










DCUSA Change Proposal (DCP)		At what stage is this document in the process?
<h1>DCP 401:</h1> <h2>Consequential DCUSA changes for Switching SCR (REC 3.0)</h2> <p>Date Raised: 2ND February 2022</p> <p>Proposer Name: Nicola Garland</p> <p>Company Name: Ofgem</p> <p>Party Category: N/A</p>	<div style="background-color: #008000; color: white; padding: 5px; text-align: center;">01 – Change Proposal</div>	
	<div style="background-color: #e0f0e0; padding: 5px; text-align: center;">02 – Consultation</div>	
	<div style="background-color: #e0e0f0; padding: 5px; text-align: center;">03 – Change Report</div>	
	<div style="background-color: #fff0e0; padding: 5px; text-align: center;">04 – Change Declaration</div>	
<p>Purpose of Change Proposal:</p> <p>Ofgem’s Switching Significant Code Review (SCR) will introduce the new Central Switching Service (CSS) and version 3.0 of the Retail Energy Code (REC 3.0). This Change Proposal progresses the consequential DCUSA changes needed to align with REC 3.0.</p>		
	<p>Governance:</p> <p>The Proposer recommends that this Change Proposal should be:</p> <ul style="list-style-type: none"> Treated as a Part 1 Matter Treated as an Authority-Led Change Proposal Progressed to the Change Report phase <p>The Panel will consider the proposer’s recommendation and determine the appropriate route.</p>	
	<p>Impacted Parties:</p> <p>All Parties</p>	
	<p>Impacted Clauses: Multiple Clauses. They are highlighted within the attached legal drafting included as part of this Change Proposal</p>	

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Indicative Timeline			
The Secretariat recommends the following timetable:			
Initial Assessment Report	16 February 2022		
Change Report Approved by Panel	16 March 2022		
Change Report issued for Voting	18 March 2022		
Party Voting Closes	19 April 2022		
Change Declaration Issued to Parties	21 April 2022		
Change Declaration Issued to Authority	21 April 2022		

1 Summary

What?

- 1.1 Ofgem's Switching Significant Code Review (SCR) is part of Ofgem's Switching Programme. It will introduce faster and more reliable switching for gas and electricity consumers, including a harmonised dual-fuel Central Switching Service (CSS) supported by version 3.0 of the Retail Energy Code (REC 3.0).
- 1.2 Consequential DCUSA changes are needed to implement the End-to-End Business Process Design developed by the Switching Programme and specifically to align the DCUSA with REC 3.0.

Why?

- 1.3 The DCUSA must align with REC 3.0 from the go-live date for CSS, which is also the REC 3.0 effective date.
- 1.4 The Implementation Date for this Change Proposal must be flexible and tied to the CSS go-live date / REC 3.0 effective date, as determined by Ofgem. Ofgem currently anticipates the CSS go-live date to be 18 July 2022; however we will decide the exact date nearer the time.
- 1.5 More detail can be found on our website [here](#).

How?

- 1.6 In the case of the DCUSA and in line with the Authority's SCR guidance, we have worked with the code body and stakeholders to develop the drafting of the consequential changes to DCUSA required for the Switching Programme. Our June 2019 consultation on proposed changes to industry codes required for the Switching Programme, which was then further discussed with relevant industry parties through the Switching Programme Regulatory Design User Group (RDUG).

2 Governance

Justification for Part 1 and Part 2 Matter

- 2.1 This is an Authority-led Change Proposal and as such is a Part 1 Matter.

Requested Next Steps

- 2.2 This Change Proposal should:
 - Be treated as a Part 1 Matter;
 - Proceed to the Change Report phase.
- 2.3 This is an Authority-Led Change Proposal. It will not follow the standard DCUSA change process. Instead it will follow the timetable set by the Authority and the Authority-Led Change Proposal procedure as detailed in Clause 11.9A of the DCUSA – see page 2 above.

3 Why Change?

- 3.1 We launched the Switching SCR in November 2015 in order to introduce the necessary changes required to the licence and code framework for the Switching Programme. The objective of the Switching Programme is to improve consumers’ experiences of switching, leading to greater engagement in the retail energy market by designing and implementing a new switching process that is reliable, fast and cost-effective. This will build consumer confidence and facilitate competition, delivering better outcomes for consumers.
- 3.2 The SCR mechanism allows Ofgem to holistically manage complex changes to multiple industry codes and licence conditions. Key to the process is effective working with industry and other stakeholders, including consumer representatives.
- 3.3 Alongside the Switching SCR, we launched the Retail Code Consolidation (RCC) SCR in November 2019. The purpose of that SCR was to rationalise retail energy codes by closing down the electricity Master Registration Agreement (MRA), gas Supply Point Administration Agreement (SPAA), the Smart Meter Installation Code of Practice (SMICOP), and Green Deal Arrangements Agreement (GDAA), and consolidating many of the requirements from these codes into the new Retail Energy Code (REC) or transferring them to another industry code as appropriate.
- 3.4 With the coming into effect of REC version 2.0 in September 2021, together with the implementation of consequential changes to other industry codes and the close-down processes for the MRA and SPAA in progress, we closed the RCC SCR. We then continued to progress the Switching Programme and related Switching SCR.
- 3.5 The Switching SCR will bring about significant changes to the REC as part of the Switching Programme, introducing REC version 3.0. These changes to the REC will require consequential changes to be made to other codes, including DCUSA, to reflect the new arrangements, leading to this DCUSA change proposal.

