

Interventions Working Group - Meeting 74

01 May 2024 at 10:00am

Teleconference on Teams

Attendees	Company
Callum Sheen [CS]	EON
Andrew Cove [AC]	OVO
Victoria Burkett [VB]	SSE
Paul Abreu [PA]	Energy Networks Association
Paul Morris [PM]	UK Power Networks (UKPN)
Nikhel Jethwa [NJ]	SSE
Warren Lacey [WL]	NPg
Geoff Huckerby [GH]	Power Data Associates
Simon Wilson [SW]	EDF Energy
Paul Fitzgerald [PF]	SSE
Secretariat	
Richard Colwill [RC] (Chair)	ElectraLink
Hannah Proffitt [HP] (Secretariat)	ElectraLink
Apologies	
Richard Brady [RB]	National Grid
Richard Hill [RH]	Centrica
Danielle Brown [DB]	SPEN

1. Administration

- 1.1 The Chair welcomed attendees to the 74th IWG meeting.
- 1.2 The Chair asked members if they were comfortable for the meeting to be recorded. No members objected to this request. The purpose of this recording is purely to aid the Technical Secretariat in producing an accurate report of the meeting. The recording will be deleted after 15 Working Days.

- 1.3 The Chair reminded members to act in accordance with the terms set out in the DCUSA “Competition Law Guidance” for the duration of the meeting.

2. IWG 73 – Draft Minutes

- 2.1 The minutes from the previous meeting were reviewed. The Chair highlighted the below updates needed to the Minutes and Actions Log.
 - Minutes - section 6.1 – ‘EMF’ to ‘REC EOMF’
 - Action Log – 72/05 – ‘meter’ to ‘isolator’ and ‘EMF’ to ‘REC EOMF’
- 2.2 The group agreed with these amendments and that the minutes are an accurate reflection of the discussions held at the previous meeting. The updated version is included as **Attachment 1**.

3. Outstanding Actions

- 3.1 The IWG reviewed the outstanding actions and discussions were as follows. The action log is included as **Attachment 2**.

Action 70/01 - PS/CS/RH to provide the group with trial updates of reporting B11 codes.

- 3.2 The group noted that the trial is ongoing and agreed for the action to remain ongoing so further updates can be provided when needed.

Action 70/04 - DNO representatives to gather some examples and feedback of how the online form has been of benefit to both DNOs and MOPs.

- 3.3 The group agreed for the action to remain open for future updates to be provided as and when needed.

Action 71/01 – The Secretariat to reach out and seek a Supplier representative to join the discussions around enhanced validation testing.

- 3.4 The Chair advised that they were unable to find a Supplier representative and suggested that DNOs discuss this in their bilaterals. VB asked if it was a particular Supplier or MOP experiencing the issues and noted that if so, this Supplier would need to be the one involved in discussions. NJ noted that it did not seem to be an issue with one specific Supplier’s gateway.

- 3.5 Members agreed to close the original action and replace it with the following.

Action 74/01 - VB and NJ to discuss feasibility of SSE Energy Supply working with SSEN and UKPN via PM to discuss data quality entering or exiting the DTN.

71/03 – GH to inform the Working Group once the review of the AMO guidance document has been completed.

- 3.6 This action is ongoing.

71/04 – PM to provide a PDF version of the URL slides to the Secretariat to circulate to the Working Group post-meeting.

