

## DCUSA Issues Form (DIF)

This form should be used by parties to submit matters for consideration to DCUSA Standing Issues Group (SIG). The completed form should be issued to [DCUSA@electralink.co.uk](mailto:DCUSA@electralink.co.uk)

Document Control	
Date Submitted:	25/09/2023
Issue Title:	Use of generators at new developments before site can be connected to the network
Attachments:	
Issue Number*:	DIF 71
Meeting Reference*:	

\*Assigned by DCUSA Secretariat

Originator Details	
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Nature of Issue
<p>We are aware of a number of new build developments that have progressed with MPAN registration, meter installations and customers taking over the property but the development is not connected to a network. In all cases the electricity has been provided via an onsite generator.</p> <p>As a supplier we only became aware of this as the developer queried their bill. We were not told at point of contract, meter installation or by the DNO / IDNO responsible for the site.</p> <p>We are concerned as the MPANs are energised (both at site and in terms of industry data) but are not actually connected to the grid via a distributor. This also has a knock on impact to settlements and DUoS as we are being billed for these sites.</p> <p>We are further concerned that these customers are not covered by the National Terms of Connection and question who would be responsible if the worst should happen.</p> <p>We are looking for views from SIG on how instances like this should or should not be treated.</p>

**Solution Overview – If Known****Solution Description****Lead Time For  
Implementation**