

DCP 390 – Provision of Isolations for Safe Working on Customers’

Electrical Installations

Draft Legal Text

Add the following new Clauses 25.33 to 25.35 in Section 2A (Distributor to Supplier/Generator Relationships):

De-energisation and re-energisation at the request of the customer

- 25.33 Customer requests for De-energisation Works and Re-energisation Works are the responsibility of the User to manage and satisfy.
- 25.32 The User shall publish the process by which the customer obtains a temporary de-energisation and subsequent re-energisation to enable electrical work to take place on their installation.
- 25.34 Unless otherwise requested by the customer, as a minimum, the User shall:
- (a) Carry out the de-energisation in normal working hours within 10 working days of the date of the request; and give a 4 hour attendance slot.
 - (b) Carry out the re-energisation in normal working hours within 10 working days of the date of the request; and give a 4 hour attendance slot.
- 25.35 For the purposes of clauses 25.25, 25.26 and 25.27, the customer also includes their representative.

Note: DCP 383 proposes new clauses 25.25 to 25.32. Clause numbers to be confirmed at Authority Decision.