DIF 70 – Meter Bypass

To: **Richard Colwill**

Email: [**DCUSA@electralink.co.uk**](mailto:DCUSA@electralink.co.uk)

Due Date: **01 December 2023**

|  |  |
| --- | --- |
| Name: | Click here to enter text. |
| Organisation: | Click here to enter text. |
| Role: | Choose an item. |
| Email address: | Click here to enter text. |
| Phone number: | Click here to enter text. |
| Response[[1]](#footnote-1): | Choose an item. |

|  |
| --- |
| **To Distributors**  **Non-faulty meters**   1. Do you carry out meter bypasses for non-faulty meters eg a meter that has no credit left? If so, under what circumstances would you carry out a meter bypass? |
| Click or tap here to enter text. |

|  |
| --- |
| **To Distributors**  **Non-faulty meters**   1. If you responded yes to Q1 please provide volumes for the number of meter bypasses for non-faulty meters you have performed in the last 12 months period (1 November 2022 to 31 October 2023). |
| Click or tap here to enter text. |

|  |
| --- |
| **To Distributors**  **Faulty meters**   1. Do you carry out meter bypasses for faulty meters? If so, under what circumstances do you carry out the meter bypasses? |
| Click or tap here to enter text. |

|  |
| --- |
| **To Distributors**  **Faulty meters**   1. If you responded yes to Q1 please provide volumes for the number of meter bypasses for faulty meters you have performed in the last 12 months period (1 November 2022 to 31 October 2023). |
| Click or tap here to enter text. |

|  |
| --- |
| **To Suppliers**  **Non-faulty meters**   1. What are the volumes for non-faulty meter bypasses in your portfolio in the last 12 months period (1 November 2022 to 31 October 2023)? Split the volumes by GSP group and under what circumstances you have been made aware of the bypass and if the customer is on your PSR register? |
| Click or tap here to enter text. |

|  |
| --- |
| **To Suppliers**  **Faulty meters**   1. What are the volumes for faulty meter bypasses in your portfolio in the last 12 months period (1 November 2022 to 31 October 2023)? Split the volumes by GSP group and under what circumstances you have been made aware of the bypass and if the customer is on your PSR register? |
| Click or tap here to enter text. |

|  |
| --- |
| **Distributors and Suppliers**   1. In cases where a Distributor has bypassed a meter, what mechanism should be followed to report such instances and what would be a reasonable timescale for reporting such bypasses? |
| Click or tap here to enter text. |

|  |
| --- |
| **Distributors and Suppliers**   1. Any other comments? |
| Click or tap here to enter text. |

1. All responses will be treated as non-confidential unless indicated otherwise.

   Anonymous responses will omit the detail of the submitting party but the content of the response will be provided to the Working Group and published on the DCUSA website.

   Confidential responses will not be published on the DCUSA website but submitted solely to the Working Group for the analysis of the CP. For all other confidentiality requirements please contact the secretariat at DCUSA @electralink.co.uk or 0207 7432 3017 [↑](#footnote-ref-1)