

**SECTION 2G – DISTRIBUTOR/SUPPLIER TO CROWDED METER
ROOM COORDINATOR RELATIONSHIPS**

SCOPE OF SECTION 2G

This Section 2G sets out the terms and conditions pursuant to which each DNO/IDNO Party and each Supplier Party shall allow the Crowded Meter Room Coordinator to undertake Crowded Meter Room Works.

52V. INTERPRETATION OF SECTION 2G

Party Obligations

52V.1 In this Section 2G and in the terms defined in Clause 1 when used in this Section 2G:

52V.1.1 each reference to the "Company" is a reference to each Party that is either a DNO Party or an IDNO Party separately and individually and, where an obligation is imposed on, or a right granted to, the Company, that obligation is imposed on, and that right is granted to, each such Party separately and independently; and

52V.1.2 each reference to the "Electricity Supplier" is: (a) a reference to each Party that is a Supplier Party separately and individually and, where an obligation is imposed on, or a right granted to, the Electricity Supplier, that obligation is imposed on, and that right is granted to, each such Party separately and independently; and (b) when made in relation to a Metering Point and any period of time, a reference to the Supplier Party who is (or was), during that period, Registered in respect of the Metering Point.

52V.2 This Section 2G shall:

52V.2.1 only create rights and obligations between: (a) DNO/IDNO Parties (on the one hand) and the Crowded Meter Room Coordinator (on the other); and (b) Supplier Parties (on the one hand) and the Crowded Meter Room Coordinator (on the other);

52V.2.2 not create rights or obligations: (a) between DNO/IDNO Parties (on the one hand) and Supplier Parties (on the other); (b) between DNO/IDNO Parties and other DNO/IDNO Parties; or (c) between Supplier Parties and other Supplier Parties; and

52V.2.3 not apply to the OTSO Party, to SIP Parties, to CVA Registrants or to Gas Supplier Parties.

References in Relation to Companies and Electricity Suppliers

52V.3 In this Section 2G and in the terms defined in Clause 1 when used in this Section 2G, references to:

52V.3.1 an Entry Point or Exit Point are: (a) when made in relation to the Company, references to an Entry Point or Exit Point on the Company's Distribution System; or (b) when made in relation to the Electricity Supplier and any period of time, references to an Entry Point or Exit Point relating to a Metering Point for which the Electricity Supplier is (or was) Registered during that period; and

52V.3.2 a Customer are to a Customer whose premises are connected to the Company's Distribution System and for which the Electricity Supplier is (or was) Registered.

Application Limited to Whole Current Metering

52V.4 This Section 2G shall only apply to Exit Points and/or Entry Points for which the import or export of electricity is metered directly by putting the full electrical current through the meter (known as 'whole current metering').

52W. PERMITTED WORKS

Requirements for those Undertaking Works

52W.1 Any and all Crowded Meter Room Works carried out pursuant to this Section 2G shall only be carried out with the permission of the Customer. This Section 2G does not imply any permission by the Customer, and the works pursuant to this Section 2G are not undertaken on behalf of the Company. The Crowded Meter Room Coordinator must make clear to each Customer (and to the occupier if different) that the Crowded Meter Room Coordinator is not acting on behalf of the Company.

Good Industry Practice

52W.2 The Crowded Meter Room Coordinator shall act in accordance with Good Industry Practice when carrying out, or procuring the carrying out of, any and all works pursuant to this Section 2G.

Meter Operation Code of Practice

52W.3 The Crowded Meter Room Coordinator shall only be entitled to exercise rights under this Section 2G via a contractor which is accredited for the purposes of the Meter Operation Code of Practice under the Retail Energy Code. The Crowded Meter Room Coordinator shall ensure that all of its contractors which undertake works pursuant to this Section 2G do so in compliance with the Meter Operation Code of Practice.

Works Undertaken by the Crowded Meter Room Coordinator

52W.4 If the Crowded Meter Room Coordinator wishes at any time to undertake Crowded Meter Room Works, then the Company and the Electricity Supplier hereby consent to the Crowded Meter Room Coordinator De-energising the Exit Point and/or Entry Point in order to do so (to the extent reasonably required in order to do so, and with no prior notice to the Company or the Supplier); provided that the Crowded Meter Room Coordinator Re-energises that Exit Point and/or Entry Point as soon as reasonably practicable thereafter.

52W.5 If the Crowded Meter Room Coordinator resolves to De-energise and/or Re-energise an Exit Point and/or Entry Point pursuant to Clause 52W.4, then the Crowded Meter Room Coordinator shall:

52W.5.1 (subject to Clauses 52W.2 and 52W.3) decide on the extent and nature of the De-energisation Works and Re-energisation Works, and shall undertake such De-energisation Works and Re-energisation Works at its own cost; and

52W.5.2 comply with the Relevant Instruments and the Distribution Code in relation to the De-energisation Works and Re-energisation Works.

