

Interventions Working Group - Meeting 58

01 September 2021 at 10:00am

Teleconference on Teams

Attendees	Company
Callum Sheen [CS]	E.ON
William McKay [WM]	SSEN
Geoff Huckerby [GH]	Power Data Associates
Paul Morris [PM]	UK Power Networks (UKPN)
Rachael Williams [RW]	SPEN
Richard Hill [RH]	Centrica
Simon Wilson [SW]	EDF Energy
Richard Cockerill (RIC)	OVO
Peter Skirvin [PS]	Electricity North West (ENW)
Boz Laird-Clowes [BLC]	BEIS
Tom Goodman [TG]	Ground Control
Jason Stevens [JS]	Energy UK
Secretariat	
Richard Colwill [RC] (Chair)	ElectraLink
Apologies	

Paul Abreu [PA]	Energy Networks Association
John Heague [JH]	Scottish Power
Richard Brady [RB]	WPD
Martin Murphy [MM]	NPg

1. Administration

- 1.1 The Chair welcomed attendees to the 58th IWG meeting.
- 1.2 The Chair reminded members to act in accordance with the terms set out in the DCUSA “Competition Law Guidance” for the duration of the meeting.

2. IWG 57 – Draft Minutes

- 2.1 The minutes from the previous meeting held on 7th July 2021 were reviewed.
- 2.2 The Chair and group agreed the minutes to be an accurate reflection of the discussions held at the previous meeting.

3. Outstanding Actions

- 3.1 The IWG reviewed the outstanding actions, and an updated version of the actions log can be found in Attachment 1.

4. Ground Control – Update

- 4.1 Tom Goodman (TG) (Ground Control) and Jason Stevens (JS) (Energy UK) were invited to IWG. TG expressed concerns regarding the current process of obtaining isolation for safe working.
- 4.2 Prior to the meeting TG forwarded a letter, along with various customer feedback, that had been sent to MOCOPA (now MOCOP, under REC) expressing concerns over the current processes. These documents were forwarded to IWG members on 8th September 2021.
- 4.3 TG considers the proposed DCUSA change to allow any REC accredited meter operator to de-energise any metering point a positive step but believes further action is needed. Ground Control recommend that a suitable training programme, certification/accreditation and set of standards is acknowledged for fully qualified electricians to undertake the installation of 2-pole isolator switches under the new REC.

- 4.4 TG was keen for the above changes to happen as soon as possible. The Chair noted that the proposed DCUSA/ REC change would likely receive an Ofgem decision January/ February 2022 based on the current legislative framework. Regarding the electrician scheme, we would need a DCUSA Party to raise this as a Change Proposal.
- 4.5 JS noted that Energy UK would be responding to the current DCP 390 'Provision of Isolations for Safe Working on Customers' Electrical Installations' consultation, as they have concerns they wish to express to the Working Group.
- 4.6 JS noted that the whole framework regarding the process of safe working needed to be reviewed as the need for isolations is only going to increase in time.
- 4.7 The Chair acknowledged the concerns raised and the DCUSA Secretariat will aim to progress any related Change Proposals as quickly as possible.

5. Operational, Safety and Reporting Issues

- 5.1 The Chair presented the Operational, Safety and Reporting Issues spreadsheet to the group.

Customer earth conductors connected into neutral connection blocks

- 5.2 RH provided some slides prior to the meeting (Attachment 2), in relation to seeking clarity around B07 code, where MOCOP guidance has been added in relation to reporting of earthing arrangements.
- 5.3 RH showed the IWG four photos. There were no issues with the neutrals as they go directly from the cut-out to the meter and they all appear to be PME, however they have no stickers so may indicate unauthorised works.
- 5.4 As stated, there are no issues with the neutrals as they all go directly to the meter, however if you read the guidance for B07 reporting it would appear to be reportable as per the following guidance:
- “Customer earth conductors must not be connected into neutral connection blocks”.
- 5.5 RH posed a question to the IWG in relation to what is a neutral connection block? The reason for this question is that RH believes that the guidance above would mean you'd send information regarding the meters in each of the pictures, although apart from no PME stickers there is not a safety issue.

5.6 After discussion, it was agreed that the wording intent was that if there is a neutral that goes to a block and then to a meter, this should be reported. It is not in relation to a neutral into the cut-out. PM took an action to confirm this with the ENA.

Low surface voltages found on cut outs not Phenolic

5.7 WM noted that they have had eight A19s raised at one site from a MOP. They have tested and found that they are getting around five volts on the surface of the cut-out, because of the location and the areas being damp. WM asked whether there is any regulation regarding how much voltage can sit on the cut-out before they need to be replaced. It was noted that in these locations, they could change the cut-out, but they are likely to be in the same scenario in a few months.

5.8 it was noted that at present there is no guidance that states a safe level of voltage on the surface of the cut-out. WM noted that he will discuss this internally and inform the IWG if any decisions are made.

Action 058/01: PM to discuss with ENA the issue regarding customer earth conductors connected into neutral connection blocks

6. Opportunity for updates on related IWG activities.

6.1 No updates were provided.

7. Smart Meter Installs

7.1 The monthly smart meter installs for July 2021 were circulated with the meeting papers for information.

8. Any Other Business

8.1 It was noted that Retail Energy Code (REC) went live on 01 September 2021 and that Meter Operator Code of Practice Agreement (MOCOPA) is not called Meter Operator Code of Practice (MOCOP) and has moved into REC. Any queries should now go through the REC Code Manager.

9. Next Meeting

9.1 The next IWG meeting is scheduled to be held on 03 November 2021 via Microsoft Teams. The meeting will start at 10:00am.