

Meeting Session	DCUSA Panel (Open Session)
Paper Reference	Panel_2022_0720_08_Interventions Working Group Headline Report
Action	For Information

Interventions Working Group: Headline Report

This paper provides an update to the DCUSA Panel on the progress of the Interventions Working Group (IWG).

1. Background

- 1.1 The Interventions Working Group (IWG) was established to assist the DCUSA Panel in the evaluation of the operation of Clause 30.5 of DCUSA, which relates to the roll out of smart meters.
- 1.2 The IWG has been tasked with the below:
 - Identify collaborative improvements in the on-site smart metering activity (across suppliers, distributors and meter operators) and supporting business processes;
 - Review feedback from field teams to identify opportunities for process improvements – both reporting processes and resolution processes;
 - Identify/flag examples of best practice ways of working together for others to follow; and
 - Develop evidence-based recommendations for improving the installation and rollout of smart metering.

2. Update

- 2.1 The IWG convened on 07 July 2022. This paper outlines the main discussion points.

Phenolic Cut Out Incidents

- 2.2 ENA issued a Health & Safety Bulletin S001 which was developed by a DCUSA Subgroup, consisting of Supplier and DNO representatives. The subgroup was tasked with creating the bulletin to raise awareness of recent incidents involving black plastic cut-outs and advise on enhanced risk management procedures that should be adopted by all parties operating these DNO assets.
- 2.3 The Bulletin is available via the ENA “Resource Library Search Box” which can be found under the “Industry Hub” tab on the ENA website. The shortcut to the relevant page is here: <https://www.energynetworks.org/industry-hub/resource-library/>

BNO Identification Issues

- 2.4 Alt HAN Co will be collecting BNO information as part of their work on resolving Crowded Meter Rooms (CMRs). Within [DCP 400 'Commissioning of Works using shared Meter Operator services by the Crowded Meter Room Coordinator'](#), it is proposed that a Clause is added to the legal text to allow BNO information to be shared between Alt HAN Co and DNOs, where there is a legitimate need to do so.
- 2.5 It was noted that whilst it would be useful to have access to this information, it would only relate to CMR situations, and therefore would not identify all BNOs. The IWG will continue to consider other solutions in relation to this.

Disconnection of load curtailment CTs by DNO engineers

- 2.6 It was noted that they have been a few incidents where these devices have been removed or cut in half during cut-out upgrades. These devices are used to protect the cabling and DNO assets and therefore removing them puts the equipment at risk.
- 2.7 This issue will be raised for awareness at the next Service Terminations Issues Group (STIG) meeting on 09 August.

Smart Meter Installs

- 2.8 The number of smart meter installs for May 2022 was **207,088**. The total number of smart meter installs currently stands at **18,251,047**.

3. Recommendations

- 3.1 The Panel is invited to:
- **NOTE** the contents of the paper.

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