52W.6 For the avoidance of doubt, the Crowded Meter Room Coordinator shall only be entitled to Re-energise an Exit Point and/or Entry Point that has been De-energised by (or on behalf of) the Crowded Meter Room Coordinator pursuant to this Section 2G.

Non-Interference

52W.7 The Company consents to the Crowded Meter Room Coordinator interfering with the Company's Distribution System to the extent it is necessary to do so in exercising the Crowded Meter Room Coordinator's rights, or complying with its obligations, under this Section 2G. The Crowded Meter Room Coordinator shall not otherwise interfere with the Company's Distribution System.

52W.8 The Electricity Supplier consents to the Crowded Meter Room Coordinator interfering with the Electricity Supplier's metering equipment to the extent it is necessary to do so in exercising the Crowded Meter Room Coordinator's rights, or complying with its obligations, under this Section 2G. The Crowded Meter Room Coordinator shall not otherwise interfere with the Electricity Supplier's metering equipment.

52W.9 The Crowded Meter Room Coordinator shall indemnify the Company and the Electricity Supplier against all actions, proceedings, costs, demands, claims, expenses, liability, loss or damage arising directly from physical damage to the property of any person caused by the Crowded Meter Room Coordinator in exercising the Crowded Meter Room Coordinator's rights under this Clause 52W (but excluding liability for any loss of profit, loss of revenue, loss of use, loss of contract or loss of goodwill, and subject to a cap of £1 million per incident or series of related incidents).

52X. PROVISION OF INFORMATION TO THE COMPANY AND ELECTRICITY SUPPLIER

52X.1 The Crowded Meter Room Coordinator shall, in a prompt and appropriate manner having regard to the nature of the incident, inform the Electricity Supplier where the Crowded Meter Room Coordinator has reason to believe that:

52X.1.1 the flow of electricity through an Exit Point has been interrupted (and remains interrupted);

52X.1.2 there has been interference with any electricity metering equipment that has prevented such metering equipment from correctly registering the quantity of electricity supplied; and/or

52X.1.3 the electricity metering equipment otherwise presents a danger,

unless the Crowded Meter Room Coordinator believes that the Electricity Supplier has caused such circumstance to arise.

52X.2 For the purposes of giving notice under Clause 52X.1, the Crowded Meter Room Coordinator shall use its reasonable endeavours to establish the identity of the Electricity Supplier to whom notice should be given. Where the Crowded Meter Room Coordinator is unable to establish the identity of the person to whom notice should be given, it shall give such notice to the United Kingdom Revenue Protection Association.

52X.3 Where the Crowded Meter Room Coordinator becomes aware of any matter or incident that does or is likely to:

52X.3.1 cause danger or require urgent attention in relation to the supply or distribution of electricity through the Distribution System; or

52X.3.2 affect the maintenance of the security, availability and quality of service of the Distribution System,

then the Crowded Meter Room Coordinator shall notify the Company of such matter or incident in a prompt and appropriate manner having regard to the nature of the matter or incident (as further described in the remainder of this Clause 52X).

- 52X.4 Where the Crowded Meter Room Coordinator becomes aware of any matter or incident that does or is likely to cause danger or require urgent attention in relation to the supply or distribution of electricity through the Distribution System (including a Category A Situation), then the Crowded Meter Room Coordinator shall ensure that the Company is notified of such matter or incident by telephone in a prompt and appropriate manner having regard to the nature of the matter or incident. The Crowded Meter Room Coordinator shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24.
- 52X.5 Where the Crowded Meter Room Coordinator becomes aware of any matter or incident that is a Category B Situation, then the Crowded Meter Room Coordinator shall ensure that the Company is notified of such matter or incident using the Data Transfer Network (data flow D0135) or by such other method as agreed by the Company, within 5 Working Days after becoming aware of such matter or incident. The Crowded Meter Room Coordinator shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24, and (where the Crowded Meter Room Coordinator has the Connectee's permission to do so) contact details for the Connectee.
- 52X.6 Where the Crowded Meter Room Coordinator becomes aware of any matter or incident that is a Category C Situation, then the Crowded Meter Room Coordinator shall ensure that the Company is notified of such report or enquiry using the Data Transfer Network (data flow D0135) or by such other method as agreed by the Company, within 10 Working Days after becoming aware of such matter or incident. The Crowded Meter Room Coordinator shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24.
- 52X.7 Upon request by the Company, the Crowded Meter Room Coordinator shall, in a prompt and appropriate manner, provide the Company with available information regarding the condition of any crowded meter room or cupboard at which the Crowded Meter Room Coordinator has carried out Crowded Meter Room Works.

52X.8 Upon request by the Crowded Meter Room Coordinator, the Company shall, in a prompt and appropriate manner, provide the Crowded Meter Room Coordinator with available information regarding the Premises (including details of ownership) where the Crowded Meter Room Coordinator is planning to carry out Crowded Meter Room Works.