- 3.7 This action is complete.
71/05 – The Working Group and Secretariat to bring forward potential ideas to focus on for the 2024 workstreams
- 3.8 This action is complete.
72/01 – RH to seek whether a number of IWG members are able to attend the AMO Annual General Meeting (AGM) as guest speakers in the coming months to discuss the URL online form discussion.
- 3.9 PM noted that he had attended the meeting and had provided an update. Action closed.
72/02 - The Secretariat to contact REC to discuss whether utilising SDEP in regard to the URL online forms would be a viable solution to progress.
- 3.10 The group agreed to close this action as it is covered in action 74/06.
72/03 - The Secretariat to invite DJ (AlthAn) to the March IWG meeting to provide an update around the Crowded Meter Room work.
- 3.11 This action is complete.
72/04 – PA to raise the discussion around the guidance for B07 examples at the STIG meeting being held on 30 January 2024 and feedback any comments at the next IWG meeting.
- 3.12 PA shared the photos with the group noting that Suppliers/Metering Equipment Managers (MEMs) had raised a query on whether DNOs wanted them to report these scenarios if they come across them. PM advised that DNOs were not able to reach a consensus.
- 3.13 SW suggested that further discussions should be held on training MEMs to resolve these situations safely. PM agreed that training would also prevent these situations from being created in the first place. PA noted that most DNOs would be happy for Suppliers to resolve the situations, however that some are not and want them to be reported.
- 3.14 The group agreed to keep the action ongoing to follow discussions being held at STIG.
72/05 – The Secretariat/Working Group to find the historical guidance around the issue with using clamp type isolators.
- 3.15 The group discussed the possibility of writing to Safe Isolation Providers (SIPs) regarding this, however questioned whether it would be more appropriate to come from REC. PA clarified that the statement needs to be clear that this is outside the scope of DCUSA or REC and is more of an advisory note that people can choose to adopt or not.
- 3.16 The Chair agreed to reach out to REC to understand what the next steps are in relation to discussions held at the REC EOMF.
72/06 – The Working Group speak internally as to what fuse-rating is expected to be used when visiting a de-energised site where the fuse-rating is unknown, and also discuss this further at the STIG meeting in January, and feedback to the group.

- 3.17 PA confirmed that this was discussed at the April STIG and that the matter is ongoing whilst they wait for feedback from the IDNO representative.
- 3.18 SW asked why the default is 60 amp, noting that new technology such as EV chargers and heat pumps could require higher. PA noted that in the majority of situations, 60 amp would be adequate, and if not they could contact the DNO.
- 3.19 The group agreed for the action to be ongoing.

4. 2024 Work Plan

- 4.1 The group reviewed the Work Plan which was agreed at the previous meeting.

The continuation of Asbestos documentation and best practice (Guidance around joint visitation etc)

- 4.2 The Chair noted that it was agreed at the previous meeting to investigate the possibility of reviewing the current Association of Meter Operators (AMO) asbestos guidance and adding an appendix of images. The group considered that an IWG AMO subgroup would be the best place to complete this.

Action 74/02 - The Chair agreed to reach out to GH in relation to adding the asbestos gallery to the AMO asbestos guidance document.

Extra validation across the DTN

- 4.3 The Chair noted that this was discussed under action 71/01.

Improvement of the Customer journey via the URL online forms.

- 4.4 The Chair noted that this is ongoing and that positive outcomes have been reported from those using forms.

Review of CoMCoP (Consolidated Metering Code of Practice)

- 4.5 PA advised that they are still meeting on Mondays to review the document and that work is progressing.

Sharing and discussing internal policy changes

- 4.6 The Chair noted that they will update the current spreadsheet so that all activities can be captured in one place and can be updated as needed.

Cage Clamp Isolators Guidance to be developed

- 4.7 The Chair noted that this was discussed under action 72/05.

Radio Teleswitch - service switch off. Keep updated on progress

- 4.8 The Chair noted that this has been added to the agenda as item 6.

5. Operational, Safety and Reporting Issues

5.1 PM raised the below two issues for discussion.

SIP and the Electrical Contractors Feedback

- 5.2 PM highlighted a YouTube video 'Should Electricians Cut Fuse & Meter Seals?'. The video made it clear that a number of electricians are struggling to find SIPs to support them and some are therefore completing the work themselves.
- 5.3 PM questioned whether the SIP role is working as intended and whether industry needs anything additional to be done. The group questioned whether it is possible to ascertain how many SIPs provide services to electricians and whether this information can be made clearer on the DCUSA website.
- 5.4 The Chair advised that around 30 SIPs have acceded, however that they are unsure how many provide services to electricians and in which areas of the country they operate. The Chair noted that the video was discussed at the last DCUSA Panel meeting and that members discussed creating a video to clarify the change.
- 5.5 WL noted that there was always a risk that the service would not be as widely available to electricians as they would like. PM noted that electricians are currently having to call all SIPs on the list to find out whether they carry out the service and which areas of the country they operate in. PM noted that this is not very user friendly and suggested that it could be beneficial to have this information available on the REC and DCUSA websites.
- 5.6 SW suggested that although the video highlights an issue, statistics are needed to ascertain the scope of the issue. AC noted that the video highlighted that the process to become a SIP is difficult and not viable for smaller organisations.
- 5.7 The Chair agreed to reach out to REC regarding completing a review of the progress since the introduction of SIPs and to consider providing information on their services and which areas they work in.

