

## DCUSA Issues Form (DIF)

This form should be used by parties to submit matters for consideration to DCUSA Standing Issues Group (SIG). The completed form should be issued to [DCUSA@electralink.co.uk](mailto:DCUSA@electralink.co.uk)

Document Control	
Date Submitted:	26 September 2023
Issue Title:	Should suppliers be compensated if a MPAN or GSP Group needs to be corrected?
Attachments:	
Issue Number*:	DIF 69
Meeting Reference*:	

*\*Assigned by DCUSA Secretariat*

Originator Details	
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Nature of Issue
<p>DNOs and IDNOs have the ability to charge suppliers if data items within MPAS requires to be updated retrospectively. This is set out in the MPAS Charging Statement and BSCP 501 (it was previously covered via MAP04 in the MRA). This is done in recognition of the manual effort required. However, there is no equivalent for suppliers. Since the introduction of P62 many years ago, the volume of MPANs created on the wrong network or set up on the wrong GSP Group has been considerably higher than expectations. The number also has not dropped as DNOs and IDNOs become more used to the process.</p> <p>There is no recognition of the impact this has on suppliers. MPAN and or GSP Group can be the main driver for selecting agent appointments, billing tariffs and smart metering installations. The MPAN is the key connection to the industry so moving all data (SSC, MSN, readings etc) from one MPAN to another is an onerous task and generally involves some manual intervention.</p>

We believe a compensation payment would recognise the impact on suppliers and also provides an incentive to DNOs / IDNOs to make sure the data is correct first time.

Lastly, there is no industry process or SLA for these instances. We believe there should be a discussion to decide if one is required and if so which could be most appropriate.

#### Solution Overview – If Known

Solution Description	
Lead Time For Implementation	