at SMOG and this item will be used to provide updates, as necessary.

7. B07 Guidance for reporting PME E/N Connections with Potential for Danger to the DNO

7.1 The IWG discussed a document circulated with the meeting pack regarding B07 Guidance for reporting PME E/N Connections with Potential for Danger to the DNO.

7.2 There have been discussions at MOCOPA with MOP Parties and DNOs regarding this issue, with MOP Parties asking if DNOs wish this issue to be reported. At STIG DNOs concluded they would like to be informed of PME E/N connections with potential danger to the DNO through the B07 data flow. The document included in the meeting pack provides guidance on how these should be reported through B07.

7.3 There were discussions regarding whether a category B is appropriate if the MOP has been able to install the meter. It was suggested that in this case it should be reported as Category C.

7.4 It was noted that MOCOPA have asked for any comments by 19th January and members should provide comments by then so they can be reviewed at the next MOCOPA meeting in February.

8. Smart Meter Installs

8.1 The Chair noted that the latest figures for Smart Meter installs would be circulated post-meeting.

9. Any Other Business

9.1 The Chair informed the group that there was one AOB item regarding a request for an update in relation A94 flashover/metal clad cut-outs. An update is provided in Attachment 4.

9.2 PM informed the IWG that he was looking to submit a DCUSA Change Proposal (CP) to define a process detailing when a Distributor can move a Supplier's meter during service alteration works. This CP will be circulated for information once created.

10. Next Meeting

10.1 The next IWG meeting was scheduled to be held on 03 February 2021 via Microsoft Teams. The meeting will start at 10:00am.