Action 74/03 - Chair to reach out to REC in relation to undertaking a piece of work to review progress to date on the introduction of SIPs (i.e benefits, gaps still remaining etc.). Also to discuss whether SIP parties are able to disclose the scope of work they provide and areas of the country they work in.

The Energy UK - Safety and Quality Issue Contacts

- 5.8 Regarding the Energy UK Safety and Quality Issue Contacts, PM noted that there had been discussions previously on whether this could be made a part of DCUSA. PM highlighted that the document was issued every three months and was useful for parties.

- 5.9 The Chair advised that as the list contains contacts for gas as well as electricity, it may not be appropriate for it to be managed by DCUSA. The Chair highlighted that the DCUSA Panel would need to agree as it is not a part of the DCUSA core contract. The Chair agreed to discuss with REC.

Action 74/04 - Chair to reach out to REC in relation to the existing Safety and Quality Issue Contacts spreadsheet and determine the most appropriate way of the continued maintenance of this.

6. Radio Tele-switch (RTS)

- 6.1 PA highlighted the leaflet included with the meeting papers, regarding the radio teleswitch service switch off.
- 6.2 PM noted that they are keen to understand which MPANs in their area are affected and questioned how they can find this information. PM noted that they have been advised there are around 60,000 in London, however that they were not aware of them.
- 6.3 WL highlighted that the numbers do not tie in with what they see internally however noted that their legacy metering team can provide the sites at an MPAN level which still have a legacy RTS meter. WL noted that they provided the information to OVO on a bilateral call last week. PM asked what the variation in numbers is, to which WL advised 20%.
- 6.4 PM asked if there are any references they can use when contacting the legacy metering teams. WL agreed that they can provide these. VB agreed that this would be useful.
- 6.5 PM asked whether it would be possible for Suppliers to provide feedback through the IWG regarding the progress of the RTS. SW advised that DESNZ are monitoring this but that updates can be provided at bilaterals.
- 6.6 NJ noted that the leaflet suggests customers are supposed to be contacting Suppliers regarding this, and questioned how many queries are being received as they are not seeing many. VB noted that they are unsure but it could be possible to collate the information.
- 6.7 The group agreed for this to be an ongoing agenda item.

7. Opportunity for updates on related IWG activities

- 7.1 Regarding DCP 419 'Pre-Notifications of Planned Supply De-Energisations', the Chair noted that a Doodle Poll with dates for the next meeting will be issued shortly and that they will ensure DCC and Ofgem attend the next session.
- 7.2 PA asked if the Chair had received an update Regarding R0072 'Introduction of a new Meter Asset Condition Code' from the REC as is stated on the REC Portal. The Chair noted they had not and agreed to contact them.

Action 74/05 - Chair to reach out to REC regarding the R0072 and the associated REC RFI to articulate discussion at IWG and discuss next steps.

8. Any Other Business

- 8.1 The Chair asked whether there was any other business.
- 8.2 PM highlighted a safety issue impacting a couple of meters in the N22 area. PM noted that they believe everyone is now back on supply and noted that they had received positive feedback regarding the speed that Suppliers responded.
- 8.3 Regarding discussions on SDEP capabilities in relation to reporting category As, the Chair agreed to reach out to REC.

Action 74/06 - Chair to reach out to REC to see if they can send a representative to the 11 June STIG meeting to discuss SDEP capabilities in relation to reporting category As.

9. Next Meeting

- 9.1 The next IWG meeting is scheduled to be held on 03 July 2024. The meeting will start at 10am.
- 9.2 The group agreed for the meeting on 04 September 2024 to be held face to face and to run from 10:30am to 3pm. The Secretariat updated the meeting invite to reflect this.

Attachments

- Attachment 1 - IWG 73 - Final Minutes v1.0
- Attachment 2 - IWG 74 - Actions