4 Solution and Legal Text

- 4.1 DCUSA has provided the attached legal drafting for this Authority-Led Change Proposal. These are included as redlined documents in the attachments.

5 Code Specific Matters

- 5.1 N/A

6 Relevant Objectives

	DCUSA General Objectives	Identified impact
<input type="checkbox"/>	1. The development, maintenance and operation by the DNO Parties and IDNO Parties of efficient, co-ordinated, and economical Distribution Networks	Neutral

<input checked="" type="checkbox"/>	2. The facilitation of effective competition in the generation and supply of electricity and (so far as is consistent therewith) the promotion of such competition in the sale, distribution and purchase of electricity	Positive
<input type="checkbox"/>	3. The efficient discharge by the DNO Parties and IDNO Parties of obligations imposed upon them in their Distribution Licences	Neutral
<input checked="" type="checkbox"/>	4. The promotion of efficiency in the implementation and administration of the DCUSA	Positive
<input type="checkbox"/>	5. Compliance with the EU Internal Market Regulation and any relevant legally binding decisions of the European Commission and/or the Agency for the Co-operation of Energy Regulators.	None

- 6.1 This Change Proposal will better facilitate the achievement of Applicable DCUSA General Objective (4) by ensuring that the DCUSA aligns with version 3.0 of the REC as of the go-live date for CSS/REC 3.0. Failure to ensure this would create risks for the successful delivery of Ofgem's Switching Programme as well as adverse impacts for DCUSA Parties, who would be unable to use the DCUSA processes needed to support the new CSS arrangements. This in turn would create adverse effects for consumers.
- 6.2 As the consequential DCUSA changes support the delivery of faster, more reliable switching they also promote effective supply competition and thereby better facilitate the achievement of Applicable DCUSA General Objective (2).

7 Impacts & Other Considerations

- 7.1 The DCUSA changes support Ofgem's Switching Programme. The Programme's overall objective is to improve consumers' experience of switching, leading to greater engagement in the retail energy market, by designing and implementing a new switching process that is reliable, fast and cost-effective. This will build consumer confidence and facilitate competition, delivering better outcomes for consumers.
- 7.2 Ofgem's [Full Business Case](#) for the Switching Programme estimates the overall monetised benefit to consumers to be between £185m and £1,077m. Ofgem's identified monetised benefits include the following factors relating to improved quality of service for consumers:
- Direct benefits to consumers from faster switches and lower volumes of exceptions; and
 - Indirect benefits of higher switching volumes likely to result from easier and more reliable switching.
- 7.3 Ofgem's Full Business Case also identifies non-monetised benefits of:
- Benefits to consumers of encouraging and enabling greater competition and innovation in the market (i.e. from competitive pressure leading to bills being lower than would otherwise have been the case); and
 - Benefits of having a single switching system designed with future change in mind and that is better able to adapt to innovation.
- 7.4 As set out in the Full Business Case, Ofgem believes that the non-monetised benefits will outweigh monetised benefits.

Does this Change Proposal impact a Significant Code Review (SCR) or other significant industry change projects, if so, how?

7.5 This Authority-led Change Proposal is raised pursuant to Switching Significant Code Review:

Does this Change Proposal Impact Other Codes?

BSC.....	<input type="checkbox"/>	MRA.....	<input type="checkbox"/>
CUSC.....	<input type="checkbox"/>	SEC.....	<input type="checkbox"/>
Grid Code.....	<input type="checkbox"/>	REC.....	<input type="checkbox"/>
Distribution Code..	<input type="checkbox"/>	None.....	<input type="checkbox"/>

7.6 The development of version 3.0 of the REC, as part of Ofgem's Switching SCR, requires consequential changes to the DCUSA as detailed in this Change Proposal. The DCUSA changes have no impact on the REC. In parallel to this modification, we are separately progressing modifications to the codes of several other code bodies in parallel with this modification, namely, the BSC, SEC, UNC & IGT-UNC

Consideration of Wider Industry Impacts

7.7 As mentioned above, there are similar changes being raised within industry and the proposals for these code modifications, required to facilitate the progression of the Switching Programme, will be submitted to the relevant panels and administrators (or code manager).

Confidentiality

7.8 N/A.

8 Implementation

Proposed Implementation Date

8.1 Subject to considering the views of the Panel and the DCUSA Parties through the Party Vote, Ofgem anticipates implementation of this modification in time for the CSS Go Live Date (as defined by the REC), which is currently expected to be 18 July 2022, assuming that all affected Codes are able to progress their modifications within the same timeframe. The Authority shall designate the CSS Go Live Date (as defined in the REC) in due course.

9 Recommendations

The Code Administrator will provide a summary of any recommendations/determinations provided by the Panel in considering the initial Change Proposal. This will form part of a Final Change Report.